100％合格率のFS-Con-101日本語 &合格スムーズFS-Con-101学習指導 |有難いFS-Con-101練習問題 Salesforce Certified Field Service Consultant

BONUS！！！ Jpshiken FS-Con-101ダンプの一部を無料でダウンロード：https://drive.google.com/open?id=1dtP1B63Ns0sHnQwckxzuVUpGvuuvIOyw

今あなたが無料でJpshikenが提供したSalesforceのFS-Con-101認定試験の学習ガイドをダウンロードできます。それは受験者にとって重要な情報です。

世界大手の企業の中で、大部分の企業はSalesforce製品を主として運用しています。だから、Salesforceの認証を取得したら、激しい競争の中でもいい仕事を探せます。受験生は試験に合格したいなら、FS-Con-101問題集をしようするのは一番迅速の方法です。多くの受験生たちはこの方法を通して試験に合格しました。

>> FS-Con-101日本語 <<

試験の準備方法-完璧なFS-Con-101日本語試験-効率的なFS-Con-101学習指導

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Salesforce Certified Field Service Consultant 認定 FS-Con-101 試験問題 (Q10-Q15):

質問 #10
Universal Containers performs multi-staged jobs, where the second job can only begin after completion of the first job. How should aConsultant recommend implementing this process?

- A. Create two Service Appointments and schedule them to the same Resource.
- B. Create one Service Appointment and schedule it to two different Resources.
- C. Create two Service Appointments, set the Related Service Appointment and Time Dependency.
- D. Create one Service Appointment with the total duration of the two jobs and assign two Resources.

正解：C

解説：

To perform multi-staged jobs, where the second job can only begin after completion of the first job, two service appointments can be created and linked by setting the Related Service Appointment field on the second service appointment to point to the first one, and setting the Time Dependency field to After Previous.

Creating one service appointment with the total duration of the two jobs and assigning two resources would not ensure that the second job starts after the first one. Creating two service appointments and scheduling them to the same resource or creating one service appointment and scheduling it to two different resources would not create a dependency between the jobs. References: https://help.salesforce.com/s/articleView?id=sf.

fs_service_appointments.htm&type=5https://help.salesforce.com/s/articleView?id=sf.

fs_service_appointment_dependencies.htm&type=5

質問 # 11

Ursa Major Solar (UMS) has implemented Field Service using a private record access model. UMS has also set work types to automatically generate Service Appointments.

Which two sharing options are available for these Service Appointments?

Choose 2 answers

- A. A Service Appointment can be shared by clicking Sharing on the record.
- B. Auto-generated scheduled Service Appointments will be shared with resources.
- C. The Service Appointment's parent record can be shared with the assigned resource.
- D. Make the dispatcher the assigned resource on the Service Appointments.

正解： A、B

解説：

A Service Appointment can be shared by clicking Sharing on the record if manual sharing is enabled in Field Service settings[51]. Auto-generated scheduled Service Appointments will be shared with resources if automatic sharing is enabled in Field Service settings[52]. The Service Appointment's parent record can be shared with the assigned resource, but this would not affect the sharing of the Service Appointment itself.

Making the dispatcher the assigned resource on the Service Appointments would not make sense if they are not performing field service tasks. References: https://help.salesforce.com/s/articleView?id=sf.

fs_sharing_manual.htm&type=5https://help.salesforce.com/s/articleView?id=sf.fs_sharing_automatic.

htm&type=5

質問 # 12

in which two scenarios should a consultant recommend multi day service appointment? Choose 2 answers

- A. jobs require consecutive days of work and can span over weekends.
- B. jobs require multiple stages of work performed by different resources.
- C. Jobs can take longer than the available resources hours in a day.
- D. jobs need to be performed at the same site on the same day of the week.

正解： A、C

解説：

Multi-day service appointments are used when jobs can take longer than the available resources hours in a day or require consecutive days of work and can span over weekends. Jobs that need to be performed at the same site on the same day of the week or require multiple stages of work performed by different resources can be handled by single-day service appointments with appropriate scheduling policies and optimization rules.

References: https://help.salesforce.com/s/articleView?id=sf.fs_multiday_service_appointments_overview.

htm&type=5

質問 # 13

An extreme weather situation impacted both the volume of open work and the number of available resources at Universal Containers.

Which approach should a Consultant recommend to realign available resources with open work?

- A. Emergency scheduling

- B. Customer First scheduling
- C. Resource Schedule Optimization
- D. Global optimization

正解：**D**

解説：
Global optimization is a feature that allows rescheduling multiple service appointments at once based on predefined criteria such asemergency priority, travel time, or skills[194]. Global optimization would allow Universal Containers to realign available resources with open work by running an optimization job that prioritizes emergency work and assigns it to the best available resources[195]. Resource Schedule Optimization is a feature that allows scheduling service appointments for individual resources based on their availability and preferences[196]. Resource Schedule Optimization would not allow Universal Containers to realign available resources with open work because it does not consider multiple resources or service appointments at once. Emergency scheduling is a feature that allows creating and assigning emergency service appointments to the best available resources[197]. Emergency scheduling would not allow Universal Containers to realign available resources with open work because it does not reschedule existing service appointments. Customer First scheduling is a feature that allows prioritizing customer preferences and satisfaction when scheduling service appointments[198]. Customer First scheduling would not allow Universal Containers to realign available resources with open work because it does not prioritize emergency work or reschedule existing service appointments. References: https://help.salesforce.com/s/articleView?id=sf.
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fs_scheduling_customer_first_overview.htm&type=5

質問 ＃14
Universal Containers wants to standardize creation of Work Orders. Historically, Work Orders have been set up with the incorrect skills and estimated time to completion.
What should a Consultant utilize to meet this requirement

- A. Work Types
- B. Work Order Record Types
- C. Entitlements
- D. Entitlement Templates

正解：**A**

解説：
Work Types are templates that define the duration, skills, and products required for a work orderor work order line item. By creating Work Types for Install, Break-fix, and Inspections, Universal Containers can standardize creation of Work Orders with the correct skills and estimated time to completion[34]. Entitlement Templates are templates that define the terms of support for customers such as number of cases allowed or response time[35]. Entitlements are records that specify customers' support terms based on their contracts or warranties[36]. Work Order Record Types are record types that allow creating different page layouts and picklist values for different types of work orders[37]. References: https://help.salesforce.com/s/articleView?
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質問 ＃15
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