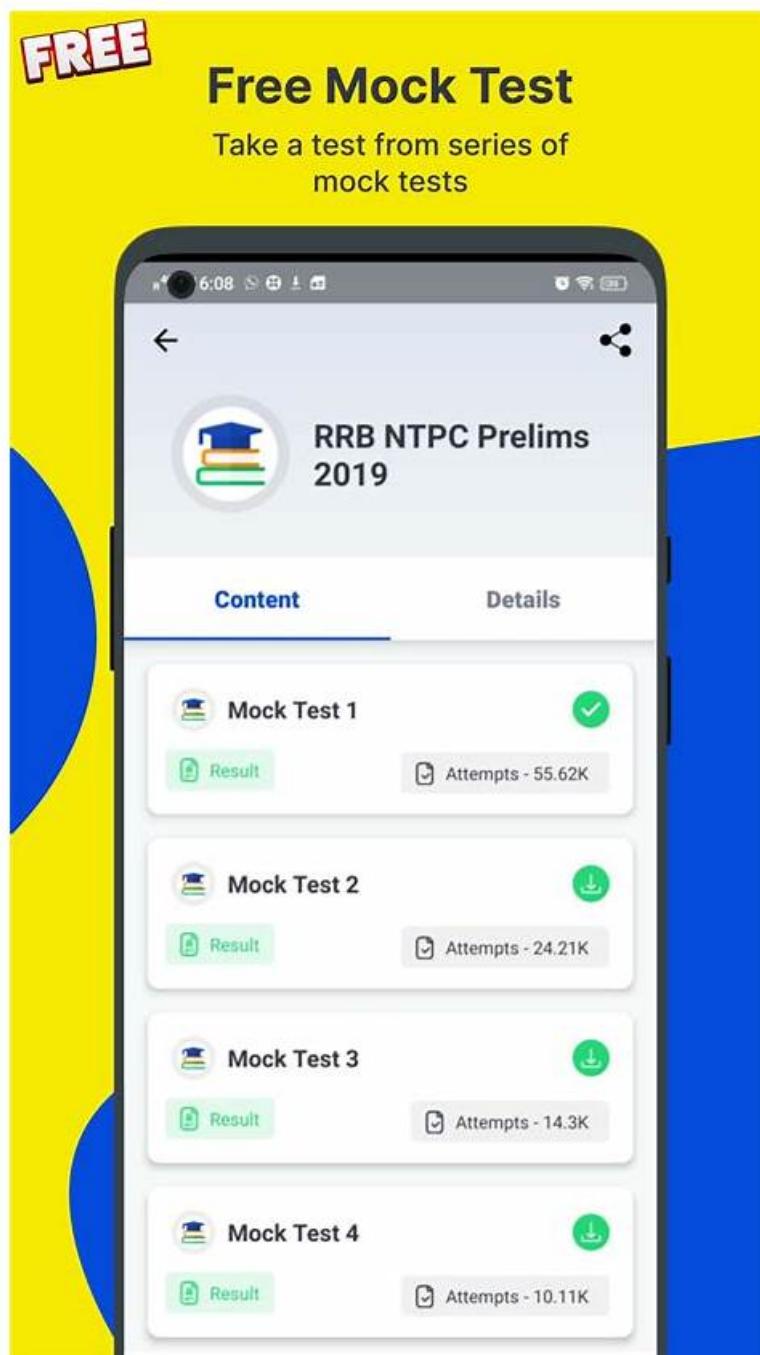


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## Salesforce AP-219 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Order Management Basics: Foundation of Order Management within Salesforce ecosystem, platform architecture, integration capabilities with third-party systems, and native Salesforce functionality.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Advanced Topics: Troubleshooting configuration issues, diagnosing system integration problems, and resolving deployment obstacles.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>User Experience and Customization: Customizing Lightning UI for different user roles using declarative tools like Lightning Page Editor and Report Builder.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>Data Model: Core objects (Order, Order Summary, Fulfillment Orders, Return Orders), B2C Commerce integrations, and tracing data flow including custom attributes.</li></ul>

## Salesforce Order Management Administrator Accredited Professional Sample Questions (Q53-Q58):

### NEW QUESTION # 53

Based on some changes in Universal Containers' Commerce engine, new Orders are expected to have two additional attributes at the header level. In Order Management, which other Object besides Order also needs to be extended?

- A. Delivery Groups
- B. Payment Summary
- C. Change Order
- D. Order Summary**

### Answer: D

Explanation:

Based on some changes in Universal Containers' Commerce engine, new Orders are expected to have two additional attributes at the header level. In Order Management, besides Order, the other object that also needs to be extended is Order Summary. An Order Summary is a record that stores information about an order, such as the total amount, the number of items, and the fulfillment status. An Order Summary is created by a process called Create Order Summary Process, which runs whenever an order is created or updated. The process calls a flow called Create OrderSummary Flow, which calculates the order summary fields and creates or updates the order summary record. To extend an object in Order Management, an administrator can create custom attributes on that object that match the API name and data type of the corresponding attributes in B2C Commerce. Reference: Order Management Objects

### NEW QUESTION # 54

How can an administrator synchronize licenses from the production org when preparing a sandbox for development?

- A. Use a custom shell script
- B. import a Change Set
- C. Run the Match Production Licenses to Sandbox without a Refresh tool in Setup**
- D. Export a Change Set

### Answer: C

Explanation:

The best way for an administrator to synchronize licenses from the production org when preparing a sandbox for development is to run the Match Production Licenses to Sandbox without a Refresh tool in Setup. This tool allows administrators to match their sandbox licenses with their production licenses without refreshing their sandbox. This way, the administrator can ensure that the sandbox has the same number and type of licenses as the production org, and avoid any license-related issues when developing or testing in the sandbox. Verified Reference: [https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_licenses.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_licenses.htm&type=5)

**NEW QUESTION # 55**

Where should a service agent go first to view process exceptions related to a specific Order?

- A. Order Record - Details Tab
- B. Order Record - Process Exception Details Tab
- **C. Order Summary Record - Related Tab**
- D. Change order Record -Related Tab

**Answer: C**

**NEW QUESTION # 56**

An administrator needs to send an Outbound Message to an external accounting system whenever a Fulfillment Order is created. What is the best practice to create this functionality?

- A. Create a Process Builder
- **B. Create a Flow**
- C. Create a Workflow Rule
- D. Create an Apex Trigger

**Answer: B**

**NEW QUESTION # 57**

Which three statements are true about change sets?

- A. Changes can be deployed to any instance of Salesforce as long as the destination has approved it
- **B. Change sets can only be sent between orgs that are affiliated with a production org**
- C. A change request should be created when the admin wants to send customizations from the current org to another org
- **D. Sending a change set between two orgs requires a deployment connection**
- **E. Change sets can contain only modifications made through the Setup menu**

**Answer: B,D,E**

Explanation:

Three statements that are true about change sets are:

Sending a change set between two orgs requires a deployment connection. A deployment connection is a link between two orgs that allows one org to send change sets to another org.

Change sets can only be sent between orgs that are affiliated with a production org. A production org is an org that is used for live operations and data, and it can have one or more sandbox orgs that are used for development and testing. Change sets can only be sent from a sandbox org to its associated production org, or from one sandbox org to another sandbox org that shares the same production org.

Change sets can contain only modifications made through the Setup menu. A change set is a collection of metadata components that can be deployed from one org to another. Metadata components are customizations that are made through the Setup menu, such as custom objects, fields, workflows, etc.

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[https://help.salesforce.com/s/articleView?id=sf.changesets\\_components.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.changesets_components.htm&type=5)

**NEW QUESTION # 58**

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