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## EXIN CDFOM Exam Syllabus Topics:

| Topic   | Details  |
|---------|--|
| Topic 1 | <ul style="list-style-type: none"><li>Managing Physical Security: Deals with facility protection through security policies, staff management, incident handling, and security audits.</li></ul>  |
| Topic 2 | <ul style="list-style-type: none"><li>Managing Safety &amp; Statutory Requirements: Focuses on workplace safety compliance, including safety policies, training, Permit to Work systems, PPE, emergency preparedness, and safety audits.</li></ul>             |
| Topic 3 | <ul style="list-style-type: none"><li>Service Level Management: Covers creating and managing service agreements, including SLAs with measurable metrics, service reporting, customer satisfaction measurement, and continuous improvement processes.</li></ul> |
| Topic 4 | <ul style="list-style-type: none"><li>Environmental Sustainability: Focuses on minimizing environmental impact through power efficiency, waste management, and renewable energy integration.</li></ul>   |
| Topic 5 | <ul style="list-style-type: none"><li>Data Centre Operations: Focuses on daily operational activities and procedures supporting continuous facility functioning.</li></ul>   |
| Topic 6 | <ul style="list-style-type: none"><li>The Data Centre Organization: Addresses organizational structure, roles and responsibilities, shift management, performance management, training, career development, and succession planning.</li></ul>                 |

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## EXIN Certified Data Center Facilities Operations Manager Sample Questions (Q60-Q65):

### NEW QUESTION # 60

Which process is not part of the 6-step document management life cycle?

- A. Creation
- B. Destruction
- C. Publication
- D. Provisioning

**Answer: D**

Explanation:

EPI's document management methodology follows a 6-step structured life cycle for all controlled documentation used in a data center (e.g., SOPs, MOPs, EOPs, safety documents, policies, maintenance procedures).

The life cycle ensures all documents remain current, controlled, traceable, and properly retired.

The six recognized stages in the EPI-aligned document management life cycle are typically:

- \* Creation- The document is drafted and developed.
- \* Review- Subject matter experts verify technical correctness.
- \* Approval- Authorized managers approve it for release.
- \* Publication / Release- Document is issued for operational use under control.
- \* Maintenance / Updates- Regular updates and version control.
- \* Archival / Destruction- Retired versions are archived or securely destroyed.

Within this structure, "Provisioning" is not a recognized document life-cycle step in EPI's DCFOM framework.

Provisioning is a term used in IT or service management (e.g., server or user provisioning) but not in document control life cycles.

Therefore, Option C (Provisioning) is the correct answer.

EPI DCFOM-Aligned Reference Concepts (Paraphrased, Not Verbatim)

- \* Document management requires strict version control procedures.
- \* The document life cycle includes creation, review, approval, publication, maintenance, and destruction / archival.
- \* "Provisioning" is not part of the document life cycle in the EPI framework.

### NEW QUESTION # 61

What is the outcome of a risk evaluation process?

- A. The list of all identified risks
- B. The report advising the board of management to accept all identified risks
- C. The required budget treating the data center risk
- D. The decision whether risk treatment needs to take place

**Answer: D**

Explanation:

In the EPI framework for risk management, after the risk identification and risk analysis steps, the risk evaluation step determines whether the assessed risks are acceptable or require treatment based on the organization's risk appetite, criteria, and the potential impact. The evaluation leads to a decision on whether risk treatment needs to take place.

- \* It is not simply compiling all risks (so option C is incorrect).
- \* It is not exclusively about budgeting (so option D is incorrect) though budgeting follows treatment decisions.
- \* It is not necessarily advising to accept all risks (so option B is incorrect) but rather it supports decision-making on treatment.
- \* Therefore, option A is correct: the outcome is the decision whether to treat the risk.

EPI DCFOM-Aligned Reference Concepts (Paraphrased, Not Verbatim)

- \* Risk evaluation assesses identified and analysed risks against risk criteria to decide on acceptability or need for treatment.
- \* The outcome is a documented decision-making step in the risk management process.

### NEW QUESTION # 62

Welding works need to be conducted.

Is a Permit to Work (PTW) required and if so, what type of PTW?

- A. A PTW is required for hot work
- B. A PTW is required for energy work
- C. Welding is covered under standard maintenance work, a PTW is not required
- D. A PTW is required for cold work

**Answer: A**

Explanation:

EPI's Permit to Work (PTW) system categorizes work activities based on risk levels to ensure safe execution and hazard control within the data center.

Welding operations involve open flame, sparks, high heat, molten metal, and ignition sources, making them a high-risk activity.

In EPI safety doctrine, welding is explicitly classified under "Hot Work." Hot Work includes activities such as:

- \* Welding
- \* Cutting
- \* Grinding
- \* Brazing
- \* Soldering
- \* Flame use or spark-producing tools

Because of the fire ignition potential, a Hot Work Permit is mandatory before welding can begin.

The Hot Work PTW ensures:

- \* Fire watch personnel are assigned
- \* Fire suppression systems are prepared or temporarily disabled with compensating controls
- \* Surrounding area is inspected for combustible material
- \* Correct PPE is used
- \* Hot-work zoning, barriers, and extinguishers are in place
- \* Post-work monitoring is performed

Therefore, Option D (A PTW is required for hot work) is the correct and EPI-aligned answer.

EPI DCFOM-Aligned Reference Concepts

- \* The PTW system ensures hazardous activities are controlled.
- \* Welding is classified as Hot Work.
- \* Hot Work requires a dedicated PTW with fire-risk mitigation and supervisory approval.

### NEW QUESTION # 63

In what situation can an individual applying for a security job be exempted from a background screening?

- A. The individual is well-experienced in law enforcement.
- B. The individual is holding a professional security training certificate
- C. The individual has previously worked in a similar position
- D. The individual must be screened with no exception.

**Answer: D**

Explanation:

EPI's physical security framework requires mandatory background screening for all individuals assigned to security roles, regardless of:

- \* previous experience
- \* certifications
- \* law enforcement background
- \* length of employment

Security personnel have privileged access to sensitive areas and are responsible for enforcing access control, incident response, and compliance. Therefore:

- \* No exemptions are permitted.
- \* Prior experience or certification does not replace a formal background check.
- \* Even previous law enforcement staff must undergo screening.

Thus, the correct answer is C.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- \* Background screening is mandatory for all security personnel.
- \* No exceptions are permitted, regardless of experience or qualifications.

### NEW QUESTION # 64

Customers of the data center want to know how much of the data center's power comes from renewable sources. What should the data center service provider do to respond to these requests?

- A. Request the power company to provide an estimate
- **B. Implement the Renewable Energy Factor (REF) and report accordingly**
- C. Inform the customer that it is not possible to exactly determine how the power is generated
- D. Ignore the request since the source of power generation is not part of the SLA

**Answer: B**

Explanation:

Within EPI's Environmental Sustainability framework, the Renewable Energy Factor (REF) is the recommended metric for determining and reporting how much of a data center's consumed power originates from renewable energy sources. REF provides a standardized, transparent, and repeatable method for calculating the renewable component of the total energy supply. This is essential because power grids draw energy from mixed sources, and data centers must demonstrate sustainability performance accurately and consistently, especially when customers demand visibility into carbon-related metrics.

Implementing REF allows the data center to quantify renewable contributions from sources such as solar, wind, hydro, geothermal, or certified renewable energy certificates. It also enables customers to compare sustainability performance across providers, improving trust and supporting corporate environmental objectives. REF becomes part of the data center's transparency strategy, demonstrating commitment to responsible energy usage and aligning with global sustainability expectations.

Options A and B are insufficient and unprofessional; energy providers may give general data, but these are not standardized for reporting purposes. Option C is inappropriate because sustainability transparency is increasingly demanded even if not in the SLA. Therefore, implementing REF is the correct and industry- aligned response.

### NEW QUESTION # 65

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