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What is the salary of a Splunk IT Service Intelligence Certified Admin professional?

The Average salary of different countries of Splunk IT Service Intelligence Certified Admin:

- United States - \$100,000 USD
- UK - 74644 Pounds
- India - 7505850 INR

Splunk IT Service Intelligence Certified Admin Sample Questions (Q88-Q93):

NEW QUESTION # 88

Which of the following statements describe default glass tables in ITSI?

- A. There is one default glass table per service.
- B. The Service Health Score default glass table.
- C. There are no default glass tables.

- D. There is one service template default glass table.

Answer: C

Explanation:

In Splunk IT Service Intelligence (ITSI), glass tables are fully customizable dashboards that provide a visual representation of an organization's IT environment, along with the health and status of services and KPIs.

Unlike some pre-configured views or dashboards that might come with default setups in various platforms, ITSI does not provide default glass tables out of the box. Instead, users are encouraged to create their own glass tables tailored to their specific monitoring needs and operational views. This approach ensures that each organization can design glass tables that best represent their unique infrastructure, applications, and service landscapes, providing a more personalized and relevant operational overview.

NEW QUESTION # 89

After ITSI is initially deployed for the operations department at a large company, another department would like to use ITSI but wants to keep their information private from the operations group. How can this be achieved?

- A. Create teams for each department and assign services to the teams.
- B. Create services for each group and set the permissions of the services to restrict them to each group.
- C. Create teams for each department and assign KPIs to each team.
- D. Create service templates for each group and create the services from the templates.

Answer: A

Explanation:

In Splunk IT Service Intelligence (ITSI), creating teams for each department and assigning services to those teams is an effective way to segregate data and ensure that information remains private between different groups within an organization. Teams in ITSI provide a mechanism for role-based access control, allowing administrators to define which users or groups have access to specific services, KPIs, and dashboards. By setting up teams corresponding to each department and then assigning services to these teams, ITSI can accommodate multi-departmental use within the same instance while maintaining strict access controls. This ensures that each department can only view and interact with the data and services relevant to their operations, preserving confidentiality and data integrity across the organization.

NEW QUESTION # 90

What is the default importance value for dependent services' health scores?

- A. 0
- B. Unassigned
- C. 1
- D. 2

Answer: A

Explanation:

By default, impacting service health scores have an importance value of 11.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/Dependencies> A service template is a predefined set of KPIs and entity rules that you can apply to a service or a group of services. A service template helps you standardize the configuration and monitoring of similar services across your IT environment. A service template can also include dependent services, which are services that are required for another service to function properly. For example, a web server service might depend on a database service and a network service. The default importance value for dependent services' health scores is:

D). 10. This is true because the importance value indicates how much a dependent service contributes to the health score of the parent service. The default value is 10, which means that the dependent service has the highest impact on the parent service's health score. You can change the importance value of a dependent service in the service template settings.

The other options are not correct because:

A). 11. This is not true because 11 is an invalid value for importance. The valid range is from 1 (lowest) to 10 (highest).

B). 1. This is not true because 1 is the lowest value for importance, not the default value. A value of 1 means that the dependent service has the lowest impact on the parent service's health score.

C). Unassigned. This is not true because every dependent service has an assigned importance value, which defaults to 10.

References: Create and manage service templates in ITSI, Set KPI importance values in ITSI

NEW QUESTION # 91

Which of the following is a characteristic of notable event groups?

- A. All of the above.
- B. Notable event groups are created in the `itsi_tracked_alerts` index.
- C. Notable event groups allow users to adjust threshold settings.
- D. Notable event groups combine independent notable events.

Answer: D

Explanation:

In Splunk IT Service Intelligence (ITSI), notable event groups are used to logically group related notable events, which enhances the manageability and analysis of events:

A). Notable event groups combine independent notable events: This characteristic allows for the aggregation of related events into a single group, making it easier for users to manage and investigate related issues. By grouping events, users can focus on the broader context of an issue rather than getting lost in the details of individual events.

While notable event groups play a critical role in organizing and managing events in ITSI, they do not inherently allow users to adjust threshold settings, which is typically handled at the KPI or service level.

Additionally, while notable event groups are utilized within the ITSI framework, the statement that they are created in the `'itsi_tracked_alerts'` index might not fully capture the complexity of how event groups are managed and stored within the ITSI architecture.

NEW QUESTION # 92

Which index will contain useful error messages when troubleshooting ITSI issues?

- A. `_internal`
- B. `_introspection`
- C. `itsi_notable_audit`
- D. `itsi_summary`

Answer: A

Explanation:

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/EA/TroubleshootRE> The index that will contain useful error messages when troubleshooting ITSI issues is:

B). `_internal`. This is true because the `_internal` index contains logs and metrics generated by Splunk processes, such as `splunkd` and `metrics.log`. These logs can help you diagnose problems with your Splunk environment, including ITSI components and features.

The other indexes will not contain useful error messages because:

A). `_introspection`. This is not true because the `_introspection` index contains data about Splunk resource usage, such as CPU, memory, disk space, and so on. These data can help you monitor the performance and health of your Splunk environment, but not the error messages.

C). `itsi_summary`. This is not true because the `itsi_summary` index contains summarized data for your KPIs and services, such as health scores, severity levels, threshold values, and so on. These data can help you analyze the trends and anomalies of your IT services, but not the error messages.

D). `itsi_notable_audit`. This is not true because the `itsi_notable_audit` index contains audit data for your notable events and episodes, such as creation time, owner

NEW QUESTION # 93

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