Guidewire ClaimCenter-Business-Analysts Exam Questions - Easy Way To Prepare [2026]

GUIDEWIRE ASSESSMENT TEST EXAM QUESTIONS AND ANSWERS 2025/ 2026

what tasks are commonly preformed by non-developers for integration? - Answer-non-developers often prepared data mapping documents and screen mocking needed to support integration development

what is the purpose of integration? - Answer-integration allows two systems to exchange data or preform work

what tools does a developer use to configure insurance suite products? - Answer-guidewire studio

what are the four main areas of configuration in GW applications? - Answer-- user interface
- data model
- application logic
- integration

what are some technologies used in insurance suite applications? - Answer-- page configuration format (PCF) files
- Gosu (programming language

what are some reasons for a non-developer to under stand the technology stack? - Answer-- determine what data is stored and if new requirements need additional elements
- know how and where data is used
- communicate what data may be needed beyond what data is in the base configuration
- determine valid value or circumstances for new data

what are some examples of what can be configured in the interface ? - Answer-- the order of fields, change labels, regroup fields (simple change)
- fields on a screen (moderate change)
- screen (complex change)
- screen -based logic (complex change)

what are some examples of what can be configured in the data model? - Answer-- information that is the base application does not store (add password number)
- value for a typelist (add valid values for AddressType and PhoneType)
- data to support regulatory requirements

what are two main components of the data model? - Answer-- entities
- typelist

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Guidewire ClaimCenter Business Analyst - Mammoth Proctored Exam Sample Questions (Q24-Q29):

NEW QUESTION # 24
A catastrophe has been created in ClaimCenter for Tropic Storm Dorian. Succeed Insurance requires that all claims resulting from the storm be attributed to that catastrophe when they are entered in ClaimCenter. The completion target is within three (3) days of claim creation and should be escalated if it is not completed within five (5) days.
Which required element for a business activity rule is missing?

- A. TriggerEntity
- B. AppliesTo
- C. RuleCondition
- D. Actions

Answer: D

Explanation:
A complete Business Rule (specifically one designed to generate an Activity) consists of a Context (Trigger /Entity), a Condition (Logic), and an Action (Execution).
* Missing Element: Actions (Option A):The scenario describes thetrigger("when they are entered"), the intent/condition("resulting from the storm"), and theparametersof the resulting activity (Target: 3 days, Escalation: 5 days). However, it fails to specify theActiondetails required to execute the rule:
specifically,whothe activity should be assigned to (The Assignee) and the specific instruction tocreate the activity instance. Without defining the Action (e.g., "Create Activity 'Review Catastrophe' and Assign to Claim Owner"), the rule cannot function.
* Why other options are present:
* TriggerEntity (B):Implied as the Claim (since the text says "whenthey[claims] are entered").
* RuleCondition (C):While "resulting from the storm" is vague, it represents the business condition. TheAction(assignment) is the most glaring omission preventing the workflow from reaching a user.
* AppliesTo (D):This generally refers to the root entity (Claim), which is identified.

NEW QUESTION # 25
Succeed Insurance has plans to expand operations in Greeley, Colorado. Due to a history of hailstorm related damage in the area, the company plans to offer reimbursement for hail damage as an option.
Which two actions should the Business Analyst (BA) take to determine the requirements for the project?
(Choose two.)

- A. Identify changes to the line of business typelists and determine the correct data mapping.
- B. Recommend existing base product features and functionality to expedite the implementation.
- C. Author user stories following the elaboration workshops and identify acceptance criteria.
- D. Lead an elaboration workshop with the customer and follow up to identify next steps.

Answer: B,D

Explanation:
In the Guidewire delivery methodology, the "Determine Requirements" phase (often part of Inception or Elaboration) focuses on understanding the business need and mapping it to the software capabilities.
* Lead an Elaboration Workshop (A):TheElaboration Workshopis the primary forum where BAs engage with stakeholders (like the Greeley operations team) to discuss the specific needs for the new
"hail damage" product. This is where the raw requirements are gathered, discussed, and refined.
* Recommend Base Product Features (B):A critical responsibility of the Guidewire BA is to maximize product value by reducing unnecessary customization. When determining requirements for

"reimbursement" and "hail damage," the BA should immediately demonstrate and recommend how ClaimCenter's out-of-the-box Coverage, Exposure, and Incident features can handle this scenario. This aligns the customer's expectations with the standard software capabilities, expediting the implementation.
* Why not C or D?Authoring user stories (C) and defining typelists (D) areoutputsortasksthat occurafter the requirements have been determined and the solution approach (Standard vs. Custom) has been agreed upon.

NEW QUESTION # 26
What is a reason to assign a unique identification number to each User Story Card in ClaimCenter implementation projects?

- A. The number identifies total time estimated for building out the related User Story.
- B. The number helps to identify accepted and rejected Acceptance Criteria on Burndown Charts.
- C. The number is used in the naming convention of: Product - Theme - Subtheme - ID number.
- D. The number provides the primary means for organizing tasks in backlog.

Answer: C

Explanation:
In Guidewire implementation methodology (such as SurePath), traceability and organization are maintained through strict naming conventions.
* Naming Convention (Option C):A unique identification number is assigned to every User Story Card to create a consistent naming structure:Product - Theme - Subtheme - ID. (For example: CC - FNOL - Vehicle - 001).
* Purpose:This convention allows Business Analysts, Developers, and QA testers to easily reference, search, and trace requirements across different tools (e.g., from the Story Card in Excel/Jira to the code in Studio and the test cases in the testing suite).
* Why not A, B, or D?Time estimation (A) uses "Story Points," not the ID. Burndown charts (B) track velocity/points, not criteria IDs. Backlogs (D) are organized byBusiness Value/Priority, not just numerically by ID.

NEW QUESTION # 27
To optimize business process workflow, an insurer has spent a great deal of effort on estimating the amount of effort required to complete various types of work... They are also aware that certain situations may require specialized expertise and want to incorporate this in their decision making.
All claims and exposures are entered using only the ClaimCenter new claim wizard. Once entered, the work should be automatically distributed fairly to those properly suited, as determined by the company's knowledge of each worker's skill set.
Which two assignment mechanisms, alone or together, will achieve their goal? (Choose two.)

- A. Supervisor assignment
- B. Round-robin
- C. User attribute
- D. Weighted workload
- E. FNOL queues

Answer: C,D

Explanation:
To meet the dual requirements of "specialized expertise" and "fair distribution based on effort," the Business Analyst should utilize User Attributes and Weighted Workload assignment rules.
* User Attributes (Option B):This feature handles the "specialized expertise" requirement.
Administrators can tag users with specific attributes (e.g., "Bilingual," "Heavy Equipment Expert,"
"Litigation Specialist"). Assignment rules can then be configured to filter the pool of potential assignees toonlythose who possess the matching attribute for the specific claim type.
* Weighted Workload (Option D):This feature handles the "fair distribution" and "amount of effort" requirement. Unlike Round-robin (which treats all claims as equal), Weighted Workload assigns a
"weight" (effort points) to the claim and tracks the "load factor" (current capacity) of the user. The system assigns the new work to the user with the lowest relative workload, ensuring that adjusters handling difficult, high-effort claims are not overwhelmed with the same volume as those handling simple claims.
Why other options are incorrect:
* Round-robin (A):Distributes work purely cyclically (1-2-3-1-2-3) without regard for the user's current workload or the complexity of the claim.
* FNOL Queues (C):This is a "pull" mechanism where work sits in a bucket until someone grabs it, rather than the "automatic distribution" (push) requested.

* Supervisor Assignment (E):This is manual, not automatic.

NEW QUESTION # 28
Which two actions may the Business Analyst (BA) perform based on the roles and permissions functionality of ClaimCenter? (Choose two.)

- A. Establish a best practice which dictates that each user should be given unique permissions to increase the precision of security
- B. Define a role that consolidates variable permissions across multiple users into a single set of permissions
- C. Create a collection of permissions to simplify the management of large groups of users with the same permissions
- D. Design requirements around different authority limits within the customer's organization

Answer: B,C

Explanation:
The Roles and Permissions functionality (part of the Role-Based Access Control or RBAC model) in ClaimCenter is designed to simplify security administration. A Business Analyst utilizes this functionality to define how users access the system.
* Defining Roles (Option A):A "Role" in Guidewire is fundamentally a named container for a set of System Permissions(e.g., claimview, activitycreate). The BA defines a role (like "Adjuster" or
"Supervisor") by consolidating the necessary individual permissions into one single set.
* Simplifying Management (Option B):The primary benefit of this model is efficiency. Instead of assigning 50 individual permissions to 100 different users, the BA/Admin creates a "Collection of permissions" (the Role) and assigns that single Role to the group of users. This simplifies onboarding and maintenance.
Why other options are incorrect:
* Authority Limits (C):While related to security,Authority Limits(financial caps on reserves/payments) are technically distinct from "Roles and Permissions" functionality in the ClaimCenter object model.
Authority is handled via Authority Profiles, whereas Roles handle system access rights.
* Unique Permissions (D):This is the opposite of best practice. Assigning unique permissions to every user creates a maintenance nightmare. The best practice is to use standard Roles.

NEW QUESTION # 29
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