

CSA試験復習 & CSAテキスト



P.S.JPNTTestがGoogle Driveで共有している無料の2026 ServiceNow CSAダンプ: <https://drive.google.com/open?id=1IwcfaiNS5bo77cVa0wsCgAokYKFeE7zi>

まだServiceNowのCSA認定試験に合格できるかどうかを悩んでいますか。JPNTTestを選びましょう。私たちは君のIT技能を増強させられますし、君の簡単にServiceNowのCSA認定試験に合格することができます。JPNTTestは長年の努力を通じて、ServiceNowのCSA認定試験の合格率が100パーセントになっていました。JPNTTestを選ぶなら、輝い未来を選ぶのに等しいです。

JPNTTestのServiceNowどのバージョンでも、ServiceNow Certified System Administratorガイド資料はダウンロード数とCSA同時ユーザー数に制限がないため、ユーザーは同じ質問セットで複数の演習を練習し、知識を繰り返し統合できます。学習の過程で、ServiceNow Certified System Administrator実際の試験のテストエンジンは、学習プロセスの弱点を強化するのに便利です。これは、間違ったCSA質問を整理するプロセスの代替として使用できます

>> CSA試験復習 <<

CSAテキスト & CSA技術試験

当社のCSAトレーニング資料は国内外で有名です。主な理由は、コア競争力を持たない他の会社があるためです。市場には多くの複雑な類似製品があります。独自に必要です。他の製品とのCSAテストの質問は、CSA学習教材を更新する最も中核的な専門家チームがあることです。製品のポイント。

ServiceNow Certified System Administrator 認定 CSA 試験問題 (Q185-Q190):

質問 # 185

Which of the following are not included in an Update Set, by default? (Choose four.)

- A. Client Scripts
- B. Homepages
- C. Report Definitions
- D. Related Lists
- E. Views ☐ (Captured in Update Sets)
- F. Scheduled Jobs
- G. Database changes
- H. Business Rules
- I. Published Workflows
- J. Schedules
- K. Data

正解: B、C、I、K

解説:

Official Reference from Certified System Administrator (CSA) Documentation:

ServiceNow Update Sets Overview: https://docs.servicenow.com/en-US/bundle/utah-application-development/page/build/system-update-sets/concept/c_UpdateSets.html ServiceNow Update Set Best Practices: <https://docs.servicenow.com/en-US/bundle/utah-application-development/page/build/system-update-sets/concept/update-set-best-practices.html> Explanation:

In ServiceNow, an Update Set is a mechanism used to capture customizations made in an instance and move them to another

instance (e.g., from development to production). However, certain elements are not included in an Update Set by default.

Items NOT Included in Update Sets (By Default):

Homepages (A) - ☐ Correct

Homepages are stored as user-specific or global content, and they are not included in update sets by default.

To migrate them, you need to manually export/import them or use the sys_portal_page_set table.

Data (B) - ☐ Correct

Update Sets do not include actual data, such as incident records, user records, or CMDB data.

Only configuration changes (like fields, forms, and workflows) are captured.

Data migration must be handled separately using Data Export or Integration methods.

Published Workflows (C) - ☐ Correct

Once a workflow is published, it is stored as a runtime instance and not automatically included in an Update Set.

To capture it, you must manually update the workflow before moving it in an Update Set.

Report Definitions (H) - ☐ Correct

Reports and their configurations are not automatically included in Update Sets.

You must manually include them by marking them as "Captured in Update Set." Items That ARE Included in Update Sets (By Default):

D. Business Rules ☐ (Captured in Update Sets)

E. Schedules ☐ (Captured in Update Sets)

F. Database changes ☐ (Captured in Update Sets)

G. Related Lists ☐ (Captured in Update Sets)

I. Scheduled Jobs ☐ (Captured in Update Sets)

J. Client Scripts ☐ (Captured in Update Sets)

質問 # 186

What is a schema map?

- A. A schema map displays the details of tables and their relationships in a visual manner, allowing administrators to view and easily access different parts of the database schema
- B. A schema map graphically organizes the visual task boards for the CMDB
- C. A schema map enables administrators to define records from specific tables as trouble sources for Configuration Items
- D. A schema map graphically displays the Configuration Items that support a business service

正解: A

解説:

A Schema Map in ServiceNow is a graphical representation of tables and their relationships within the database. It helps administrators and developers understand how data is structured and interconnected.

Visual Representation: Shows parent-child relationships, reference fields, and extensions between tables.

Database Schema Navigation: Enables quick access to table structures and fields.

Impact Analysis: Helps in assessing changes before modifying fields, tables, or relationships.

Enhances Development Efficiency: Aids in customizing the system by understanding data dependencies.

Navigate to: System Definition # Schema Map

Select a Table: Enter a table name (e.g., incident, task)

View Relationships: The map will display related tables (e.g., extended, referenced, and referencing tables).

Key Features of a Schema Map: How to Access Schema Maps:

A: A schema map enables administrators to define records from specific tables as trouble sources for Configuration Items- Incorrect.

Schema maps do not define trouble sources; they are used to visualize table relationships.

B: A schema map graphically organizes the visual task boards for the CMDB- Incorrect.

Visual Task Boards are separate from schema maps and are used for task management, not database visualization.

C: A schema map graphically displays the Configuration Items that support a business service- Incorrect.

This describes a Dependency View, which is part of the CMDB, not the Schema Map feature.

Explanation of Incorrect Answers:

ServiceNow Product Documentation # Schema Maps

ServiceNow CSA Study Guide # Data Schema & Table Relationships

ServiceNow Developer Documentation # Understanding Tables & Relationships References from Certified System Administrator (CSA) Documentation: Would you like me to verify another question?#

質問 # 187

What are the steps for applying an update set to an instance?

- A. Pull, Review, Push
- **B. Retrieve, Preview, Commit**
- C. Retrieve, Assess, Apply
- D. Specify, Transform, Apply
- E. Get, Test, Push

正解: B

解説:

Reference:

<https://docs.servicenow.com/bundle/rome-application-development/page/build/system-update-sets/hier-update-se>

質問 # 188

An administrator creates "customer_table_admin" and "customer_table_user" roles for the newly created "Customer Table". Which ACL rule would grant access to all rows and all fields to both the customer_table_admin and customer_table_user roles?

- **A. customer.***
- B. customer.all
- C. customer.field
- D. customer.none

正解: A

解説:

In ServiceNow Access Control Rules (ACLs), if an administrator wants to grant access to all rows and all fields of a custom table (e.g., customer table) to specific roles (customer_table_admin and customer_table_user), they should create an ACL rule using the format:

##tablename.*

For the Customer Table, the correct ACL format is:

##customer.*

This rule allows both customer_table_admin and customer_table_user full access to all fields and records in the customer table.

A: customer.all

Incorrect syntax; ServiceNow does not use .all in ACL rules.

C: customer.field

This would apply only to a specific field, not all rows and fields.

D: customer.none

No such ACL naming convention exists in ServiceNow.

Reference: ServiceNow CSA Documentation - Creating and Managing ACL Rules ServiceNow Product Documentation - Table-Level and Field-Level ACLs (<https://docs.servicenow.com>)

質問 # 189



An order from the Service Catalog has been placed. Two records in the Platform are created as a result. Which two records are associated with this newly ordered item?

Choose 2 answers

- A. A change record
- **B. A record of sc_task**
- **C. A record of sc_req_item table**
- D. An Incident record
- E. A problem record

正解: B、C

解説:

When an item is ordered from the Service Catalog, two main records are created in ServiceNow:

sc_req_item (Requested Item - RITM)

Represents each individual item in the order.

Tracks the approval process, fulfillment, and delivery for that specific item.

sc_task (Service Catalog Task - SCTASK)

Used to assign work to different fulfillment teams (e.g., IT, HR).

A single sc_req_item may generate multiple sc_task records.

A user orders a MacBook Pro from the Service Catalog.

A Request (REQ#) is created.

A Requested Item (RITM#) is generated to track the MacBook order.

One or more Service Catalog Tasks (SCTASK#) are created for fulfillment (e.g., Procurement, Shipping).

C). A change record

Change records (chg_request) are created only if the catalog item is linked to Change Management, which is not always the case.

D). An Incident record

Incidents (incident) are created for issues or break/fix cases, not for service requests.

E). A problem record

Problem records (problem) are used for root cause analysis, not service catalog requests.

Reference: ServiceNow CSA Documentation - Service Catalog & Request Fulfillment ServiceNow Product Documentation - Request, RITM, and SCTASK Relationships (<https://docs.servicenow.com>)

Final answer: A, B (A record of sc_task, A record of sc_req_item table)

質問 # 190

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弊社の商品は試験の範囲を広くカバーすることが他のサイトがなかなか及ばないです。それほかに品質はもっと高く ServiceNow の CSA 認定試験「ServiceNow Certified System Administrator」の受験生が最良の選択であり、成功の最高の保障でございます。

CSA テキスト: <https://www.jpntest.com/shiken/CSA-mondaishu>

最短時間で CSA 試験に合格するのに役立ちます、ServiceNow CSA 試験復習 この点について疑問がある場合は、専門の担当者がインストールと使用をリモートでガイドします、ServiceNow の CSA 試験に参加するのは大ブレイクになる一方が、CSA 試験情報は雑多などの問題が注目している、ServiceNow CSA 試験復習 クレジットは、私たちの勤勉で献身的な専門技術革新チームと専門家に帰属します、したがって、割引を随時提供しており、1 年後に CSA の質問と回答を 2 回目に購入すると、50% の割引を受けることができます、したがって、レビュープランを調整するために、CSA の各練習問題を要約することが不可欠です。

我が主の慈悲に於いてラルノが死ぬってどういう事よっ この世界に支配者は一人でいいって事、住所を告げるため携帯電話の電源を入れる、最短時間でCSA試験に合格するのに役立ちます、この点について疑問がある場合は、専門の担当者がインストールと使用をリモートでガイドします。

有効的なServiceNow CSA試験復習 & プロフェッショナルJPNTest - 認定試験のリーダー

ServiceNowのCSA試験に参加するのは大ブレイクになる一方が、CSA試験情報は雑多などの問題が注目している、クレジットは、私たちの勤勉で献身的な専門技術革新チームと専門家に帰属します、したがって、割引を随時提供しており、1年後にCSAの質問と回答を2回目に購入すると、50%の割引を受けることができます。

- [illegible]

BONUS!!! JPNTTest CSAダンプの一部を無料でダウンロード: <https://drive.google.com/open?id=1IwcfaiNS5bo77cVa0wsCgAokYKFeE7zi>