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ServiceNow CSA ServiceNow Certified System Administrator 1



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根據過去的考試題和答案的研究，Fast2test提供的ServiceNow CSA練習題和真實的考試試題有緊密的相似性。Fast2test是可以承諾您能100%通過你第一次參加的ServiceNow CSA 認證考試。

ServiceNow CSA（ServiceNow Certified System Administrator）考試是為與ServiceNow平台合作的IT專業人士設計的認證計劃。此認證是對管理和配置ServiceNow平台所需技能，知識和專業知識的行業認可。考試涵蓋廣泛的主題，包括用戶和群組管理，配置管理，服務目錄管理，事件管理等。

ServiceNow CSA 認證考試具有挑戰性，需要對 ServiceNow 平台有深入了解。為了準備考試，候選人應該具有 ServiceNow 實例的實踐經驗，並應熟悉 ServiceNow 文檔。他們還應考慮參加 ServiceNow CSA 認證培訓，這可以為他們提供通過考試所需的知識和技能。通過 ServiceNow CSA 認證，專業人士可以展示其在 ServiceNow 管理方面的專業知識，並增加在這個不斷增長的領域中的職業機會。

>> CSA參考資料 <<

CSA通過考試，CSA考試指南

在我們網站，您可以先免費嘗試下載我們的題庫DEMO，體驗我們的ServiceNow CSA考古題的品質，相信在您使用之後會很滿意我們的產品。成千上萬的IT考生通過我們的產品成功通過考試，該CSA考古題的品質已被廣大考生檢驗。我們的ServiceNow CSA題庫根據實際考試的動態變化而更新，以確保CSA考古題覆蓋率始終最高于99%。保證大家通過CSA認證考試，如果您失敗，可以享受 100%的退款保證。

最新的 Certified System Administrator CSA 免費考試真題 (Q180-Q185):

問題 #180

What syntax is used in a Record Producer script to access values from Record Producer form fields?

- A. current.variable_name
- **B. producer.field name**
- C. producer.variable_name
- D. current.fieldname

答案: B

問題 #181

You are creating a catalog item for ordering a new desktop computer. The computers have these options:

Color: Black or Silver

RAM: 32 MB or 64 MB

Keyboard: Standard or Ergonomic

Monitor: 24 inch or 32 inch

How do you add these options to the catalog item form?

- A. Add choices
- **B. Add variables**
- C. Add UI options
- D. Add fields

答案: B

解題說明:

In the ServiceNow Service Catalog, the mechanism used to capture user input and options on a form is called a Variable.¹¹

1. Service Catalog Variables:

When a user accesses a Catalog Item (like "New Desktop Computer"), they are presented with questions to specify what they need. These questions are not standard columns in a database table; they are Variables. Variables allow the Service Catalog to be dynamic and flexible without requiring schema changes (adding columns) to the underlying request tables for every new item.

2. Types of Variables:

To achieve the requirements listed in the question, a developer would use specific Variable types:

Select Box / Multiple Choice: Used for "Color" (Black/Silver) and "Keyboard" (Standard/Ergonomic).

Reference:

3. Why the other options are incorrect:

A (UI options): This is not a standard ServiceNow term for Catalog configuration.

B (Choices): "Choices" typically refers to the options within a Choice List field on a standard table (like the State field on an Incident), not the input mechanism on a Catalog Item.

C (Fields): "Fields" are columns on a database table (like Incident or Problem). While Catalog Variables map to fields eventually, the elements added to the Catalog Item form itself are Variables.

問題 #182

When managing tags, you can adjust who is able to see it. What are the visibility options?

Choose 3 answers

- A. Roles and Permissions
- **B. Me**
- **C. Groups and Users**
- **D. Everyone**
- E. Admins

答案： B,C,D

解題說明：

In ServiceNow, tags are used to categorize and organize records for quick access. When managing tags, users can control their visibility by setting who can see them.

B: Everyone

The tag is public and visible to all users in the instance.

Example: A Service Desk team creates a "High Priority" tag that everyone can use.

C: Groups and Users

Tags can be restricted to specific groups or individual users.

Example: A Security Team creates a tag only visible to IT Security staff.

E: Me

Tags can be private, meaning only the creator (you) can see them.

Example: A user creates a "Follow-up" tag for their own personal tracking.

A: Admins

Incorrect- Admins can manage tags, but "Admins" is not a visibility setting.

Instead, visibility is set to Everyone, Groups, or Me.

D: Roles and Permissions

Incorrect terminology- ServiceNow does not provide a tag visibility setting based on "Roles and Permissions." Tags are assigned based on specific users or groups, not roles.

References: ServiceNow Documentation: Managing Tags and Visibility

ServiceNow User Guide: Configuring and Sharing Tags

問題 #183

Which icon would you double click, to expand and collapse the list of all Applications and Modules?

□

- A. Application
- B. Star
- C. Funnel
- D. Clock

答案： A

解題說明：

Reference:

<https://docs.servicenow.com/bundle/rome-platform-user-interface/page/administer/navigation-and-ui/task/ui16-n>

問題 #184

Which plugin allows users to install multiple applications, application-customizations. or plugins at once?

- A. Application Integration and Plugin Delivery (AIPD) SpokeBatch Install
- B. Multiple Integration and Process Delivery (MIPD) SpokeBatch Install
- C. Quick Integration and Multiple Delivery (QIMD) SpokeBatch Install
- D. Continuous Integration and Continuous Delivery (CICD) SpokeBatch Install

答案： D

問題 #185

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