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1. Alana has set up a new incoming mail handler to create issues or add a comment to an existing

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The ATlassian ACP-120 Exam is designed to test a candidate's ability to configure and manage Jira Cloud instances, including user management, workflows, custom fields, and permissions. It also tests the candidate's knowledge of Jira Cloud administration, including project administration, issue management, and reporting. Candidates who pass the exam will be able to demonstrate an understanding of Jira Cloud and will be able to apply their skills to real-world scenarios.

ATlassian ACP-120 (Jira Cloud Administrator) Exam is a vendor-neutral certification that is recognized globally. It is an industry-standard certification that is widely respected and accepted by employers, clients, and peers. Jira Cloud Administrator certification proves that an individual is proficient in Jira Cloud administration and can effectively manage Jira Cloud instances to meet the needs of their organization. It also demonstrates an individual's commitment to professional development and continuous learning in the field of project management.

ATLASSIAN Jira Cloud Administrator Sample Questions (Q70-Q75):

NEW QUESTION # 70

You created a new project and need to configure notifications.

Managers should be notified when

- * Someone mentions them while adding or editing a comment
- * The issue assignee or reporter is changed
- * Issue links are added or deleted

You assume that users have not turned off any notifications through their Personal settings. Identify the two notification events to which managers should definitely be added. (Choose two)

- **A. Issue Updated**
- B. Generic Event
- C. Issue Commented
- **D. Issue Assigned**
- E. Issue Deleted

Answer: A,D

NEW QUESTION # 71

Your project has three issue types that share a common workflow.

Which reason would make you recommend the implementation of separate workflows for each issue type?

- A. Different project roles are working on the issue types.
- B. The issue types need different sets of priorities.
- C. One of the issue types needs a new status.
- D. The issue types need different sets of resolutions.
- **E. Each issue type uses a different issue security level.**

Answer: E

NEW QUESTION # 72

DEV and ENG projects share the same permission scheme. Users of both projects also work in a single board that shows both DEV and ENG issues.

However some users cannot move issues across the board or move issues between the two projects.

Identify the configuration related to this problem. (Choose one)

- A. Board permissions
- B. Security levels
- **C. Project permissions**
- D. Product access
- E. Global permissions

Answer: C

NEW QUESTION # 73

Some notification events are triggered only from a workflow post function. Identify one such event.

- A. Issue Updated
- B. Issue Deleted
- C. Issue Moved
- **D. Issue Closed**
- E. Issue Assigned

Answer: D

Explanation:

Certain notification events in Jira Software Cloud are triggered only when explicitly fired by a workflow post function in a workflow transition. The question asks for one such event, and Issue Closed is an example of an event that is typically triggered via a post function in the workflow.

* Explanation of the Correct Answer (Option B):

* The Issue Closed event is associated with the transition of an issue to a "Closed" status in a workflow. In Jira, this event is not automatically triggered by standard issue updates (like editing fields) but is instead fired by a post function in the workflow transition that moves the issue to the "Closed" status.

* Exact Extract from Documentation:

Workflow post functions and events

Post functions in a workflow transition can fire specific events to trigger notifications. For example:

* The Issue Closed event is typically fired by a post function in the transition to a "Closed" status.

* To configure this, edit the workflow transition and add a post function like "Fire a Generic Event" or select the Issue Closed event. These events are then mapped to recipients in the project's notification scheme. Note: Events like Issue Closed, Issue Resolved, or custom events require explicit configuration in the workflow to trigger notifications. (Source: Atlassian Support Documentation, "Configure advanced work item workflows")

* Why This Fits: The Issue Closed event is specifically tied to a workflow transition (e.g., moving an issue to the "Closed" status), and it requires a post function to fire the event. This makes it a clear example of an event triggered only by a workflow post function.

* Why Other Options Are Incorrect:

* Issue Deleted (Option A):

* The Issue Deleted event is triggered when an issue is deleted from Jira (e.g., by an admin with appropriate permissions). This event is not tied to a workflow transition or post function but is instead a system-level action.

* Extract from Documentation:

The Issue Deleted event is triggered when an issue is permanently removed from Jira. This is a system event and does not require a workflow post function.

(Source: Atlassian Support Documentation, "Configure notification schemes")

* Issue Updated (Option C):

* The Issue Updated event is triggered by a wide range of actions, such as editing an issue's fields, adding comments, or changing the status. It is not exclusive to workflow post functions and can occur without any workflow transition.

* Extract from Documentation:

The Issue Updated event is a generic event triggered by most changes to an issue, including field updates, comments, or status changes. It does not require a post function.

(Source: Atlassian Support Documentation, "Configure notification schemes")

* Issue Assigned (Option D):

* The Issue Assigned event is triggered when an issue's assignee is changed, either manually or through a workflow transition. This event is not exclusive to a post function, as it can occur outside of workflows (e.g., by editing the Assignee field).

* Extract from Documentation:

The Issue Assigned event is triggered when the assignee of an issue changes, regardless of whether it occurs in a workflow or via direct editing.

(Source: Atlassian Support Documentation, "Configure notification schemes")

* Issue Moved (Option E):

* The Issue Moved event is triggered when an issue is moved between projects or issue types. This is a system-level action and does not require a workflow post function.

* Extract from Documentation:

The Issue Moved event is triggered when an issue is relocated to a different project or issue type. This is not tied to workflow post functions.

(Source: Atlassian Support Documentation, "Configure notification schemes")

* Additional Notes:

* Events like Issue Closed, Issue Resolved, or custom events are typically fired by post functions because they are associated with specific workflow transitions. This distinguishes them from generic events like Issue Updated or Issue Assigned, which can be triggered by various actions.

* To configure the Issue Closed event, a Jira admin would edit the workflow, add a post function to the "Close Issue" transition, and ensure the notification scheme maps the event to the desired recipients.

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Atlassian Support Documentation: Configure advanced work item workflows

Atlassian Support Documentation: Configure notification schemes

Atlassian Support Documentation: Manage events in Jira Cloud

NEW QUESTION # 74

Your HR project has two issue types:

- Join

- Leave

Both issue types share a field configuration, screens and the workflow.

You currently use the Due Date system field to indicate when someone actually joins or leaves.

New HR staff members complain that using the Due Date field is not very intuitive.

How can you help your HR team?

- A. - Create individual Join Date and Leave Date custom fields to replace the Due Date field.
 - Appropriately migrate existing data from the Due Date field to the new custom fields.
 - Remove the Due Date field from all project screens.
- B. - Create individual Join Date and Leave Date custom fields to replace the Due Date field.
 - Create separate screens for each issue operation and issue type.
 - Delete the Due Date field.
- C. - Create individual field contexts for each issue type.
 - Label the Due Date field as Join Date and Leave Date in their respective contexts.
 - Associate each context with its matching issue type.
- D. - Rename the Due Date field to Join Date and create a separate Leave Date custom field.
 - Create new screens for the Leave issue type and replace the Due Date field with the newly created field.
 - Migrate existing field values to the new Leave Date field.

Answer: C

NEW QUESTION # 75

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