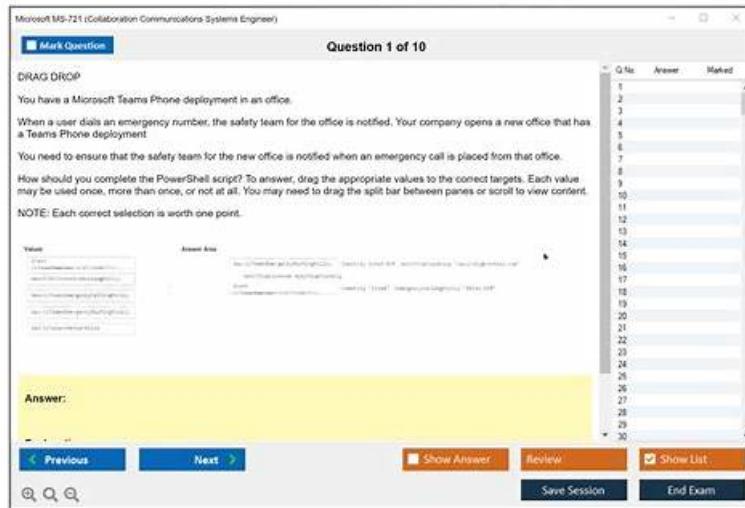


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To prepare for the MS-721 Exam, Microsoft offers a range of training and certification resources such as instructor-led courses, online courses, and practice exams. These resources can help candidates understand the exam topics and improve their chances of passing the certification exam. Overall, the MS-721 (Collaboration Communications Systems Engineer (beta)) Certification Exam is a valuable certification for IT professionals looking to enhance their skills and advance their careers in the field of collaboration and communication systems.

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## Microsoft Collaboration Communications Systems Engineer Sample

## Questions (Q24-Q29):

### NEW QUESTION # 24

Drag and Drop Question

Your company has offices in Seattle.

You deploy Microsoft Teams Phone. You have three Session Border Controller (SBCs) named SBC1, SBC2, and SBC3.

You need to configure voice routing to meet the following requirements:

- All calls to area codes 425 and 206 must attempt to go to SBC1, and if SBC1 is unavailable, fail over to SBC2.
- All other calls to the United States and Canada must go out through SBC2.
- International calls must go out through SBC2 or SBC3.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Values	Answer Area
'sbc1.contoso.com'	New-CsOnlineVoiceRoute -Identity 'Redmond' -NumberPattern '^+1(425 206)(\d{7})\$' -OnlinePstnGatewayList
'sbc2.contoso.com'	New-CsOnlineVoiceRoute -Identity 'US and Canada' -NumberPattern '^+1(\d{10})\$' -OnlinePstnGatewayList
'sbc3.contoso.com'	New-CsOnlineVoiceRoute -Identity 'All other calls' -NumberPattern '^+(?!1)\d+' -OnlinePstnGatewayList
'sbc1.contoso.com', 'sbc2.contoso.com'	
'sbc2.contoso.com', 'sbc3.contoso.com'	
'sbc1.contoso.com', 'sbc3.contoso.com'	

Answer:

Explanation:

Values	Answer Area
'sbc3.contoso.com'	New-CsOnlineVoiceRoute -Identity 'Redmond' -NumberPattern '^+1(425 206)(\d{7})\$' -OnlinePstnGatewayList 'sbc1.contoso.com'
'sbc1.contoso.com', 'sbc2.contoso.com'	New-CsOnlineVoiceRoute -Identity 'US and Canada' -NumberPattern '^+1(\d{10})\$' -OnlinePstnGatewayList 'sbc2.contoso.com'
'sbc1.contoso.com', 'sbc3.contoso.com'	New-CsOnlineVoiceRoute -Identity 'All other calls' -NumberPattern '^+(?!1)\d+' -OnlinePstnGatewayList 'sbc2.contoso.com', 'sbc3.contoso.com'

Explanation:

By having SBC1 and SBC2 in the same route for the Redmond calls, SBC1 and SBC2 will be tried in a random order - requirement is for SBC1 to always be tried first. If you have just SBC1 in the Redmond route, then it will try the US&Canada route if SBC1 is failed so long as there is a PSTN usage defined with both Redmond and US&Canada routes in the same usage.

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

### NEW QUESTION # 25

You need to validate the limited pilot based on the technical requirements.

What should you use?

- A. self-help diagnostics for Teams
- **B. Microsoft 365 network connectivity test tool**
- C. the Teams device usage report in the Microsoft Teams admin center
- D. the test -CsTeamsShiftsConnectionValidflte cmdlet

Answer: B

Explanation:

## Reference:

<https://docs.microsoft.com/en-us/microsoft-365/enterprise/assessing-network-connectivity?view=o365-worldwide>

## Topic 2, Litware

### Overview

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section. To start the case study To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

### Overview

Litware, Inc. is an online retailer.

Litware is replacing its telephony platform with Microsoft Teams Phone.

Currently, all users are assigned Microsoft 365 E3 licenses.

### Telephony Environment

The existing telecommunications system has several third-party IP-PBXes at the corporate and warehouse sites. Currently, the PBXes are linked through the corporate WAN and an inter-office dial plan is in place.

A unique PSTN direct inward dial (DID) is assigned to each user. The last five digits of each DID are used as an extension.

Litware piloted Microsoft Skype for Business Server Enterprise Voice, but has since decided to migrate directly to Teams Phone. During the pilot, a response group was created, and the response group is still in use. Agents in the response group use Skype for Business Server-certified handsets.

### Locations

Litware has global retail stores and datacenters.

The telephony topology contains the following four types of sites:

#### Corporate sites

The corporate sites contain information workers who collaborate by using the Teams desktop client and SharePoint Online.

The reception desk at each corporate site has an analog intercom with an integrated door control. Each intercom connects to an existing PBX by using an FXS Analog Telephony Adapter (ATA).

SIP trunks are delivered directly to the site by using a resilient WAN that connects directly to the on-site PBX solution.

#### Warehouse sites

The warehouse sites are critical to the business. Users at these sites use either the Teams desktop client or the Teams mobile client. Each warehouse has a public announcement (PA) system that connects to the PBX by using a SIP ATA along with the sites' existing ISDN trunks.

Currently, users at the company's warehouse in Georgia can call the PA system by dialing 123456.

All calls to emergency services from the warehouses are played over the warehouses' PA system automatically.

WAN connectivity at the warehouses can be unreliable, so local PSTN connectivity is preferred as compared to centrally hosted connectivity.

#### Retail sites

Each retail site has only one or two desk phones and a specialized point of sale (POS) computer that cannot run the desktop or web versions of the Teams client. Users at the retail sites have the Teams app and an associated data plan installed on their mobile device. Currently, each retail site uses a managed SD-WAN appliance to connect to both the internet and the corporate WAN. The users report that in the event of an internet outage at the retail sites, they can use their mobile devices, which have strong reception.

### Planned Changes

Litware plans to implement the following changes:

\* Maintain the existing emergency call PA integration.

\* Replace the existing IP-PBX solutions by using Teams Phone.

\* Consolidate all its PSTN trunks by using region-specific datacenters, wherever possible.

During the planned deployment of Teams Phone, Litware will open a new retail site in the United Kingdom that will have five users.

Litware does not have any existing telephony in the United Kingdom. Management at the new retail site wants to use Microsoft Teams Calling Plans for the users.

You are opening a new warehouse site in Melbourne. The new warehouse will connect to a phone carrier by using a Session Border Controller (SBC). Dialing rules are an area code of two digits beginning with a zero followed by a subscriber number of eight digits. For example, an E.164 number of +61370105550 will be translated to 03 7010 5550, and +61255505550 will be translated to 02 5550 5550.

## Technical Requirements

Litware identifies the following technical requirements:

- Minimize the amount of voice traffic over the WAN.
- Whenever possible, use natively supported Teams solutions.

\* Avoid replacing existing analog device adapters and SIP phones.

\* Assign a Microsoft 365 Phone System license to all the users listed in a CSV file.

\* Ensure that the retail sites can place and receive calls in the event of a WAN failure.

\* Assign a phone number of +61370105550 to a user named User1. User1 is located at a corporate site.

\* Ensure that the warehouse sites maintain calling in the event of an internet outage or Teams service failure.

\* Provide users at the United Kingdom retail site with phone numbers. The users must only be allowed to make in-country calls.

\* Replace the response group from the Skype for Business Server Voice Enterprise pilot with a call queue. The agents must be able to use their existing handset.

## NEW QUESTION # 26

Your company is migrating from a legacy PBX system to Microsoft Teams.

The phone number range is +1-423-555-1xxx. The PBX system uses four-digit dialing internally. Extensions are the last four digits of the number.

You need to ensure that you can use four-digit dialing for your numbers in Teams. The solution must minimize administrative effort. How should you configure the normalization rule? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

### Answer:

Explanation:

## NEW QUESTION # 27

You have a Microsoft 365 E5 subscription.

You need to compare the Microsoft 365 E5 subscription with a Microsoft Teams Premium license.

Which feature is included in Microsoft 365 E5, and which feature is exclusive with Teams Premium? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

The image shows a comparison table for Microsoft 365 E5 and Teams Premium features. The table has two columns: 'Microsoft 365 E5:' and 'Teams Premium:'. The 'Microsoft 365 E5:' column contains: 'End-to-end encryption for one-to-one calls', 'Add watermarks to meetings', 'Control who can record', and 'End-to-end encryption for one-to-one calls' (which is highlighted with a blue background). The 'Teams Premium:' column contains: 'Use standard and custom meeting backgrounds at the user level', 'End-to-end encryption for one-to-one calls', 'Integrate with Dynamics 365', 'Set up a green room for webinar presenters', and 'Use standard and custom meeting backgrounds at the user level' (which is highlighted with a blue background).

Microsoft 365 E5:	End-to-end encryption for one-to-one calls Add watermarks to meetings Control who can record End-to-end encryption for one-to-one calls
Teams Premium:	Use standard and custom meeting backgrounds at the user level End-to-end encryption for one-to-one calls Integrate with Dynamics 365 Set up a green room for webinar presenters Use standard and custom meeting backgrounds at the user level

### Answer:

Explanation:

Explanation:

## NEW QUESTION # 28

You have a Microsoft Teams deployment.

You plan to deploy a Teams Rooms on Windows device.

You need to ensure that the raised hand list is shown by default when a meeting starts.

Which XML element should you modify?

- A. <SingleFoRDefaultContentLayout>
- B. <MainFoRDisplay>
- C. <FrontRowPanelDefaults>

- D. <FrontRowEnabled>

## Answer: C

Explanation:

Manage a Microsoft Teams Rooms console settings remotely with an XML configuration file. It is possible for you to change default settings of Teams Rooms by updating a master XML file and sending copies to the remote Teams Rooms devices.

XML elements

\* <FrontRowPanelDefaults>

Lets you configure the position of the raise hand and chat components in the meeting panels to the left and right of meeting content on front-of-room displays.

To manually configure the position of the raise hand and chat components, specify the numeric values of the component that should be shown in the left and right panels respectively, separated by a comma (for example, 3,1). Panels using the same component will be ignored except for 1 Hide the panel.

1 Hide the panel.

2 Show meeting chat.

3 Show raised hand list.

\* Etc.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file>

## NEW QUESTION # 29

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