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## DevOps-Foundation Exam Exercise & DevOps-Foundation Exam Cram Questions

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## Peoplecert DevOps-Foundation Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Key DevOps Practices: This section of the exam measures the skills of DevOps engineers and covers core DevOps practices including Continuous Integration, Continuous Testing, Continuous Delivery, and Continuous Deployment. It explores concepts such as Site Reliability Engineering, DevSecOps, Value Stream Management, Platform Engineering, and modern practices like ChatOps and observability.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Culture, Behaviours, Operating Models: This section of the exam measures the skills of DevOps engineers and covers how to assess and evolve organisational culture in relation to DevOps transformation. It includes concepts such as Cultural Debt, Behavioural Models, and Organisational Maturity, helping professionals understand team dynamics and readiness for change.</li></ul>

Topic 3	<ul style="list-style-type: none"> <li>Measurement, Metrics, and Reporting: This section of the exam measures the skills of DevOps engineers and covers metrics that help monitor and evaluate the performance of DevOps practices. Topics include speed, quality, culture, change lead time, cycle time, and the use of dashboards, value-driven metrics, and AIOps in reporting and decision-making.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Business and Technology Frameworks: This section of the exam measures the skills of IT operations specialists and covers various supporting frameworks that intersect with DevOps. These include Agile and Lean, IT Service Management, Value Stream Management, Site Reliability Engineering, Safety Culture, Learning Organisations, and Continuous Funding models that enable long-term adaptability.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>Automation, Architecting DevOps Toolchains: This section of the exam measures the skills of IT operations specialists and covers key automation principles within the DevOps toolchain. It focuses on CI CD pipelines, Infrastructure as Code, containerisation, cloud-native architecture, platform engineering, and emerging technologies like Machine Learning and Generative AI in DevOps contexts.</li> </ul>

## Peoplecert PeopleCert DevOps Foundationv3.6Exam Sample Questions (Q58-Q63):

### NEW QUESTION # 58

What is "Cycle Time"?

- A. The time it takes from a story to go from 'in progress' to 'done'
- B. The total elapsed time from the point when a user story enters the backlog, until the time it is completed - including the time spent waiting in a backlog
- C. The time it takes for a requirement to go from the product backlog to live
- D. The time taken from a code commit to completing tests and being ready for continuous delivery

**Answer: A**

Explanation:

Cycle Time in Agile and DevOps measures the time taken for work to move from the start of active work ("in progress") to completion ("done"). It reflects the efficiency of the development process and helps identify bottlenecks in active work. BandC describe Lead Time, which includes the time spent in the backlog before work starts. Dis a subset metric related to build/test time, not the full cycle time.

Shorter cycle times indicate more efficient processes and faster delivery of value. Monitoring cycle time enables continuous improvement by highlighting delays within active work.

References:

PeopleCert DevOps Foundation v3.6 - Flow Metrics  
Accelerate- Difference Between Lead Time and Cycle Time

### NEW QUESTION # 59

How can Scrum support DevOps' Third Way?

- A. By using Sprint Retrospectives as learning and improvement opportunities
- B. By encouraging Scrum Teams to invite an operational professional to their team
- C. By encouraging shorter feedback loops through Daily Scrums
- D. By overcoming constraints and getting more work done

**Answer: A**

Explanation:

The Third Way of DevOps emphasizes continuous learning and experimentation to drive improvement.

Scrum supports this principle through Sprint Retrospectives, which are dedicated sessions at the end of each sprint where the team reflects on what went well, what could be improved, and how to adapt processes or behaviors.

Retrospectives create a structured space for honest discussion, experimentation, and the application of lessons learned. This aligns directly with the Third Way's focus on learning from successes and failures, promoting innovation, and building a culture of continual improvement.

B focuses on throughput, which aligns more with the First Way (flow). C could improve collaboration but is not a core mechanism of

the Third Way. D(shorter feedback loops) is more related to the Second Way.

Thus, A is correct because Sprint Retrospectives directly embody the Third Way's goal of learning and adaptation.

References:

PeopleCert DevOps Foundation v3.6 - Three Ways (Third Way)

The DevOps Handbook- Continuous Learning Culture

Scrum Guide - Sprint Retrospective Purpose

### NEW QUESTION # 60

Which of the following is NOT a metric for culture?

- A. Employee Net Promoter Score (eNPS)
- B. Deployment frequency
- C. Retention
- D. Engagement and morale

**Answer: B**

Explanation:

Deployment frequency is not a culture metric.

\* It's a process metric, indicating how often code is released.

\* Culture metrics focus on engagement, morale, retention, psychological safety, and NPS.

Why not the others?

\* Employee NPS: Measures employee satisfaction and willingness to recommend.

\* Engagement/morale: Direct indicators of cultural health.

\* Retention: How well an org keeps talented people, reflecting culture.

Extract-style reference:

"Measuring DevOps culture relies on employee engagement, morale, and retention, not on delivery metrics like deployment frequency."

-State of DevOps Report

PeopleCert DevOps Foundation v3.6: Culture metrics focus on people, not just process.

### NEW QUESTION # 61

What should we measure in preference to outputs and productivity?

- A. Outcomes and value
- B. Utilization and velocity
- C. Lines of code and deployment frequency
- D. Maturity and capability

**Answer: A**

Explanation:

DevOps shifts the focus from activity-based metrics(outputs) to impact-based metrics(outcomes and value).

Measuring outcomes means assessing whether work delivers the intended business or customer benefit.

Outputs like lines of code, number of deployments, or velocity measure activity but not whether value is being delivered. PeopleCert emphasizes that outcomes should align with business objectives- such as improved customer satisfaction, revenue growth, or reduced failure rates.

Therefore, B- Outcomes and value- is preferred for guiding meaningful improvements.

References:

PeopleCert DevOps Foundation v3.6 - Measurement Principles

Accelerate- Evidence for Value-Based Metrics

### NEW QUESTION # 62

Which framework ensures that ITSM processes are designed with just enough control and structure in order to effectively and efficiently deliver services that facilitate customer outcomes when and how they are needed?

- A. ITIL

- B. DevOps
- C. COBIT
- D. Agile Service Management

#### Answer: D

Explanation:

Agile Service Management (Agile SM) applies Agile principles to the design and improvement of IT Service Management (ITSM) processes. Its goal is to create processes that are lightweight, adaptable, and customer-focused, ensuring they provide just enough control to meet objectives without creating unnecessary bureaucracy.

This framework helps align ITSM practices with the speed and flexibility required in a DevOps environment, ensuring that services can be delivered in a timely, efficient, and outcome-focused manner.

A(ITIL) provides a comprehensive ITSM framework but is not inherently Agile. B(COBIT) focuses on governance rather than process agility. D(DevOps) is a cultural and technical movement, not specifically a framework for ITSM process design.

Thus, C is correct.

References:

PeopleCert DevOps Foundation v3.6 - Agile Service Management Section

Agile Service Management Guide- ITSM Process Agility Principles

#### NEW QUESTION # 63

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