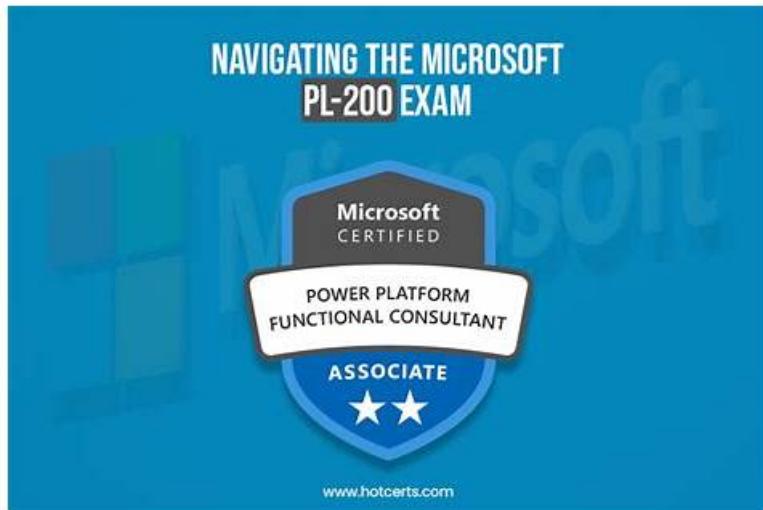


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## Free PDF Latest PL-200 Exam Registration | Perfect Top PL-200 Exam Dumps: Microsoft Power Platform Functional Consultant

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## Microsoft Power Platform Functional Consultant Sample Questions (Q178-Q183):

### NEW QUESTION # 178

Case Study 1 - Alpine SKi House

#### Background

Alpine SKi House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

#### General

Booking at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guest. The company also plans to target corporate meetings and events.

The company recently purchased a chatbot named FAQbot from AppSoure. The chatbot uses the resort's existing FAQS

## Communication

- \* Communication between staff members is primarily conducted through email and SMS text messages.
- \* Conversations between staff members and guest often lost.
- \* Conference calls are used for all group meeting Event Registration
- \* Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience or a seasonally appropriate outdoor activity.
- \* Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting Check-in process
- \* Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
- \* For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

## Marketing

At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.

### Resort policies and event inquiries

- \* A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after-meeting event;
- \* Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

## General

Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.

All solutions must be simple to use, easy to maintain, and represent the brand of the resort.

### You must implement the following solutions:

- \* a centrally managed communication solution
- \* a customer service solution
- \* a resort portal
- \* a chat solution
- \* a check-in solution

## Communication

- \* Communication between team members must be centrally managed and unified in Microsoft Teams.
- \* When the company confirms an event they, must provide a list of guest's names and email addresses.
- \* You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.
- \* Guests must receive a separate email to verify proof of ownership for their registration.

## Event attendance

- \* Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event
- \* Prior to the event, guests must be able to identify any personal dietary restrictions.

### Check-in processes

- \* Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in Microsoft Excel.
- \* The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
- \* The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions.
- \* Guests must physically interact with each answer before proceeding to the next screen. Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
- \* Data must be entered in each screen before users move on to the next screen.

## Marketing

- \* To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system
- \* The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.

### Hotel policies and event inquiries

The portal must allow the guest to ask questions about hotel policies, event information, weather reports, and current weather condition at the resort.

### Chat solution

The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:

- \* Snow reports

- \* Weather conditions
- \* Start time
- \* End time
- \* Event date
- \* Outdoor activities
- \* Indoor activities
- \* Most popular

The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question. The information in the FAQ on the legacy website must be used in the chat solution but retying all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member. Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

#### Issue

Guest1 inquires about snow conditions several times each day of their stay.

#### Hotspot Question

You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

#### Answer:

Explanation:

Explanation:

#### Box 1: Power Apps Web Studio

Scenario: The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.

PowerApps Studio is a browser application used to edit your apps. PowerApps Studio includes a drag-and-drop canvas in the center of the screen and a screen or object list pane on the left.

Properties, Rules, and Advanced Properties for selected screens or controls are displayed in the right pane.

#### Box 2: in a tab

You can customize the Teams experience by adding Power Apps canvas apps to your channels in Teams using the PowerApps tab.

## NEW QUESTION # 179

You add an existing outside Dataverse cloud flow to the solution.

- A. Use Flow checker's option to remove connections and add connection reference
- B. Delete the flow connections, and Power Platform substitutes them with connection references
- C. After the first flow run, delete the flow connections and substitute them with connection references
- D. Export and import flow as part of an unmanaged solution
- E. Export and import flow as part of a managed solution

#### Answer: A,D

Explanation:

You have two options when you add a current Power Automate cloud flow to the solution: add From Dataverse (Number 1) and Outside Dataverse (Number 2).

Outside flows include environment-specific connections. The solution needs to substitute these connections with connection references for outside flows. The solution's connection reference component removes the need for further configuration after the solution is imported to a new environment.

A connection reference is automatically created when you create a new connection for the PowerApps canvas app or Power Automate flow from the solution. Both app and flow will bind to the connection reference.

But when you bring an existing app or flow from outside, the solution does not create a connection reference automatically.

For outside Power Automate cloud flow, you can change connections to connection references in two ways:

- Export and import flow as part of an unmanaged solution. The connections will be replaced with connection references.
- If you open the flow from a solution, a Flow Checker will warn you about using connection references instead of the connections.

It will offer to remove connections from the flow and provide a link to add the connection references instead.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-connection-reference>

## NEW QUESTION # 180

You need to create a system chart for the Account entity.

The chart must display a count of accounts grouped by owner and then display the accounts by Address 1: State/Province for each owner. You begin to configure chart options as shown in the image below.

□ How should you complete the configuration? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point. The chart must display a count of accounts grouped by owner, and then display the accounts by Address 1 to State/Province for each owner.

□

### Answer:

Explanation:

□ Explanation:

□

## NEW QUESTION # 181

You are using the Data import wizard to import records into the account table from a CSV file.

The CSV-to-table mapping is as following:

\* Name column represents the account and maps to the Account column.

\* TIE Parent Name column represents the holding company of the account with subsidiaries underneath Records that are imported into the table are only related to other records in the file.

You need to configure the import to create the relationship between records.

What should you do?

- A. Map Parent Name in the CSV file to the Parent Account column. Select Account as lookup criteria
- B. Create an alternate key the account table by using the Account Name column. DO not map parent Name in file.
- C. **Lookup the record IDs Of the records in the ParentAccount column. Add the record IDs new column in the file. Map the new column to the ParentAccount column.**
- D. Map Parent Name in the file to the Parent Account column. Select Parent Account as lookup criteria

### Answer: C

## NEW QUESTION # 182

You have a business process flow.

You need to update the business process flow while minimizing administrative and maintenance efforts.

What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

□

### Answer:

Explanation:

□

## NEW QUESTION # 183

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