

# 只有最好的CT-UT考題才能提供ISTQB Certified Tester Usability Tester的最高通過率



ISTQB的CT-UT考試認證是當代眾多考試認證中最有價值的考試認證之一，在近幾十年裏，電腦科學教育已獲得了世界各地人們絕大多數的關注，它每天都是IT資訊技術領域的必要一部分，所以IT人士通過ISTQB的CT-UT考試認證來提高自己的知識，然後在各個領域突破。而Fast2test ISTQB的CT-UT考試認證試題及答案正是他們所需要的，因為想要通過這項測試並不容易的，選擇適當的捷徑只是為了保證成功，Fast2test正是為了你們的成功而存在的，選擇Fast2test等於選擇成功，我們Fast2test提供的試題及答案是Fast2test的IT精英通過研究與實踐而得到的，擁有了超過計畫10年的IT認證經驗。

## ISTQB CT-UT 考試大綱：

主題	簡介
主題 1	<ul style="list-style-type: none"><li>User Surveys: This part assesses the ability of Usability Test Analysts to design and use surveys to gather user feedback on software usability. It describes how to prepare user surveys, select appropriate questionnaires, and analyze survey responses to measure user satisfaction and other quality attributes from the user's perspective.</li></ul>
主題 2	<ul style="list-style-type: none"><li>Usability Reviews: This domain evaluates the skills of Usability Testers in conducting reviews of software interfaces without user involvement. It differentiates informal reviews from expert reviews and introduces heuristic evaluation as a structured method. The section describes step-by-step approaches to preparing for and conducting reviews, emphasizing the importance of consensus and clear communication of findings.</li></ul>
主題 3	<ul style="list-style-type: none"><li>Usability and Accessibility Standards: This part addresses the knowledge required by Compliance Officers regarding standards and guidelines that govern usability and accessibility. It introduces ISO standards like ISO 9241-110 and ISO 9241-171, manufacturer guidelines from major platforms, and web accessibility guidelines such as WCAG. It also touches on legislation relevant to accessibility requirements, such as the UK Equality Act and the Americans with Disabilities Act.</li></ul>
主題 4	<ul style="list-style-type: none"><li>Basic Concepts: This section measures the skills of Usability Analysts and covers fundamental definitions and ideas related to usability, user experience, and accessibility. It explains what usability means in terms of effectiveness, efficiency, and satisfaction within software products. User experience concepts related to emotions, perceptions, and responses before, during, and after use are included. It also addresses accessibility, focusing on usage by people with diverse abilities.</li></ul>

主題 5	<ul style="list-style-type: none"> <li>• Usability Testing: This section measures the practical knowledge of Usability Testers in planning, conducting, analyzing, and reporting formal usability test sessions with users. It outlines test preparation activities including writing test plans, test scripts, and tasks, as well as considerations for test locations and pilot sessions. It explains how to moderate sessions, analyze findings, classify problems by severity, and communicate results effectively to stakeholders.</li> </ul>
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>> CT-UT考題 <<

## CT-UT考題 - 您最聰明的選擇ISTQB Certified Tester Usability Tester測試題庫

你肯定聽說過Fast2test的CT-UT考古題吧？但是，你用過嗎？我們經常會聽到‘Fast2test的考古題真是好資料，多虧了它我才通過了考試’這樣的話。Fast2test從使用過考古題的人們那裏得到了很多的好評。這是因為它確實能幫助考生們節省很多時間，並保證大家順利通過考試。

### 最新的 Usability Testing CT-UT 免費考試真題 (Q27-Q32):

#### 問題 #27

Which of the following is the correct distinction between formative and summative usability evaluation?

- A. Summative evaluations mostly rely on user tests, formative evaluations require experts
- B. **Summative evaluations assess the outcome, formative evaluations focus on improvement**
- C. Summative evaluations focus on improvement, formative evaluations assess the outcome
- D. Summative evaluations mostly rely on experts, formative evaluations require users

答案: B

解題說明:

Formative usability evaluation is conducted during the development process to identify usability problems and improve the product iteratively. It is diagnostic and improvement-focused. Summative evaluation, on the other hand, is done after development to assess the final product's usability, measuring how well it meets defined usability goals. Therefore, the correct distinction is that formative evaluation focuses on improvement, and summative evaluation assesses the outcome. This distinction aligns with widely accepted models such as those defined by ISO 9241-210 and usability.gov.

References:

ISO 9241-210:2019 - Human-Centered Design for Interactive Systems

Usability.gov: Usability Evaluation Basics

Nielsen Norman Group: Formative vs Summative Usability Testing

#### 問題 #28

Which of the following is the highest WCAG conformance level, promising the most accessible content?

- A. Single A (A)
- B. Quadruple A (AAAA)
- C. Double A (AA)
- D. **Triple A (AAA)**

答案: D

解題說明:

The Web Content Accessibility Guidelines (WCAG) define three levels of conformance for web content accessibility:

Level A (Single A) is the minimum level of compliance.

Level AA (Double A) is the standard recommended for most websites, balancing accessibility and design.

Level AAA (Triple A) is the highest and most comprehensive level of accessibility, covering the widest range of needs.

There is no such level as "Quadruple A (AAAA)," making option D invalid.

Thus, WCAG Triple A (AAA) promises the most accessible content, even though it may not always be practically achievable for all

types of content.

References:

W3C: WCAG 2.1 Conformance Requirements

ISO/IEC 40500:2012 (WCAG 2.0)

W3C: How to Meet WCAG

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### 問題 #29

The usability team has written a usability test report. The report has the following structure:

Executive summary (1 page)

Table of contents (1 page)

Findings and recommendations (5 pages)

Objectives (2 pages)

Purpose (2 pages)

Contacts (1 page)

Which best practice does this usability test report violate?

- A. The report makes use of usability jargon
- B. The report is too long
- **C. The report misses a description of the evaluation method**
- D. The report misses positive findings

答案: C

解題說明:

A best practice in usability reporting (based on ISO/IEC 25062:2006 - Common Industry Format for usability test reports) is to include a clear description of the evaluation method used. This includes how the test was designed, how participants were selected, what tasks were performed, and under what conditions the test was conducted. This ensures the results are credible and reproducible. The provided structure omits this essential information. While the report length is not excessive and positive findings may or may not be present, the key missing component is the method description.

References:

ISO/IEC 25062:2006 - Common Industry Format for Usability Test Reports

Nielsen Norman Group: How to Write Usability Reports

Usability.gov: Reporting Usability Test Results

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### 問題 #30

Usability reviews aim to identify potential usability problems based on certain criteria. Which of the following is a reasonable criterion for a usability review?

- A. Functional requirements
- **B. Usability standards**
- C. Statutory Code of Practice
- D. Opinion of the management

答案: B

解題說明:

Usability reviews evaluate a system or interface against established usability principles or standards to identify potential issues before user testing. A recognized criterion for such reviews includes adherence to usability standards such as ISO 9241 or the Web Content Accessibility Guidelines (WCAG). These standards are derived from years of research and user-centered design principles. Options A and C do not directly relate to usability. Functional requirements (option B) refer to what the system should do, not how usable it is.

Hence, option D is correct as usability standards provide a consistent, objective basis for evaluating usability.

References:

ISO 9241-110:2020 - Interaction Principles

WCAG 2.1 - Web Content Accessibility Guidelines

Nielsen Norman Group - Heuristic Evaluation

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### 問題 #31

Which of the following elements are addressed by the WCAG?

- i. Resizability of text
- ii. Visually appealing design
- iii. Text alternatives
- iv. Keyboard accessibility
- v. Mouse input

- A. iv & v are true, i, ii & iii are false
- B. i, iii, iv & v are true, ii is false
- C. i, ii, & iii are true, iv & v are false
- D. i & iii are true, ii, iv & v are false

答案： B

解題說明：

The Web Content Accessibility Guidelines (WCAG) provide standards to ensure websites are accessible to people with disabilities. They specifically address:

- i. Text resizability (SC 1.4.4),
- iii. Text alternatives for non-text content (SC 1.1.1),
- iv. Keyboard accessibility (SC 2.1.1),
- v. Device independence, which includes not relying solely on mouse input.

Visually appealing design (ii) is not an accessibility requirement and is thus not a WCAG focus. The correct answer is D: i, iii, iv & v are true; ii is false.

References:

WCAG 2.1 Guidelines by W3C ([w3.org/WAI/WCAG21](http://w3.org/WAI/WCAG21))

ISO/IEC 40500:2012 - WCAG 2.0

W3C: Understanding WCAG Success Criteria

### 問題 #32

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你覺得成功很難嗎？覺得IT認證考試很難通過嗎？你現在正在為了ISTQB的CT-UT認證考試而歎氣嗎？其實這完全沒有必要。IT認證考試其實沒有你想像的那麼神秘，我們可以利用適當的工具去戰勝它。只要你選對了工具，成功簡直就是一件輕而易舉的事情。你想知道什麼工具最好嗎？現在告訴你。Fast2test的CT-UT考古題是最好的工具。這個考古題為你搜集並解析了很多優秀的過去考試考過的問題，並且根據最新的大綱加入了很多可能出現的新問題。这是一个可以保证你一次通过考试的考古題。

CT-UT測試題庫: <https://tw.fast2test.com/CT-UT-premium-file.html>

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- CT-UT考題免費下載  CT-UT指南  CT-UT在線題庫  透過 [www.newdumpspdf.com](http://www.newdumpspdf.com) 輕鬆獲取《CT-UT》免費下載最新CT-UT題庫
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