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PT-AM-CPE CERTIFIED PROFESSIONAL – PINGAM
COMPLETE EXAM QUESTIONS AND EXPLAINED
ANSWERS

PT-AM-CPE Certified Professional - PingAM Exam

Q1. Which component of PingAM is primarily responsible for evaluating login policies and determining whether a user can authenticate?

- A. Policy Agent
- B. Authentication Tree
- C. Data Store
- D. Session Service

Answer: B. Authentication Tree
Explanation: Authentication Trees provide flexible, node-based flows to evaluate credentials and contextual information for login. They replace static authentication chains in newer versions.

Q2. What is the default protocol PingAM uses for **federated single sign-on (SSO)** between service providers and identity providers?

- A. OAuth2
- B. OpenID Connect
- C. SAML 2.0
- D. Kerberos

Answer: C. SAML 2.0
Explanation: While PingAM supports multiple federation standards, SAML 2.0 is the primary standard for enterprise SSO between IdPs and SPs.

Q3. In OAuth2, which grant type is most secure for mobile/native applications that cannot keep a client secret?

- A. Implicit Grant
- B. Authorization Code with PKCE

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Ping Identity PT-AM-CPE Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> • Federating Across Entities Using SAML2: This domain covers implementing single sign-on using SAML v2.0 and delegating authentication responsibilities between SAML2 entities.
Topic 2	<ul style="list-style-type: none"> • Improving Access Management Security: This domain focuses on strengthening authentication security, implementing context-aware authentication experiences, and establishing continuous risk monitoring throughout user sessions.
Topic 3	<ul style="list-style-type: none"> • Installing and Deploying AM: This domain encompasses installing and upgrading PingAM, hardening security configurations, setting up clustered environments, and deploying PingOne Advanced Identity Platform to the cloud.
Topic 4	<ul style="list-style-type: none"> • Extending Services Using OAuth2-Based Protocols: This domain addresses integrating applications with OAuth 2.0 and OpenID Connect, securing OAuth2 clients with mutual TLS and proof-of-possession, transforming OAuth2 tokens, and implementing social authentication.
Topic 5	<ul style="list-style-type: none"> • Enhancing Intelligent Access: This domain covers implementing authentication mechanisms, using PingGateway to protect websites, and establishing access control policies for resources.

Ping Identity Certified Professional - PingAM Exam Sample Questions (Q27-Q32):

NEW QUESTION # 27

In PingAM, which OpenID Connect endpoint can be used to validate an unencrypted ID token?

- A. /oauth2/idthokeninfo
- B. /oauth2/tokeninfo
- C. /oauth2/introspect
- D. /oauth2/userinfo

Answer: A

Explanation:

While OpenID Connect (OIDC) is built on top of OAuth2, it introduces specific endpoints for handling ID Tokens (the identity layer). In PingAM 8.0.2, when a client receives an ID Token, it is recommended to validate it locally using the provider's public keys. However, PingAM also provides a convenience endpoint for validation.

According to the "OpenID Connect 1.0 Endpoints" documentation:

/oauth2/idthokeninfo (Option A): This is the dedicated endpoint designed to receive an ID Token as a parameter.⁸ It validates the token's signature, checks the expiration and audience, and returns the claims contained within the token in a JSON format. This is specifically used for unencrypted ID tokens.

/oauth2/userinfo (Option B): This endpoint returns claims about the authenticated user but requires a valid Access Token in the authorization header, not an ID Token.⁹

/oauth2/introspect (Option C): This is a standard OAuth2 endpoint (RFC 7662) used to check the metadata and "activeness" of Access Tokens or Refresh Tokens, not the internal identity claims of an OIDC ID Token.¹⁰

/oauth2/tokeninfo (Option D): This is a legacy/non-standard endpoint that was used in older versions for Access Token validation and is not the primary OIDC validation endpoint in version 8.0.2.¹¹ Therefore, for the specific task of validating an ID Token and retrieving its claims, /oauth2/idthokeninfo is the correct and authoritative endpoint in the PingAM 8.0.2 OIDC implementation.

NEW QUESTION # 28

Which statement does not reflect best practice when configuring a PingAM cluster for secure communication with external servers?

- A. Don't add PingDS instances certificates to the JVM container truststore
- **B. Create the new truststore as a copy of the JVM container truststore to isolate the PingAM truststore from changes to the JVM container's truststore when the JVM container's truststore is updated**
- C. Create a new truststore using a copy of the JVM container truststore and add the PingDS instances certificates to the new truststore
- D. Create a new truststore with the certificates needed in the environment, and configure the container to use it

Answer: B

Explanation:

When configuring secure communication (LDAPS, HTTPS) in PingAM 8.0.2, managing the Truststore is a critical security task. The truststore contains the public certificates (trust anchors) of the servers PingAM needs to communicate with, such as PingDS or external Identity Providers.

The PingAM "Secure Network Communication" documentation outlines several best practices:

Avoid Modifying the JVM Truststore: One should not add internal certificates (like those for PingDS) to the default JVM cacerts file (Option D is a best practice). This prevents pollution of the system-wide Java environment.

Use a Dedicated Truststore: Creating a fresh, minimal truststore containing only necessary certificates (Option B and C) ensures a "least privilege" approach to trust.

Why Statement A is NOT a best practice: Statement A suggests that you should copy the JVM truststore to isolate it from changes made to the JVM container's truststore. In a production security context, this is a dangerous anti-pattern. The JVM's default truststore (e.g., cacerts) is frequently updated by Java maintainers and OS vendors to include new Root CAs and, more importantly, to remove/revoke compromised or untrustworthy CAs. By making a static copy to "isolate" AM from these updates, an administrator inadvertently keeps obsolete or insecure certificates in AM's trust list while missing out on critical security updates provided by the platform.

Best practice dictates that AM should point to a truststore that is intentionally managed. If isolation is needed, it should be achieved by creating a new store for internal certificates and potentially using the `-Djavax.net.ssl.trustStore` property to manage the hierarchy, rather than cloning the system-wide CA bundle to avoid "changes." Therefore, Option B is the correct answer as it describes a maintenance and security risk.

NEW QUESTION # 29

Which of the following components is used to return data to PingGateway or the agent to be included with the policy decision?

- A. Subjects
- **B. Response attributes**
- C. Resources
- D. Actions

Answer: B

Explanation:

When PingAM 8.0.2 evaluates an authorization policy, the primary output is a "Permit" or "Deny" decision. However, applications and Policy Enforcement Points (PEPs)-like PingGateway or a Web Agent-often require additional metadata about the user or the session to function correctly (e.g., the user's employee ID, department, or a specific preference).

According to the PingAM documentation on "Policies" and "Requesting Decisions":

The mechanism used to provide this extra information is Response Attributes. When defining a policy in the PingAM UI or via REST, an administrator can configure "Response Attributes" which map internal attributes (from the User Profile or the Session) to keys that are sent back in the policy decision payload.

How it works: If a policy is configured with a response attribute mapping `uid` to `User-ID`, when PingGateway asks "Can user X access resource Y?", PingAM responds with "Permit" AND a map containing `User-ID: X`.

Consumption: PingGateway or the Web Agent can then take these attributes and inject them into HTTP headers (e.g., `X-User-ID`) so the downstream application can consume them without having to query AM again.

Subjects (Option A), Resources (Option B), and Actions (Option D) are all input components used to define the scope of a policy; they are not used to return data to the enforcer. Only Response Attributes serve the purpose of enriching the decision response with additional context.

NEW QUESTION # 30

What scope is required to be included in a client's request if you wish to utilize the OpenID Connect capabilities of PingAM's

OAuth2 implementation?

- A. id
- B. profile
- C. openid
- D. openid+connect

Answer: C

Explanation:

PingAM 8.0.2 implements OpenID Connect (OIDC) 1.0 as an identity layer on top of the OAuth 2.0 protocol. While OAuth 2.0 is designed for authorization (accessing resources), OIDC is designed for authentication (verifying who the user is).

According to the "OpenID Connect 1.0" documentation in PingAM, the presence of a specific scope in the Authorization Request is what signals to the AM server that the request should be treated as an OIDC flow rather than a standard OAuth2 flow. This mandatory scope is openid.

When PingAM receives an /oauth2/authorize request containing the scope=openid parameter:

It triggers the OIDC processing logic.

It ensures that an ID Token (a signed JWT containing user identity information) is generated alongside (or instead of) the Access Token.

It allows the client to later access the UserInfo Endpoint to retrieve further claims about the authenticated user.

Other scopes like profile (Option A), email, or address are optional OIDC scopes used to request specific sets of user claims, but they do not "activate" OIDC on their own. openid+connect and id (Options B and D) are not recognized standard scopes in the OIDC specification. Therefore, openid is the fundamental requirement for any OIDC interaction in PingAM 8.0.2.

NEW QUESTION # 31

Which authentication node checks and validates a recovery code used during a multi-factor authentication challenge sequence?

- A. Recovery Code Display node
- B. Recovery Code Verifier node
- C. Recovery Code Collector Decision node
- D. Recovery Code Comparator node

Answer: C

NEW QUESTION # 32

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