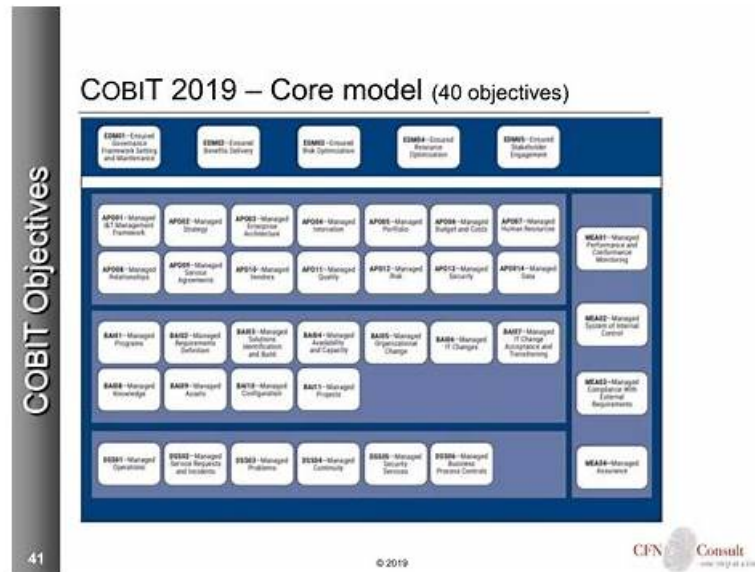


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The COBIT 2019 framework is widely used by organizations of all sizes and industries, including government agencies, financial institutions, healthcare organizations, and more. The framework provides a structured approach to IT governance and management, enabling organizations to align IT with business objectives, manage risks effectively, and ensure compliance with regulatory requirements. The COBIT 2019 Foundation Certification Exam is therefore highly relevant to professionals working in these industries.

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### ISACA COBIT-2019 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Governance System and Components</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Performance Management</li> <li>Designing a Tailored</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Framework Introduction and Principles</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Governance System, Business Case, Implementation</li> </ul>

## ISACA COBIT 2019 Foundation Sample Questions (Q12-Q17):

### NEW QUESTION # 12

Which of the following is ESSENTIAL to help ensure that a project's benefits are identified and continually monitored?

- A. Earned value management reporting
- **B. A well-developed business case**
- C. Stage gate reviews by a governance team

**Answer: B**

Explanation:

A well-developed business case is essential to help ensure that a project's benefits are identified and continually monitored. A business case is a document that provides the rationale and evidence for initiating, continuing, or terminating a project or program. A business case typically consists of several elements, such as problem statement, objectives, scope, benefits, costs, risks, assumptions, etc. A well-developed business case helps to ensure that a project's benefits are identified and continually monitored by defining the expected outcomes or value that will be delivered by the project, as well as the metrics and indicators that will be used to measure and track them. 12 References: COBIT 2019 Framework: Introduction and Methodology, COBIT 2019 Implementation Guide: Implementing an Information and Technology Governance Solution

### NEW QUESTION # 13

A consultant tasked with facilitating an enterprise's COBIT implementation has met with the CEO and identified enterprise goals based on mission and vision. Which of the following roles is BEST suited to meet with the consultant to identify alignment goals?

- A. Chief financial officer
- **B. Chief information officer**
- C. Chief risk officer

**Answer: B**

### NEW QUESTION # 14

Which of the following is a principle associated with the key components of a governance framework?

- A. The relationships among key components should be identified to maximize consistency.
- B. The interaction among key components will impede automation and should therefore be limited.
- **C. Key components should function independently to maintain integrity.**

**Answer: C**

Explanation:

A principle associated with the key components of a governance framework is that key components should function independently to maintain integrity. Key components include governance components (such as structures, processes, principles, policies, etc.), governance enablers (such as people, skills, culture, information, services, etc.), and governance outcomes (such as value creation, risk optimization, resource optimization, etc.). These components should operate independently from each other to avoid conflicts of interest, bias, or undue influence. They should also have clear roles, responsibilities, authorities, and accountabilities. COBIT ensures the independence of key components by defining their relationships and interactions in a transparent and consistent manner. 14 References: COBIT 2019 Framework: Introduction and Methodology, COBIT 2019 Framework: Governance System

### NEW QUESTION # 15

Which of the following would be an appropriate metric to align with a goal of "Delivery of programs on time, on budget, and meeting requirements and quality standards"?

- A. Level of user satisfaction with the quality and availability of I&T-related management information

- B. Percent of stakeholders satisfied with program/project quality
- C. Percent of business staff satisfied that IT service delivery meets agreed service levels

**Answer: B**

Explanation:

The percent of stakeholders satisfied with program/project quality would be an appropriate metric to align with a goal of "Delivery of programs on time, on budget, and meeting requirements and quality standards". A metric is a quantifiable measure that is used to track and assess the status of a specific process or activity. A goal is a specific target or outcome that an enterprise sets to achieve its vision and mission. Delivery of programs on time, on budget, and meeting requirements and quality standards is one of the 17 generic enterprise goals defined by COBIT that describes the desired outcome of ensuring that IT-enabled investments are delivered successfully. The percent of stakeholders satisfied with program/project quality is a metric that reflects how well this goal is achieved.<sup>13</sup> References: COBIT 2019 Framework: Introduction and Methodology, COBIT 2019 Framework: Governance and Management Objectives

### NEW QUESTION # 16

In Phase 1 of the COBIT implementation approach, which of the following should be used to outline executive management's desire for change within the enterprise?

- A. Business case
- B. Risk assessment
- C. Balanced scorecard

**Answer: A**

Explanation:

Phase 1 of the COBIT implementation approach focuses on recognizing the need for change and initiating the program. A critical component of this phase is articulating executive management's desire and rationale for change within the enterprise. The most effective tool for this purpose is the development of a "Business case."

\* Business Case: This document serves as a formal justification for undertaking a change initiative. It outlines the strategic alignment of the proposed change with enterprise goals, the expected benefits, costs, potential risks, and the overall impact on the organization. By presenting a well-structured business case, executive management can communicate the necessity and anticipated value of the change, securing stakeholder buy-in and guiding decision-making processes.

Option A, "Balanced scorecard," is a strategic planning and management tool used to monitor organizational performance against strategic goals. While valuable for performance measurement, it is not specifically designed to convey the impetus for change.

Option B, "Risk assessment," involves identifying and evaluating potential risks that could impact the organization. Although understanding risks is essential, a risk assessment does not comprehensively capture the executive management's motivation and justification for change.

Therefore, in Phase 1 of the COBIT implementation approach, a "Business case" is the appropriate instrument to outline executive management's desire for change within the enterprise.

References:

COBIT 2019 Implementation Guide: Implementing and Optimizing an Information and Technology Governance Solution, ISACA, 2018.

COBIT 2019 Framework: Introduction and Methodology, ISACA, 2018.

### NEW QUESTION # 17

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