

# 100% Pass Quiz 2026 C-BCSCX-2502: SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions—Professional Visual Cert Test



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## SAP C-BCSCX-2502 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>• Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.</li></ul>

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### SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q26-Q31):

#### NEW QUESTION # 26

Which feature is available in SAP Commerce Cloud?

- A. Product catalog
- B. Management for intercompany sales processes
- C. Case processing with registered products
- D. Bounce management for new prospects

Answer: A

#### NEW QUESTION # 27

Which SAP solutions help to drive profitable growth by pairing SAP Customer Experience and SAP Business Technology Platform?

Note: There are 3 correct answers to this question.

- A. SAP Customer Data Cloud
- B. SAP Cloud ALM
- C. SAP Successfactors
- D. SAP Analytics Cloud

Answer: A,B,D

#### NEW QUESTION # 28

Which of the following are associated with SAP Sales Cloud Version 2?

Note: There are 2 correct answers to this question.

- A. Service orders
- B. Coupon campaigns
- C. Opportunities
- D. Pricing conditions

Answer: A,D

#### NEW QUESTION # 29

Which SAP Customer Experience solution helps accelerate sales cycles and boost conversion rates by leveraging a powerful deal prediction engine?

- A. SAP Emarsys
- B. SAP Customer Data Cloud
- C. SAP Sales Cloud Version 2



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