

# Study Guide Experience-Cloud-Consultant Pdf, Reliable Experience-Cloud-Consultant Test Answers

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1. Insightopia is planning to create a high-performance site for its partners. The Home page will feature multiple custom component that will provide insights and trends along with near real-time updates.

Which template should Insightopia consider for its site?

- A. Partner Central
- B. Customer Account Portal
- C. Build Your Own (LWR)
- D. Help Center

Answer: C

2. The mission of No More Homelessness (NMH) is to help every homeless person in the best possible manner through its Experience Cloud site. NMH's site manager wants to set up search engine optimization (SEO) to ensure NMH's public Experience Cloud site is visible to search engines. Which two practices does the site manager need to do to ensure SEO is implemented successfully? Choose 2 answers

- A. Check whether a custom robots.txt file to control indexing has been created.
- B. Check whether the Experience site is public and activated.
- C. Check whether the SEO Institute has provided the approval for the site with end date.
- D. Check whether manual sitemap refresh happens on the last day of every month.

Answer: A,B

3. Universal Containers (UC) has a B2C customer department that uses person accounts to track and manage all B2C customers. UC has set up a B2C site using Salesforce Experience Cloud. The VP of B2C business wants to enable self-registration on the portal so customers can create their own user accounts.

What should the Experience Cloud consultant at UC recommend so that the new users self-registering on the B2C site are captured as person accounts in Salesforce?

- A. Create a custom self-registration page and Apex handler that creates a person account for each user self-registering on the portal.
- B. Use the standard self-registration configuration under Experience Workspace and leave the default Account field empty.
- C. Restrict the Account record type access to Person Account record type only for the Site Guest User, so any account created is by default a person account.

Answer: A

4. Which component can be embedded into an Experience Cloud site to start conversations with customers using the channels they prefer?

- A. Channel Menu
- B. Chat
- C. Service Your Way
- D. Service Console

Answer: B

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### Salesforce Certified Experience Cloud Consultant Sample Questions (Q136-Q141):

#### NEW QUESTION # 136

Ursa Major Solar would like to use three Record Detail components on a page to display object details for the Account, Case, and Opportunity objects for the user who is logged in to the company's portal. When they drop the components on the page, they are not getting the desired results.

What is causing this issue?

- A. The Record Detail component is a custom component and was not configured correctly
- B. The Record Detail component populates the record associated with the object for the page template so this component will only work on the Home page template
- C. The Record Detail component populates the recordID associated with the object for the page template, so this component will not work for this use case.
- D. The Record Detail component will only show record details for the Case object.

**Answer: C**

#### NEW QUESTION # 137

Get Cloudy Consulting is implementing an equity management solution for one of its financial clients. The solution will enable the external independent financial researchers to collaborate with internal portfolio control staff in a private Chatter group.

What should the Experience Cloud consultant recommend to meet the requirements for both personas?

- A. Create a portal for external researchers and create an app for internal staff.
- B. Give external researchers and internal staff access to the main org.
- C. Create a portal for external researchers and give internal staff access to the main org.
- D. Create a portal for external researchers and give internal staff access to the portal.

**Answer: C**

#### NEW QUESTION # 138

A consultant for Cloud Kicks (CK) is asked to build a site for CK customers. As part of this site, a custom object will be used to manage customer subscriptions. These subscriptions will need to leverage advanced sharing rules to ensure that only appropriate customers can see these subscriptions.

Which two user license types should be granted to customers to support this sharing requirement?

Choose 2 answers

- A. Customer Community Login User
- B. Customer Community Plus Login User
- C. Partner Community User
- D. Customer Community User

**Answer: A,B**

#### NEW QUESTION # 139

Cloud Kicks (CK) wants potential customers to use self-registration to sign up and gain access to its new site.

CK uses Person Accounts for its customers.

How should the CK system administrator configure self-registration?

- A. Create a flow to convert the Contact to a Person Account.
- **B. Leave the Account field blank.**
- C. Create a trigger on User to convert the Contact to a Person Account.
- D. Set the profile to the standard Person Account profile.

**Answer: B**

Explanation:

To configure self-registration for customers who use Person Accounts, CK should leave the Account field blank. This will allow CK to create individual customers without associating them with an account. CK can use the standard self-registration configuration under Experience Workspace and select a profile or permission set that supports Person Accounts. CK can also customize the self-registration page and Apex handler to create Person Accounts for customers based on their information.

#### NEW QUESTION # 140

universal Containers UC maintains multiple customer-facing sites, but only one profile for all customer users.

No customer has access to more than one site.

Which two steps should the UC admin take to grant access to each customer?

Choose 2 answers

- A. Edit the applicable user profile.
- B. Select the profile for a given site.
- **C. Create a permission set.**
- **D. Select a permission set for a given site.**

**Answer: C,D**

Explanation:

To grant access to each customer to only one site, UC should create a permission set and select a permission set for a given site. A permission set is a collection of settings and permissions that give users access to various tools and functions. UC can create a permission set for each site that specifies the site access and the object permissions for the customer users. UC can then select a permission set for a given site in the Experience Builder, which will assign the permission set to all new and existing users of that site.

#### NEW QUESTION # 141

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