

# Free PDF 2026 CIS-SM: Certified Implementation Specialist - Service Mapping Fantastic Exam Labs



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These CIS-SM certification exam's benefits assist the CIS-SM exam dumps to achieve their career objectives. To do this you just need to pass the Certified Implementation Specialist - Service Mapping (CIS-SM) exam which is quite challenging and demands complete CIS-SM exam questions preparation. For the quick and complete ServiceNow CIS-SM PDF Questions preparation you can get help from Exam4Tests. The Exam4Tests is a leading platform that offers valid, updated, and real CIS-SM Questions that are particularly designed for quick and complete CIS-SM exam preparation.

## How to book the Certified Implementation Specialist - Service Mapping (CIS-SM) Exam

Subject to availability, appointments can be made in advance or on the actual test day. To register and to sign up for the **CIS-SM exam test**, please visit WebAssessor. For this test, online proctoring is available. Every applicant must register for the exam through the ServiceNow Webassessor website using a voucher obtained by completing the implementation training prerequisite for Service Mapping (SM). Voucher codes are non-transferable and only allow the applicant to sit for the Certified Implementation Specialist Service Mapping Test.

Each test taker has the option of taking the exam at an Accredited Testing Center or as an online-proctored test during the registration process. The Certified Implementation Specialist exam is carried out in both testing venues via a clear, friendly user interface tailored for ServiceNow tests. The testing network for Kryterion is worldwide and all locations provide a secure, comfortable testing environment. At a specific date and time, candidates register for the exam, so there is no waiting and a seat in the testing center is reserved. As an online-proctored exam, each candidate can also choose to take the examination. This testing environment allows an applicant if certain conditions are met, to take the test on his or her method.

## Topics of Certified Implementation Specialist - Service Mapping (CIS-SM) Exam

Exam content is split into Learning Domains that relate to key topics and operations usually encountered during the implementation of ServiceNow. Relevant learning goals have been established in each Learning Domain and are evaluated in the exam. The list below shows the domains, weightings, and sub-skills of learning evaluated by this exam and the percentage of questions represented in each domain. An all-inclusive list of exam content should NOT be considered to include the subskills mentioned.

### *Service Mapping Pattern Design*

- Scripting (i.e. WMI, SSH, Regex, Command-Line, SNMP)
- Pattern Designer (i.e. Debug, Steps, Temp variables, Command Line Console)
- Application Identification and Connection Sections (Patterns, Identification and Connection Sections, Troubleshooting)
- Operations (i.e. Match, Parse variable, Parse file, Parsing strategies)

### *Service Mapping Configuration 20%*

- Setup and Configuration (i.e. Configuration files, Tuning, Applications, IP ranges, MID Servers, Icons)
- Service Mapping Process Flow (i.e. Process flow, Troubleshooting, Discovery Log)
- Groups, Technical Services, Service creation)
- Service Configuration (i.e. Entry points, CI Types,
- Credentials, Service Maps, Schedules, Service

#### *Discovery Configuration*

- Discovery Troubleshooting (i.e. Discovery Errors, Authentication Errors, Duplicates, Credentials)
- Discovery Process Flow (i.e. PCIE Phases, ECC Queue, Status, Discovered Device)
- Discovery Setup and Config (i.e. Behaviors, Clusters, IP Services, Schedules, MID Servers)

#### *Event Management*

- Event Management Solution (i.e. Business Value, Definition, Positioning, Customer Conversations)
- Event Setup and Configuration (i.e. Event Processing, Event Rules, Event Mapping Rules, Operator Workspace)
- Alerts (i.e. Task Templates, Alert Rules, CI Binding)

#### *Configuration Management Database*

- CMDB Identification and Reconciliation (i.e. Identification Rules, Reconciliation Rules, Datasource Precedence Rules, CMDB Deduplication Tasks)
- CI Class Management (i.e. CMDB Health Dashboard, CI Class Manager, CMDB Tables, Reclassification, CMDB Relationships)

#### *Service Mapping Engagement Readiness*

- Planning (i.e. Implementation Skill Sets, MID Server Requirements, Implementation Requirements, Security Requirements)
- Scoping (i.e. Service definition, Shared services, Licensing, Supported Applications)

The **CIS-SM exam dumps pdf** contains all of these topics so definitely check them to get a fair understanding of the exam topics.

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## **ServiceNow CIS-SM Exam Dumps - Easiest Preparation Method [2026]**

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## **ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q81-Q86):**

### **NEW QUESTION # 81**

Given the CMDB class structure shown, which types of Configuration Items (CIs) will be included in a report run against the Server [cmdb\_ci\_server] table?

```

- cmdb          servicenow
---- cmdb_ci
---- ---- cmdb_ci_hardware
---- ---- ---- cmdb_ci_computer
---- ---- ---- ---- cmdb_ci_server
---- ---- ---- ---- ---- cmdb_ci_win_server
---- ---- ---- ---- ---- cmdb_ci_linux_server
---- ---- ---- ---- ---- cmdb_ci_unix_server
---- ---- ---- ---- cmdb_ci_pc_hardware

```

- A. CIs defined directly in Server [cmdb\_ci\_server] table and all parent classes
- B. CIs defined directly in Server [cmdb\_ci\_server] table and all child classes
- C. CIs defined directly in the Server [cmdb\_ci\_server] table

**Answer: C**

#### NEW QUESTION # 82

What component does Apache Tomcat represent in the following top-down topology?  
Cisco ACE → Apache Tomcat cluster → JBoss cluster → Oracle database

- A. Authentication provider
- B. Web server
- C. Monitoring server
- D. The function of the Apache Tomcat in this example is not conclusive

**Answer: B**

#### NEW QUESTION # 83

Which one of the following Linux commands can be used by a non root user to return the process ID listening on port 8080?

- A. sudo netstat -anp | grep :8080
- B. netstat -an -pid \* | grep :8080
- C. sudo netstat -an -p TCP | grep :8080
- D. netstat -anp | grep :8080

**Answer: D**

#### NEW QUESTION # 84

Which one of the following ECC Queue records contains the XML payload returned from the MID Server that will be processed by the ServiceNow instance?

- A. Output, Ready
- B. Input, Pending
- C. Output, Pending
- D. Input, Ready

**Answer: A**

#### NEW QUESTION # 85

When using a Delimited Text Parsing Strategy, what delimiter and position will parse 2014 from the string?  
2014/02/07-17:49:36

- A. Delimiter of space and position 1
- B. Delimiter of / and position 0
- C. Delimiter of / and position of 1
- D. Delimiter of 2014 and position 1

**Answer: D**

## NEW QUESTION # 86

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