

Salesforce-Slack-Administrator Valid Braindumps - Salesforce-Slack-Administrator Study Materials



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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

| Topic | Details |
|---------|--|
| Topic 1 | <ul style="list-style-type: none">Channel and User Group Administration: This section measures the skills of Salesforce Administrators in setting up and managing Slack channels. Candidates will learn when to use channels versus direct messages or group DMs, as well as when to opt for public or private channels. |
| Topic 2 | <ul style="list-style-type: none">Security: This domain targets Salesforce Security specialists in identifying Slack product security features that meet organizational needs. Candidates will describe how Slack addresses security governance, risk management, and compliance while recommending features that protect sensitive data. |
| Topic 3 | <ul style="list-style-type: none">Workspace Administration: This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation. |
| Topic 4 | <ul style="list-style-type: none">User Lifecycle Management: This area focuses on managing user accounts throughout their lifecycle in Slack. Candidates will implement authentication options based on organizational requirements and recommend processes for new account creation. |
| Topic 5 | <ul style="list-style-type: none">Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management. |

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Salesforce Certified Slack Administrator Sample Questions (Q202-Q207):

NEW QUESTION # 202

Takeshi is an Org Admin on Enterprise Grid. A business leader asks him to create an org-wide channel for a cross-functional company project, but he replies that he needs to create a cross-workspace channel instead.

Which of the following best describes why a multi-workspace channel is more appropriate than an org-wide channel in this scenario?

- A. Multi-workspace channels can be archived at the end of the project, but org-wide channels cannot.
- B. There is a limit of ten org-wide channels, and this project would not necessitate creating one.
- C. **Org-wide channels are discoverable by all workspaces in the same Grid org and should only be used for information that applies to all employees.**
- D. Org-wide channels are created by default when Slack is first implemented and cannot be reconfigured afterwards.

Answer: C

Explanation:

In Enterprise Grid, an org-wide channel is intended for communications relevant to all members across all workspaces. Slack documentation states:

"Org-wide channels are automatically shared with every workspace in your organization and should be used for information that applies to everyone, such as company-wide announcements." Since a cross-functional project would involve specific participants and not the entire organization, a multi-workspace channel is a more appropriate and flexible solution.

(Reference: Slack Administration Study Guide - Enterprise Grid Channels and Communication Best Practices)

NEW QUESTION # 203

Your organization is on the Slack Enterprise Grid plan.

Which action can be performed by an Org Owner but not a Workspace Owner?

(Select the best answer.)

- A. Reset all members' passwords.
- B. **Manage single sign-on (SSO) settings.**
- C. Turn on approved apps.
- D. Set message retention policies.

Answer: B

NEW QUESTION # 204

You're a Slack Workspace Owner responsible for setting up an app-approval process.

In order to set up this process, which two actions are recommended?

(Select the TWO best answers.)

- A. Send all app approval requests to app managers in a Slackbot message.
- B. Restrict apps that aren't already used by your organization.
- C. **Send all notifications to a specific channel that includes all app managers for app Approval.**
- D. **Turn on app approval so members can only install apps that have been pre-approved.**
- E. Instruct app requestors to post a business justification in #help-admins when requesting apps.

Answer: C,D

NEW QUESTION # 205

You're an Org Admin for your company's Slack Enterprise Grid org. Your organization uses an identity provider (IdP) with SCIM

provisioning. Today is the last day of employment for a manager at your company who is a Workspace Admin. What is the best strategy to ensure the account is no longer active after this Workspace Admin's departure? (Select the best answer.)

- A. Request an Org Owner deactivate the departing Workspace Admin from the Org Admin dashboard.
- B. **Deactivate the Workspace Admin's account in the IdP, and automatically sync deactivated members from your organization's IdP.**
- C. Manually delete the departing Workspace Admin from your organization's IdP.
- D. Deactivate the departing Workspace Admin from all Enterprise Grid workspaces from each workspace's Manage Members page.

Answer: B

Explanation:

According to Slack's official SCIM documentation:

"Deactivating a user in the identity provider (IdP) automatically deactivates the user's Slack account through SCIM provisioning." This ensures the Workspace Admin is promptly deactivated across the Enterprise Grid without needing manual action in Slack itself. Options A, C, and D are manual or inefficient approaches when SCIM is available.

(Reference: Slack Administration Study Guide - SCIM Provisioning and Lifecycle Management)

NEW QUESTION # 206

A user with a claimed email domain tries to create a new workspace. The user is redirected to the Enterprise Grid org's workspace directory and is asked to join an existing workspace or contact the Grid Org Owners for more details.

True or False: Claiming relevant domains for your Enterprise ensures that all workspaces are subject to the organization's Grid policies, such as message retention, SSO/security settings, and eDiscovery/archiving.

- A. False
- B. True

Answer: B

Explanation:

When you claim relevant domains for your Enterprise Grid organization:

"Any user with an email address matching a claimed domain who attempts to create a new workspace will be directed to join the Enterprise Grid organization, ensuring that all workspaces fall under centralized policies for security, compliance, and retention." This process prevents rogue or unmanaged workspaces and ensures consistent governance.

(Reference: Slack Administration Study Guide - Claiming Domains and Managing Grid Compliance)

NEW QUESTION # 207

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