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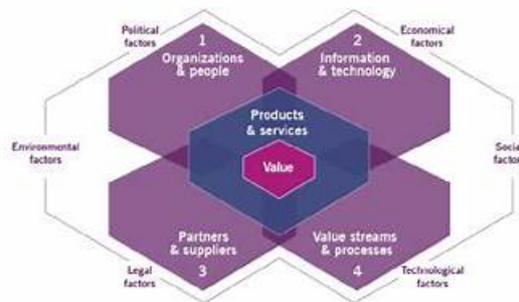
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在這個什麼都不斷上漲除了工資不上漲的年代裏，難道你不想突破自己嗎，讓工資翻倍，這也不是不可能，只要通過ITIL的ITIL-4-Foundation考試認證，你將會得到你想要的，而Fast2test將會為你提供最好的培訓資料，讓你安心的通過考試並獲得認證，它的通過率達到100%，讓你不得不驚歎，這確實是真的，不用懷疑，不用考慮，馬上就行動吧。

ITIL 4 基礎課程包括 40 道選擇題，考試時間為 60 分鐘。考試通過率為 65%，這意味著您需要正確回答至少 26 道問題才能通過。考試可以在線上或在測試中心進行。考試費用根據您的所在地和考試交付方式而有所不同。

ITIL 4 Foundation考試是全球認可的IT專業人士尋求提高IT服務管理知識和技能的認證。此認證是入門級資格，提供對ITIL 4框架、其關鍵概念和指導原則的全面理解。ITIL 4 Foundation考試涵蓋了服務管理、服務價值系統、服務價值鏈和ITIL實踐等一系列主題。

>> ITIL-4-Foundation考試題庫 <<

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你已經報名參加了ITIL-4-Foundation認證考試嗎？是不是面對一大堆的復習資料和習題感到頭痛呢？Fast2test可以幫您解決這一問題，它絕對是你可以信賴的網站！只要你選擇使用Fast2test網站提供的資料，絕對可以輕鬆通過考試，與其花費時間在不知道是否有用的復習資料上，不如趕緊來體驗Fast2test帶給您的服務，還在等什麼趕緊行動吧。

ITIL-4-Foundation（ITIL 4 Foundation）考試是一個全球認可的證書，驗證候選人對IT服務管理（ITSM）實踐的知識和理解。ITIL是一個旨在提供IT服務管理最佳實踐的框架。 ITIL 4 Foundation證書涵蓋了ITIL 4的基礎知識，包括該框架中使用的關鍵概念和術語。這項認證非常適合希望了解ITIL 4的重要性以及如何使用它來改善IT服務交付的IT專業人士。

最新的 ITIL 4 ITIL-4-Foundation 免費考試真題 (Q113-Q118):

問題 #113
Identify the missing word in the following sentence.
The purpose of the service configuration management practice is to ensure that accurate and reliable information about the configuration of services, and the [?] that support them, is available when and where it is needed.

- A. customers
- B. suppliers
- C. assets
- D. CIs

答案：D

問題 #114
What is included in the purpose of the 'IT asset management' practice?

- A. Making new and changed assets available for use
- B. Providing information on how assets are configured and the relationships between them
- C. Moving assets to live or other environments for testing or staging
- D. Supporting decision-making about purchase, re-use. retirement, and disposal of assets

答案：D

問題 #115
Which is an input to the service value system?

- A. A model to help meet stakeholders expectations
- B. A need from consumers for new or changes services
- C. The system of directing and controlling an organization
- D. Recommendations to help an organization in all aspects of its work

答案：B

解題說明：
A set of interconnected activities that an organization performs to deliver a valuable product or service to its consumers and to facilitate value realization
https://www.bmc.com/blogs/itil-service-value-system/#:~:text=The%20key%20inputs%20to%20the,or%20otherwise%20improve%20the%20organization.

問題 #116
Which two practices interact the MOST with the service desk practice?

- A. Deployment management and change enablement
- B. Incident management and service request management
- C. Change enablement and incident management
- D. Service request management and deployment management

答案：B

問題 #117

Which activity is part of the 'continual improvement practice?

- A. handing compliments and complaints from user to identify improvements.
- B. Identifying the cause unplanned interruptions to service.
- C. Improving relationships with and between stakeholders.
- D. Prioritizing and creating business cases for improvement initiatives.

答案：D

問題 #118
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