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2026 ACA-100 Exam Syllabus - Valid Appian ACA-100 Reliable Exam Tips: Appian Certified Analyst

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Appian Certified Analyst Sample Questions (Q29-Q34):

NEW QUESTION # 29

According to best practices, which two types of tests should be considered during user acceptance testing (UAT)?

- A. Regulation acceptance testing
- B. Platform security testing
- C. Functional testing
- D. Load testing

Answer: A,C

Explanation:

Regulation Acceptance Testing (C): During User Acceptance Testing (UAT), it is essential to ensure that the application complies with industry regulations and standards. Regulation acceptance testing focuses on verifying that the system adheres to legal and compliance requirements specific to the industry or region where the application will be used. This ensures that the application meets all necessary regulatory guidelines before going live.

Appian Documentation - Testing and Validation Functional Testing (D): Functional testing is a critical component of UAT as it verifies that the application's functionality works as expected from the end-user's perspective. This includes validating that all features, workflows, and business processes perform correctly according to the specified requirements. UAT is the final phase where end-users interact with the application to confirm that it meets their needs and performs as intended.

Appian Documentation - Functional Testing Note: Load testing (A) and platform security testing (B) are important types of tests but are usually conducted during performance and security testing phases rather than UAT. UAT focuses more on ensuring the application meets business requirements and end-user expectations.

NEW QUESTION # 30

Of the choices provided, which are the three most appropriate use cases for Appian?

- A. The customer needs to be able to run their application in a browser
- B. The customer needs to perform large-scale extract, transform, and load (ETL) operations
- C. The customer needs to have one site tab for each of their seven personas
- D. The customer needs to be able to embed the application within their own web page
- E. The customer needs to be able to run their application on mobile devices

Answer: A,C,E

Explanation:

Appian is a low-code platform designed for building enterprise applications with a focus on flexibility, user experience, and integration capabilities. The most appropriate use cases for Appian include:

Mobile Compatibility (B):

Appian supports mobile-first design, allowing applications to be easily accessed and used on mobile devices without requiring separate development efforts.

This capability is critical for businesses that need their workforce to access applications on the go.

Multiple Site Tabs for Personas (C):

Appian allows for the creation of different site tabs for different user personas, each with a tailored user experience.

This is ideal for organizations with distinct user groups who need customized interfaces and access to specific parts of the application.

Browser-Based Application (D):

Appian applications are web-based and can be accessed directly from a browser, ensuring easy access and a consistent user experience across different platforms.

Why Not Other Options?:

A. Large-Scale ETL Operations: Appian is not primarily designed for heavy data extraction, transformation, and loading (ETL) tasks, which are typically handled by specialized ETL tools.

E. Embedding in Web Pages: While Appian allows for embedding certain components, it is not the primary focus or strength of the platform compared to full-featured applications.

References:

Appian Documentation on Building Mobile-Ready Applications: Mobile App Development Appian Community Success Guide:

Appian UX Best Practices These features showcase Appian's flexibility in delivering responsive and personalized user experiences across various devices.

NEW QUESTION # 31

Improvements are being considered for an Expense Process, and you have been asked to capture that there is now an approval task sent to the finance manager.

As part of the approval, the process should also reflect that if the payment has not been authorized within 48 hours, a reminder message is sent to the finance manager to inform them they have an outstanding task.

Which Business Process Model and Notation (BPMN) notation type would you use to illustrate the reminder message?

- A. Start event
- B. Gateway
- C. Intermediate event

- D. Data object

Answer: C

Explanation:

In BPMN, an intermediate event is used to indicate events that occur between the start and end of a process. To model a reminder message that is sent if the payment is not authorized within 48 hours, an intermediate event, specifically a timer intermediate event, is the appropriate notation.

Intermediate Event Overview:

An intermediate event can be used to model actions such as delays, triggers, or messages that happen during the course of a process.

A timer intermediate event would be used to trigger the reminder after a set period (in this case, 48 hours).

Why Not Other Options?:

- A . Data Object: Represents data stored or used by the process, not an event or action.
- B . Gateway: Used for decision points or branching paths, not for triggering events.
- D . Start Event: Marks the beginning of a process and cannot be used mid-process.

References:

Appian Documentation on BPMN Events: BPMN Events

Using an intermediate event ensures that the process can trigger the reminder at the right time, enhancing process automation and efficiency.

NEW QUESTION # 32

A customer wants to automate a workflow for completing customer service cases. The high-level workflow involves multiple rounds of recording investigation results, uploading related documents, sending communications, and approving. Activities may need to be done at any time or out of order.

Which recommendation best utilizes the strengths of Appian out-of-the-box features to address this use case?

- **A. A records-centric design using related actions for the various activities.**
- B. A dashboard showing the user's cases with associated actions.
- C. A sequential workflow of process tasks.
- D. A report showing the user's cases with associated actions.

Answer: A

Explanation:

A records-centric design is the best approach to address this use case in Appian. This design allows users to interact with data through a central record type, with related actions enabling them to perform tasks like uploading documents, sending communications, and approving cases at any time or out of order.

Records-Centric Design:

This approach centralizes all related data and actions around a specific record type.

Users can trigger related actions such as document uploads or approvals directly from the record, ensuring flexibility and a user-friendly interface.

Why Not Other Options?:

A and B. Reports and dashboards are useful for visualizing data but are not as flexible for handling the ad-hoc and out-of-order activities described.

C . A sequential workflow is too rigid for a process where tasks need to be done out of order.

References:

Appian Documentation on Records: Records in Appian

Appian Community Success Guide: Designing Record-Centric Applications

A records-centric approach leverages Appian's strengths, providing a flexible and intuitive solution for complex workflows.

NEW QUESTION # 33

You are an Appian Analyst.

According to best practices, which other role should you work with to create process models as a part of requirements gathering?

- A. Architect
- B. Scrum Master
- C. Product Manager
- **D. Product Owner**

Answer: D

Explanation:

As an Appian Analyst, collaborating with a Product Owner during the creation of process models is considered best practice. The Product Owner is responsible for defining the requirements and ensuring that the process models align with the business goals and needs. The Product Owner has a deep understanding of the product vision and user stories, which are crucial during the requirements gathering phase.

Role of Product Owner:

The Product Owner provides detailed requirements and prioritizes them based on business needs.

They ensure that the process models being developed accurately reflect the intended business processes and user stories.

Close collaboration with the Product Owner ensures that the process models are aligned with both the technical and business aspects of the project.

Why Not Other Options?:

A . Product Manager: Typically focuses on the overall product strategy and market alignment rather than detailed process modeling.

C . Architect: While architects provide valuable input on the system's design and architecture, they are not primarily responsible for requirements gathering.

D . Scrum Master: The Scrum Master facilitates the Agile process but does not directly contribute to defining or modeling business processes.

References:

Appian Community Success Guide: The Role of Product Owner in Appian Projects

NEW QUESTION # 34

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