

The Best Accurate New ISO-9001-Lead-Auditor Exam Answers Help You to Get Acquainted with Real ISO-9001-Lead-Auditor Exam Simulation

ISO 9001 Lead Auditor Sample Exam Questions and Answers:

There are 4 sections in the ISO 9001 QMS Lead Auditor examination as illustrated in table 1 below. In this ISO 9001 lead auditor sample exam questions and answer article, we will examine one question per section and provide their answers.

In table 1 you can find the question break-ups and the passing scores.

Table 1: ISO 9001 Exam Section and Question break-up

Section	No of Questions	Minimum Pass Mark	Maximum Pass Mark
1	5	4.5	10
2	4	9.5	20
3	3	14.5	30
4	3	14.5	30
Total	15	62.5	90

Table 1 shows us the total available and minimum marks to pass each section. It is mandatory to pass each section. For example: if you have scored 6 marks on section 1, 18 marks on section 2, 10 marks on section 3 & 30 marks on section 4, your subtotal would be 64 marks. Though you have scored a total of 64 marks, since you haven't scored the minimum passing marks on section 3, it will still be considered a failure.

Now let's look at a few sample exam questions in each section.

Section 1:

This section has 5 questions and each carries 2 marks,

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PECB ISO-9001-Lead-Auditor Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Fundamental audit concepts and principles: Questions about interpreting and applying the main concepts and principles related to a QMS audit appear in this topic.
Topic 2	<ul style="list-style-type: none">Preparing an ISO 9001 audit: This topic covers sub-topics related to preparing a quality management system audit.
Topic 3	<ul style="list-style-type: none">Closing an ISO 9001 audit: The topic focuses on concluding a QMS audit and conducting audit follow-up activities.
Topic 4	<ul style="list-style-type: none">Fundamental principles and concepts of a quality management system: The main objective of this domain is to evaluate your skills of explaining and applying ISO 9001 principles and concepts.
Topic 5	<ul style="list-style-type: none">Conducting an ISO 9001 audit: It evaluates your skills to conduct a QMS audit.

PECB QMS ISO 9001:2015 Lead Auditor Exam Sample Questions (Q228-Q233):

NEW QUESTION # 228

Even though past audits have highlighted a consistently large number of nonconformities within an organisation's design team, the organisation has not varied the frequency or duration of audits on its audit plan.

The decision for whether this situation is acceptable or not should be governed by which of the following?

- A. The authority of the audit team leader
- B. The organization's reasoning behind the lack of change to the audit plan
- C. The availability of competent internal auditors
- D. A risk-based approach to the audit programme

Answer: D

NEW QUESTION # 229

Match the process descriptions below to the process names:

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The process by which the accuracy of test equipment is checked against a known standard.

The process by which a product or service is visually examined to determine conformity to requirements.

The process by which data is examined in detail to reach a specific answer or answers.

The process by which a parameter of a product or service is examined to determine a specific value.

To complete the table click on the blank section you want to complete so it is highlighted in red and then click on the applicable text from the options below. Alternatively you may drag and drop each of the following process names to the descriptions:

Sampling	Calibration	Evaluation	Monitoring	Analysis	Measurement
----------	-------------	------------	------------	----------	-------------

Answer:

Explanation:

ONLY THE PROCESSES DESCRIBED ABOVE IN THE TABLES FOLLOW.

The process by which the accuracy of test equipment is checked against a known standard.

The process by which a product or service is visually examined to determine conformity to requirements.

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Sampling	Calibration	Evaluation	Monitoring	Analysis	Measurement
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Explanation:

A white background with black text Description automatically generated

The process by which the accuracy of test equipment is checked against a known standard.	<input type="text" value="Calibration"/>
The process by which a product or service is visually examined to determine conformity to requirements.	<input type="text" value="Evaluation"/>
The process by which data is examined in detail to reach a specific answer or answers.	<input type="text" value="Analysis"/>
The process by which a parameter of a product or service is examined to determine a specific value.	<input type="text" value="Measurement"/>

NEW QUESTION # 230

XYZ Corporation is an organisation that employs 100 people. As audit team leader, you are conducting a certification audit at Stage 1. When reviewing the quality management system (QMS) documentation, you find that quality objectives have been set for every employee in the organisation except top management.

The Quality Manager complains that this has created a lot of resistance to the QMS, and the Chief Executive is asking questions about how much it will cost. He asks for your opinion on whether this is the correct method of setting objectives.

Three months after Stage 1, you return to XYZ Corporation to conduct a Stage 2 certification audit as Audit Team Leader with one other auditor. You find that the Quality Manager has cancelled the previous quality objectives for all employees and replaced them with a single objective for himself. This states that "The Quality Manager will drive multiple improvements in the QMS in the next year". The Quality Manager indicates that this gives him the authority to issue instructions to department managers when quality improvement is needed. He says that this approach has the full backing of senior management. He shows you the latest Quality Improvement Request that was included in the last management review.

Quality Improvement Request			QI/12/20/HR-3
To: HR Manager	QMS awareness training is to be included as part of the induction training for new employees.		Date: 12/12/20XX
Update by: 01/20XX	Update by: 02/20XX	Update by: 03/20XX	Action by: 31/03/20XX
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Signed: (QM)
Notes: Use of external resources for this action must be approved by senior management.			Action Completed: (Signature)
			Date:

After further auditing, the issues below were found. Select three statements that apply to the term 'audit trail'

- A. The single quality objective set for the organisation by the Quality Manager.
- **B. Evaluation of the results of the improvement action not always documented by the Quality Manager.**
- C. Top management claim not to be aware of the improvement request (QI/12/20/HR-3) initiated by the Quality Manager.
- **D. Limited knowledge of the content of Quality Improvement Requests by departmental staff.**
- **E. Decisions on improvement action timescales not involving departmental managers.**
- F. Quality improvements not aligning with the quality policy.

Answer: B,D,E

Explanation:

Based on the scenario and the concept of an 'audit trail' within the context of ISO 9001, the three statements that apply would likely be:

A: Decisions on improvement action timescales not involving departmental managers. This indicates a lack of involvement and communication with those responsible for implementing the improvements, which is a key part of an effective audit trail.

B: Evaluation of the results of the improvement action not always documented by the Quality Manager.

Proper documentation is essential for an audit trail, as it provides evidence that actions have been evaluated and are effective.

C: Limited knowledge of the content of Quality Improvement Requests by departmental staff. An audit trail should ensure that all relevant parties are aware of and understand the actions being taken, which is not the case here.

These points suggest issues with the communication, documentation, and involvement of relevant personnel in the quality management system processes, which are crucial for maintaining an effective audit trail and, by extension, a robust quality management system.

NEW QUESTION # 231

XYZ Corporation is an organisation that employs 100 people. As audit team leader, you are conducting a certification audit at Stage 1. When reviewing the quality management system (QMS) documentation, you find that quality objectives have been set for every employee in the organisation except top management.

The Quality Manager complains that this has created a lot of resistance to the QMS, and the Chief Executive is asking questions about how much it will cost. He asks for your opinion on whether this is the correct method of setting objectives.

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Explanation:

Based on the scenario and the concept of an 'audit trail' within the context of ISO 9001, the three statements that apply would likely be:

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C). Limited knowledge of the content of Quality Improvement Requests by departmental staff. An audit trail should ensure that all relevant parties are aware of and understand the actions being taken, which is not the case here.

These points suggest issues with the communication, documentation, and involvement of relevant personnel in the quality management system processes, which are crucial for maintaining an effective audit trail and, by extension, a robust quality management system.

NEW QUESTION # 232

Takitup is a small fabrication organisation that manufactures steel fencing, stairs and platforms for the construction sector. It has been certified to ISO 9001 for some time and has appointed a new Quality Manager.

The audit plan during a surveillance audit covers the organisation's improvement actions and the auditor asks to see the most recent management review meeting minutes.

The auditor finds that the management review report records that none of the improvement actions set by the previous review has been realised for a second time. A new Quality Manager has been brought in at the middle management level to rectify the situation as the organisation is concerned that it might lose its certification.

Select three options that would provide evidence of conformance with clause 10.3 of ISO 9001.

- A. An enhanced customer satisfaction survey score than in the previous year.
- B. Removing expensive external providers from the database.
- C. An increase in the number of quality staff.
- D. Automate the fabrication process to increase profitability.
- E. The certification body auditor reporting fewer nonconformities.
- F. Considering results from the analysis of the effectiveness of corrective actions to determine improvement opportunities.
- G. A quality objective to achieve lower reject rates by quality control.
- H. Outsource more processes to external providers

Answer: A,F,G

NEW QUESTION # 233

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