# **Genesys's GCX-GCD Exam Questions Come with Realistic Practice and Accurate Answers**



P.S. Free & New GCX-GCD dumps are available on Google Drive shared by ExamsTorrent: https://drive.google.com/open?id=1xOriZuzd529exQmL2dqPSERYJAZzuyU1

Competition appear everywhere in modern society. There are many way to improve ourselves and learning methods of GCX-GCD exams come in different forms. Economy rejuvenation and social development carry out the blossom of technology; some GCX-GCD practice materials are announced which have a good quality. Certification qualification GCX-GCD Exam Materials are a big industry and many companies are set up for furnish a variety of services for it. And our GCX-GCD study guide has three different versions: PDF, Soft and APP versions to let you study in varied and comfortable ways.

# **Genesys GCX-GCD Exam Syllabus Topics:**

Topic	Details
Topic 1	Configure the features of Genesys Cloud CX Collaborate and Communicate: This section of the exam measures the skills of a System Administrator and covers the setup and management of collaboration tools and internal communication features within Genesys Cloud CX. It explains how to configure chat, messaging, and workspaces for teams to work effectively inside the platform.
Topic 2	<ul> <li>Manage Roles, Supervisor Tools, and Divisions: This section of the exam measures the skills of a System Administrator and focuses on managing permissions, configuring roles, using supervisor tools, and organizing users into divisions. It covers how to control access, monitor agent activities, and properly separate work across different areas of an organization.</li> </ul>

Торіс 3	<ul> <li>Understand Genesys Cloud CX Architect, Scripting, QM, and WFM: This section of the exam measures the skills of a Developer and explains the basics of Architect for building call flows, the use of scripting to guide agents, and the core functions of Quality Management (QM) and Workforce Management (WFM) to optimize operations. Students will understand how these tools are configured and integrated into Genesys Cloud CX.</li> </ul>
Topic 4	Overview of Users, Conversation, and Notification APIs: This section of the exam measures the skills of a Developer and introduces APIs related to users, conversations, and notifications. It explains how developers can retrieve and manage user data, handle conversation details, and set up real-time notifications through API services.
Topic 5	<ul> <li>Understand the Genesys Cloud CX Platform This section of the exam measures the skills of a Developer and covers the core understanding of the Genesys Cloud CX platform. It introduces the platform's general structure, its major capabilities, and key concepts like organizations, regions, and data models. Students will learn about the general environment where Genesys Cloud CX operates and how different services are organized.</li> </ul>
Topic 6	Describe the options to download recordings: This section of the exam measures the skills of a System Administrator and discusses the different ways available to access and download call recordings in Genesys Cloud CX. It includes understanding where recordings are stored and how to retrieve them for compliance and quality purposes.
Topic 7	Understand Authentication and Resources: This section of the exam measures the skills of a Developer and covers how authentication works in Genesys Cloud CX. It explains resource management, OAuth processes, and permissions needed to securely interact with APIs and services. Students learn the basics of secure access control.
Topic 8	Explain Agent Chat and Analytics APIs: This section of the exam measures the skills of a Developer and focuses on the APIs used for agent chat interactions and analytics data. It describes how developers can programmatically manage chat activities and access analytics reports to monitor system performance.

# >> GCX-GCD Dump File <<

# GCX-GCD Interactive EBook - Exam GCX-GCD Passing Score

Our passing rate of GCX-GCD learning quiz is 99% and our GCX-GCD practice guide boosts high hit rate. Our GCX-GCD test torrents are compiled by professionals and the answers and the questions we provide are based on the real exam. The content of our GCX-GCD exam questions is simple to be understood and mastered. To let you get well preparation for the exam, our software provides the function to stimulate the real exam and the timing function to help you adjust the speed. Based on those merits of our GCX-GCD Guide Torrent you can pass the GCX-GCD exam with high possibility.

# **Genesys Cloud CX: Developer Certification Sample Questions (Q65-Q70):**

#### **NEW QUESTION #65**

What is the timeout period for reconnecting the chat session?

- A. Four Minutes
- B. Five Minutes
- C. Two minutes
- D. Three Minutes

#### Answer: C

## Explanation:

In Genesys Cloud CX, if a WebSocket connection for a chat session is lost, the system allows a two-minute window for reconnection. If the client does not reconnect within this period, the chat session is considered terminated.

### **NEW QUESTION #66**

By default, Line Recording is disabled.

- A. False
- B. True

## Answer: B

#### Explanation:

In Genesys Cloud CX, Line Recording is disabled by default. To enable automatic recording of calls, the telephony administrator must configure the system by enabling recording on the SIP trunk. Without this configuration, calls are not automatically recorded. Reference:https://help.mypurecloud.com/articles/recording-in-genesys-cloud/

#### **NEW QUESTION #67**

Which of the following endpoints are in the list of conversation endpoints? (Choose four.)

- A. GET /api/v2/conversations/calls
- B. GET /api/v2/conversations/chats
- C. GET /api/V2/conversations/attributes
- D. GET /api/v2/conversations/participants
- E. GET /api/v2/conversations/callbacks
- F. GET/api/v2/conversations/messages

#### Answer: A,B,E,F

#### Explanation:

In Genesys Cloud CX, the Conversations API includes endpoints that allow interaction with various types of conversations. The endpoints GET/api/v2/conversations/callbacks, GET/api/v2/conversations/calls, GET/api

/v2/conversations/chats, and GET/api/v2/conversations/messagesare part of this API and are used to retrieve information about callbacks, calls, chats, and messages, respectively. GET/api/v2/conversations/participants is not a valid endpoint, and GET/api/v2/conversations/attributes does not correspond to a standard Conversations API endpoint.

#### **NEW QUESTION #68**

Arrange the following five stages of migrating from a BYOC Cloud or Genesys Cloud CX Voice to a hybrid media organization in the correct order?

- 1. Placing your edges into the Genesys Cloud CX hybrid media edge group.
- 2. Pairing your new BYOC premises edges to Genesys Cloud CX.
- 3. Configuring edge interfaces to use site interconnects.
- 4. Enabling and configuring site links
- 5. Making your organization hybrid media capable
  - A. 5,2,1,3,4
  - B. 1,3,2,5,4
  - C. 4,1,2,5,3
  - D. 2,1,3,4,5

#### Answer: A

# Explanation:

- 1. Making your organization hybrid media capable: Begin by enabling hybrid media capabilities in your organization to support both cloud and premises-based media processing.
- 2. Pairing your new BYOC Premises Edges to Genesys Cloud CX: Next, pair your BYOC Premises Edges with Genesys Cloud CX to establish communication between the premises hardware and the cloud platform.
- 3. Placing your Edges into the Genesys Cloud CX hybrid media edge group: After pairing, move your Edges into the Genesys Cloud Hybrid Media Group to manage them within the hybrid environment.
- 4. Configuring Edge interfaces to use site interconnects: Then, configure the network interfaces on your Edges to utilize site interconnects, facilitating communication between different sites.
- 5. Enabling and configuring site links: Finally, enable and configure site links to establish connections between your premises and cloud sites, completing the hybrid media setup.

Reference: https://help.mypurecloud.com/articles/convert-byoc-cloud-genesys-cloud-voice-to-hybrid-media/

#### **NEW QUESTION #69**

Which of the following statements is NOT true regarding numbering plan?

- A. Numbering plan is also known as a dial plan.
- B. It is a telecommunication scheme where telephone numbers are assigned to subscribers and telephony endpoints.
- C. It has to be created manually
- D. Numbering plan can be added or modified based on the organizational requirements

#### Answer: C

#### Explanation:

This statement is not true. In Genesys Cloud CX, numbering plans (or dial plans) can be created automatically using default settings or manually configured as needed. They are flexible and can be modified based on organizational requirements, but manual creation is not mandatory.

#### **NEW QUESTION #70**

□GCX-GCD Exam Tests

....

If you want to pass the GCX-GCD exam, our GCX-GCD practice questions are elemental exam material you cannot miss. It is proved by our loyal customers that our passing rate of GCX-GCD practice materials has reached up to 98 to 100 percent up to now. Besides, free updates of GCX-GCD Exam Torrent will be sent to your mailbox freely for one year, hope you can have a great experience during usage of our GCX-GCD practice materials.

GCX-GCD Interactive EBook: https://www.examstorrent.com/GCX-GCD-exam-dumps-torrent.html

	GCX-GCD Reliable Dumps Free ☐ GCX-GCD Reliable Exam Question ☐ GCX-GCD Free Sample ত Search for 【
	GCX-GCD I on → www.vceengine.com □□□ immediately to obtain a free download □Latest GCX-GCD Exam Book
	GCX-GCD Exam Simulation: Genesys Cloud CX: Developer Certification - GCX-GCD Study Guide Materials   Open
	$website \ [\ www.pdfvce.com\ ] \ and \ search \ for \ ^{\triangleright}\ GCX-GCD \ ^{\triangleleft}\ for\ free\ download\ \Box GCX-GCD\ Exam\ Reviews$
	Professional GCX-GCD Dump File bring you Realistic GCX-GCD Interactive EBook for Genesys Genesys Cloud CX:
I	Developer Certification $\square$ Download { GCX-GCD } for free by simply searching on ( www.dumpsmaterials.com ) $\square$
	□Latest GCX-GCD Exam Book
• ]	Test GCX-GCD Objectives Pdf → Reliable GCX-GCD Exam Testking   Downloadable GCX-GCD PDF   Easily
C	obtain □ GCX-GCD □ for free download through → www.pdfvce.com □□□ □GCX-GCD Reliable Dumps Free
	atest GCX-GCD Braindumps Free □ GCX-GCD Reliable Dumps Free □ GCX-GCD Exam Tests □ Search for ■
	GCX-GCD  ☐ and download it for free on 《 www.pdfdumps.com 》 website ☐GCX-GCD Reliable Dump
	Magnificent GCX-GCD Exam Dumps Grant You High-efficient Learning Guide - Pdfvce ☐ Search for  ➡ GCX-GCD
	□ □ and easily obtain a free download on ▷ www.pdfvce.com □ □Downloadable GCX-GCD PDF
	Quiz 2026 Accurate Genesys GCX-GCD Dump File $\square \checkmark$ www.vce4dumps.com $\square \checkmark \square$ is best website to obtain "GCX-
	GCD" for free download Reliable GCX-GCD Exam Practice
	Professional GCX-GCD Dump File bring you Realistic GCX-GCD Interactive EBook for Genesys Genesys Cloud CX:
	Developer Certification $\angle$ Immediately open $\Rightarrow$ www.pdfvce.com $\Box$ and search for $\Rightarrow$ GCX-GCD $\Box$ to obtain a free
	lownload   Pass4sure GCX-GCD Exam Prep
	GCX-GCD Exam Tests □ GCX-GCD Latest Exam Cram ★ Latest GCX-GCD Braindumps Free □ Simply search for
	⇒ GCX-GCD \( \equiv \) for free download on \( \rangle \) www.exam4labs.com \(  \) \( \parall \) Pass4sure GCX-GCD Exam Prep
	Three Easy-to-Use Pdfvce Genesys GCX-GCD Exam Dumps Formats   Easily obtain   GCX-GCD   for free
C	lownload through 【 www.pdfvce.com 】 □GCX-GCD Exam Tests
• (	Genesys GCX-GCD Exam   GCX-GCD Dump File - 100% Pass For Sure for GCX-GCD: Genesys Cloud CX: Developer
(	Certification Exam □ Easily obtain free download of ✓ GCX-GCD □ ✓ □ by searching on 【 www.prepawayete.com 】

• study.stcs.edu.np, www.stcs.tyc.edu.tw, myportal.utt.edu.tt, myportal.

What's more, part of that Exams Torrent GCX-GCD dumps now are free: https://drive.google.com/open?id=1xOriZuzd529exQmL2dqPSERYJAZzıyU1