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>> ISTQB CTAL_TM_001試題 <<

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最新的 ISTQB Test Manager Advanced CTAL_TM_001 免費考試真題 (Q28-Q33):

問題 #28

A car rental company offers discounts to its customers based on a number of factors, including booking history, length of membership and type of car being booked. An update to the rental application is under test, with test cases written that specifically address a documented product risk covering discount calculation.

Although the risk impact was analysed as high, the likelihood was given as low, as there had been no known changes to the calculation rules. However, during test execution some discount calculations were incorrect and investigation showed that code changes had been made that impacted the discount algorithms. As a result, the likelihood was increased to high by the risk management team.

Which would be the BEST measure to take to respond to the current situation?

- A. Review the composition of the risk management team to ensure a better diversity of stakeholders
- B. Adopt a risk-based testing strategy to help mitigate failures in the rental application
- C. Monitor the risk and adjust the risk register to reflect the changed risk level and any new risks discovered

- D. Update the test case coverage of the discount calculation risk to reflect the increased risk level

答案: D

解題說明:

When the likelihood or impact of a risk changes, the response should include adapting the testing effort accordingly. Since the risk level has increased, the coverage of the risk through test cases should be increased as well. This aligns with the principle of risk-based testing that uses updated risk levels to prioritize and adjust test planning and execution:

"Risk-based testing... involves product risk analysis which includes the identification of product risks and the assessment of each risk's likelihood and impact... The resulting product risk information is used to guide test planning, specification, preparation and execution of test cases".

問題 #29

You have been assigned to a project that has a very tight schedule. In fact, given your first analysis you do not think the planned test execution can be completed within the schedule. There is no time allowed for defect fixing or for repeating tests. Regression testing has been left out of the planning entirely. There is no time to develop test automation. The team has agreed that this is not the way to run a project, yet they are stuck with the current schedule. Given this information what is the best way to proceed with the testing to try to meet the deadline with the best outcome?

- A. Continue with the current plan but highlight to the project manager that either the deadline will be missed or the testing will not be done
- B. Review the personnel plan and get more resources onto the test team
- C. **Conduct a quality risk analysis and prioritize the testing based on risk so the highest risk items are tested first**
- D. Develop a test automation plan so that automation can be started now

答案: C

解題說明:

Dealing with Tight Schedules:

Prioritization based on quality risk ensures critical areas are tested, minimizing risks to the project.

In tight schedules, testing everything is impractical; focus must shift to high-risk areas.

Evaluation of Options:

A is unlikely feasible given the tight schedule.

B highlights the issue but does not propose a solution.

C (developing automation) is not possible given time constraints.

D is correct because risk-based testing ensures the best possible outcome within the constraints.

Reference and Syllabus Alignment:

Risk-based testing is a core concept under "Test Process and Risk Management" in ISTQB syllabus (TM-1.3.1, TM-1.3.4).

問題 #30

Your organization has decided to augment your testing team with an offshore team. The offshore team members are experienced testers who are experts in the domain of the system under test. Your team is worried about the offshore team taking their jobs and they are resistant to the change. You need to pick three of your team members to be the ambassadors for the new team. Which competences will be most important for your ambassadors to possess?

- A. Personal competence and professional competence
- B. Methodological competence and social competence
- C. **Social competence and personal competence**
- D. Professional competence and methodological competence

答案: C

解題說明:

Scenario Analysis:

The testing team is being augmented with an offshore team, creating potential friction and resistance due to concerns about job security.

The ambassadors' role is critical to ensure smooth collaboration and to address the concerns of the existing team while fostering trust and communication with the offshore team.

Correct Option Justification:

Option C (Social competence and personal competence):

Social competence ensures that ambassadors can effectively communicate, build trust, and resolve conflicts between the onshore and offshore teams. This is essential for fostering collaboration and mitigating resistance.

Personal competence focuses on self-awareness, adaptability, and emotional intelligence, which are crucial for managing their team's concerns and acting as role models for positive behavior during the transition.

Together, these competences address the interpersonal dynamics and morale issues inherent in such a situation.

Option A (Professional competence and methodological competence):

While valuable in other contexts, technical and methodological skills are secondary in this situation. The ambassadors' primary role is to facilitate collaboration, not to focus on domain expertise or process methodologies.

Option B (Methodological competence and social competence):

Methodological competence (e.g., understanding tools and processes) is less critical here than personal competence, as the challenge is more about team dynamics and less about technical execution.

Option D (Personal competence and professional competence):

Professional competence (e.g., domain expertise) is not the priority in addressing team resistance or fostering offshore collaboration. Social competence is more crucial to building relationships and trust.

Key Competence Emphasis:

The ISTQB Advanced Test Management syllabus highlights the importance of social and interpersonal skills in managing stakeholder relationships, team dynamics, and cross-functional collaborations (TM-3.1.5).

Syllabus Reference:

The syllabus emphasizes the importance of team management and addressing concerns during organizational changes. Ambassadors need to focus on team integration, cultural adaptation, and resolving resistance to change.

Exam Structure Reference:

This question aligns with K2 (understanding) in the ISTQB Advanced Test Management exam, focusing on understanding the roles and skills necessary for successful team collaboration and management.

問題 #31

Which classification information would be most useful to capture for newly identified defects? [2]

- A. The system build that the defect was found in
- B. The number of test steps in the test script that found the defect
- C. The priority that the business assigned to the project that the defect was found in
- D. The name of the configuration manager who built the system

答案：A

解題說明：

Capturing the system build information for newly identified defects is crucial as it helps in tracking the defect back to a specific state of the software. This information is essential for developers to understand the context of the defect and for testers to manage regression testing effectively. It allows for precise identification of when the defect was introduced, aiding in quicker resolution and ensuring that similar issues can be prevented in future builds.

References:

* ISTQB Glossary, Distributed Testing1

* Defect Report in ISTQB: Software Engineering - The Knowledge Academy

* ISTQB Advanced Level Test Manager Syllabus, Section 3.2.1

* Defect classification and prioritisation: ISTQB offers a standardised defect classification scheme. The most useful classification information to capture for newly identified defects is the system build that the defect was found in. This is because the system build is the version of the software that is compiled, integrated, and tested together. By capturing the system build for each defect, the test team can track and manage the defects more effectively, and identify the root causes and impacts of the defects. The system build can also help to reproduce and verify the defects, and to measure the quality and progress of the software development. Defect Management - ISTQB not-for-profit association References: Certified Tester Advanced Level Test Manager (CTAL-TM) - ISTQB not-for-profit association, ISTQB Test Manager Certification - ISTQB Exams Worldwide - ISTQB Official Registration, Defect Management - ISTQB not-for-profit association

問題 #32

Based on the information given in the scenario, identify how the team could be improved most effectively? 2 credits

- A. By providing specific training on the systems being tested
- B. By providing a workshop on test design techniques

- C. By providing training in the payroll domain
- D. By providing training on reviewing requirements

答案： B

解題說明：

Explanation/Reference:

Explanation:

問題 #33

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