

# Exam CIS-SM Quizzes & Latest CIS-SM Exam Format



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Service Mapping is an essential aspect of the ServiceNow platform that helps organizations to gain visibility into the infrastructure that supports their IT services. The technology helps to identify all the components of the IT infrastructure and map the dependencies between them to allow organizations to understand how aspects of their service are interlinked. With Service Mapping, IT professionals can manage and monitor their infrastructure proactively, improving response times and fixing issues before they affect their users. As such, the Certified Implementation Specialist - Service Mapping designation is becoming increasingly sought after among IT professionals.

## How to Prepare For Certified Implementation Specialist - Service Mapping (CIS-SM) Exam

### Preparation Guide for Certified Implementation Specialist - Service Mapping (CIS-SM) Exam

#### Introduction

ServiceNow is a Santa Clara-based American software company that provides and administers this **CIS-SM exam test**. Based in California, ServiceNow provides a cloud computing platform to help businesses handle automated workflows for business operations and has been recognized for creativity as well. ServiceNow, founded by Fred Luddy in 2004, is listed on the New York Stock Exchange and is a member of the Russell 1000 and S&P 500 Index.

ServiceNow offers digital workflows that produce excellent experiences and unlock value. ServiceNow believes in technology's ability to decrease the uncertainty of our jobs and make people work better. In new digital workflows, they transform old manual ways of working. They deliver an expansive portfolio of IT, HR, Customer Support, and other divisions that cover the Now Platform training offerings. They will teach you how to work quickly and optimize your use, whether you are just getting started or

ready to extend your skills and knowledge of ServiceNow.

Demand for specialists at ServiceNow is rising rapidly. Certification by ServiceNow gives participants the information and trust to take full advantage of the ServiceNow program. Attendees learn to configure, customize, and build with real-world examples and a hands-on approach in the training and certification programs.

ServiceNow Qualification tests in a proctored environment are computer-based, multiple-choice exams delivered by ServiceNow training partner Kryterion. Also available as online proctoring. This document explains the exam in detail with all the topics included and helping preparatory material. The exam difficulty is also discussed with methods of overcoming that difficulty by studying the **CIS-SM exam dumps**.

ServiceNow CIS-SM (Certified Implementation Specialist - Service Mapping) Exam is designed to test an individual's knowledge and skills in implementing and configuring ServiceNow Service Mapping. CIS-SM exam is intended for ServiceNow professionals who want to demonstrate their proficiency in the Service Mapping application and validate their skills as a Certified Implementation Specialist.

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### ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q47-Q52):

#### NEW QUESTION # 47

Which address is required for Service Mapping to discover a Load Balancer that does not previously exist in the CMDB?

- A. MAC address
- B. MIB address
- **C. Management IP address**
- D. Public IP address

**Answer: C**

#### NEW QUESTION # 48

In Service Mapping, when discovery is started, what is the execution strategy used to run Identification Sections?

- **A. Identification Sections are executed randomly and the data gathered by the successful sections are merged.**
- B. Identification Sections are executed one by one in the order they are listed and the last section that is successful will be used.
- C. Identification Sections are executed randomly until one is successful and if more than one section is successful an error will be displayed.
- D. Identification Sections are executed one by one in the order they are listed until the first successful match which concludes the Identification phase.

**Answer: A**

#### NEW QUESTION # 49

Assuming Reconciliation Rules (Reconciliation Definitions) were configured exactly the same for both Data Sources, ServiceNow and ServiceWatch, for the Application [cmdb\_ci\_app] table and the following Data Source Precedence Rules are configured.

	Applies to	Data source	Order	Active
<input type="checkbox"/>	<a href="#">cmdb ci appl</a>	ServiceWatch	100	true
<input type="checkbox"/>	<a href="#">cmdb ci appl</a>	ServiceNow	200	true

Which one of the following is true?

- A. If an Application CI is discovered with a Data Source, ServiceWatch, then if the same Application CI is discovered by the Data Source, ServiceNow, an update will be allowed.
- B. If an Application CI is discovered with a Data Source, ServiceNow, then if the same Application CI is discovered by the Data Source, ServiceWatch, an update will be allowed.
- **C. If an Application CI is discovered with a Data Source, ServiceNow, then if the same Application CI is discovered by the Data Source, Altiris, an update will be allowed.**
- D. If an Application CI is discovered with a Data Source, ServiceWatch, then if the same Application CI is discovered by the Data Source, Altiris, an update will be allowed.

**Answer: C**

#### NEW QUESTION # 50

In Service Mapping, which one of the following is true if host discovery fails on the entry point configuration item?

- **A. Service Mapping will stop until the discovery of the host is successful**
- B. Service Mapping will continue to discover just the applications comprising the service
- C. Service Mapping will continue to discover applications and connections comprising the service
- D. Service Mapping will continue to discover just the connections comprising the service

**Answer: A**

#### NEW QUESTION # 51

When resolving duplicate CIs, ServiceNow suggests a Master CI which includes which of the following criteria?

- A. Newest created CI and CI with most relationships
- B. Oldest created CI and CI with least related items
- **C. Oldest created CI and CI with most relationships**
- D. Newest created CI and CI with least related items

**Answer: C**

#### NEW QUESTION # 52

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