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## Microsoft AB-731 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Identify an Implementation and Adoption Strategy for Microsoft's AI Apps and Services: Covers responsible AI principles, governance, and organizational adoption planning, including AI councils, champion programs, and an understanding of Copilot and Azure AI licensing models.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Identify the Business Value of Generative AI Solutions: Covers core generative AI concepts, cost drivers, and business challenges, along with techniques like prompt engineering and RAG that enhance AI value through better data quality, security, and machine learning practices.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Identify Benefits, Capabilities, and Opportunities for Microsoft's AI Apps and Services: Focuses on mapping Microsoft's AI ecosystem — including Microsoft 365 Copilot, Copilot Studio, and Azure AI Foundry Tools — to real business use cases, while leveraging built-in scalability, security, and safety benefits.</li></ul>

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## High Hit Rate AI Transformation Leader Test Torrent Has a High Probability to Pass the Exam

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## Microsoft AI Transformation Leader Sample Questions (Q21-Q26):

### NEW QUESTION # 21

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point

□

**Answer:**

Explanation:

□  
Explanation:

- \* For a user to access organizational data from a mobile device, the user needs a Microsoft 365 Copilot license. No
  - \* To reason over your organizational data by using Microsoft Graph, you need a Microsoft 365 Copilot license. Yes
  - \* To use the Analyst agent, you need a Microsoft 365 Copilot license. Yes Top of Form Bottom of Form The key distinction here is between Copilot Chat capabilities available with a standard Microsoft 365 subscription and the full Microsoft 365 Copilot add-on that enables richer, in-context experiences grounded in organizational data.
- Mobile access to organizational data does not inherently require a Microsoft 365 Copilot license. Microsoft's Microsoft 365 Copilot app (and related mobile experiences) can provide Copilot Chat for work/school accounts with a Microsoft 365 license, so simply accessing organizational content on a mobile device is not the same as having the paid Copilot add-on. The statement claims a Copilot license is required just to access org data from mobile, which is too broad-there are mobile Microsoft 365 apps that access org data without the Copilot add-on.
- Reasoning over organizational data via Microsoft Graph is a core value proposition of Microsoft 365 Copilot. Microsoft documents explain that Microsoft 365 Copilot connects LLMs to your organization's content and context through Microsoft Graph and generates responses "anchored" in organizational data. That deeper integration is tied to the Microsoft 365 Copilot experience (an add-on license).
- Analyst is a "reasoning agent" within Microsoft 365 Copilot and Microsoft states that users with a Microsoft 365 Copilot license can use Analyst (with defined usage limits). Therefore, the Analyst agent requires the Microsoft 365 Copilot license.

**NEW QUESTION # 22**

HOTSPOT - For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

□

**Answer:**

Explanation:

□  
Explanation:

Answer Area

- \* Larger datasets can increase the cost of a generative AI solution that uses an Azure Machine Learning workspace. Answer: Yes
- \* The cost of consuming Azure OpenAI models is primarily identified by the number of input and output tokens processed. Answer: Yes
- \* The cost of custom generative AI solutions always remains the same regardless of the model version or capability used. Answer: No
- \* Yes - In Azure Machine Learning, cost is driven by the resources you consume to store, process, and train. Larger datasets typically require more storage, more data transfer, and more compute time for preprocessing, training, evaluation, and experimentation. Even if you are not training foundation models, handling larger corpora can increase pipeline duration and the number/size of compute instances used, which increases overall cost.
- \* Yes - For Azure OpenAI usage under Standard (on-demand), pricing is primarily tied to token-based consumption (input tokens + output tokens). The more context you send and the longer the generated responses, the more tokens you consume, and the higher the cost. This is why prompt optimization, response length controls, and grounding strategies matter for cost management.
- \* No - Costs vary with model choice and capability. Different model families and versions have different price points, and larger/more capable models generally cost more per token or per unit of throughput. Additionally, architecture choices (RAG, vector search, caching), usage patterns, and throughput requirements can significantly change total cost-so it is never "always the same."

**NEW QUESTION # 23**

Select the answer that correctly completes the sentence.

Prompt engineering is the process of \_\_\_\_\_.

□

**Answer:**

Explanation:

□  
Explanation:

crafting clear instructions to guide generative AI solutions in generating context-appropriate content.

Prompt engineering is fundamentally about how you communicate intent to a generative AI model so it produces outputs that meet business expectations. The best completion is "crafting clear instructions to guide generative AI solutions in generating context-appropriate content" because it captures the practical, day-to-day discipline: shaping the input (prompt) with the right task framing, constraints, context, and output format.

In real deployments, prompt engineering includes specifying the role and objective (for example, "act as a customer support agent"), providing the necessary context (product details, policy excerpts, audience), adding explicit requirements (tone, length, must/must-not statements), and defining structured output (JSON fields, bullet sections, headings). It can also include adding examples (few-shot prompting), clarifying what to do when information is missing, and instructing the model to cite only provided sources or to ask follow-up questions. These techniques reduce ambiguity, improve consistency, and lower the risk of hallucinations or off-brand responses.

The other options are not accurate definitions. "Integrating AI-powered tools into business workflows" describes solution adoption/integration, not prompt engineering. "Identifying and fixing errors in AI-generated content" is review/editing or quality assurance. "Designing, developing, and training generative AI models" is model development/ML engineering. Prompt engineering operates without changing model weights; it's about steering model behavior through well-constructed instructions and context.

#### NEW QUESTION # 24

Your company is developing an AI-powered customer support agent.

You need to ensure that the solution follows Microsoft responsible AI principles.

Which two actions should you perform? Select the two BEST answers. Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Enable the agent to operate independently.
- B. Ensure that the agent can be used for multiple purposes.
- C. Test the agent to ensure that responses are inclusive and culturally sensitive.
- D. Provide a clear disclaimer that users are interacting with an AI solution.
- E. Retain all customer conversations.

**Answer: C,D**

Explanation:

[B]

Under Microsoft's Responsible AI framework, this testing specifically addresses the principles of Fairness and Inclusiveness. To operationalize these, you should focus on the following testing and development areas:

Key Testing Focus Areas

\*-> Cultural Sensitivity: Ensure the agent respects different values, perspectives, and international contexts to avoid causing offense or misunderstanding.

\*-> Fairness and Bias Mitigation: Test the agent to ensure it treats all users equitably and does not reinforce societal stereotypes or discriminate based on protected characteristics like race, gender, or religion.

Accessibility: Validate that the agent is usable by people of all abilities, providing equal power and engagement regardless of their background.

Global Community Engagement: Involve diverse users and underserved communities in the pre-deployment validation and feedback process to identify representation gaps.

[E]

To align with Microsoft's Responsible AI principles, providing a clear disclaimer that users are interacting with an AI solution is a core requirement of the Transparency principle.

Under this principle and the Microsoft Responsible AI Standard, developers must ensure that AI systems are understandable and that users are not deceived into believing they are interacting with a human.

Reference:

<https://learn.microsoft.com/en-us/legal/ai-code-of-conduct>

<https://www.microsoft.com/en-us/ai/principles-and-approach>

#### NEW QUESTION # 25

Hotspot Question

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

□

**Answer:**



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