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Zscaler Digital Transformation Engineer Sample Questions (Q15-Q20):

NEW QUESTION # 15

Which protocol allows users to configure a passwordless authentication method for their ZIdentity account?

- A. SAML
- B. OIDC
- C. FIDO2
- D. SCIM

Answer: C

Explanation:

Zscaler Identity (ZIdentity) supports modern, phishing-resistant passwordless authentication using the FIDO2 standard. FIDO2 combines Web Authentication (WebAuthn) and the Client to Authenticator Protocol (CTAP2) to enable users to authenticate with security keys or built-in platform authenticators (such as biometric sensors) without transmitting or storing a reusable password. The

Digital Transformation Engineer documentation explains that when a user registers a FIDO2 authenticator with ZIdentity, the service stores a public key tied to that device and account. Future logins are validated using a cryptographic challenge- response, providing strong protection against credential theft and replay attacks.

By contrast, SAML (option B) and OIDC (option C) are federation protocols used for single sign-on (SSO) and identity delegation between an identity provider and service providers; they do not themselves define how passwordless authentication is performed. They can carry assertions from an IdP that might use FIDO2 behind the scenes, but SAML and OIDC are not the passwordless method. SCIM (option D) is a provisioning standard for creating, updating, and deprovisioning identities and groups, not an authentication protocol.

Therefore, the only option that directly represents the protocol enabling passwordless login to a ZIdentity account is FIDO2.

NEW QUESTION # 16

What is one benefit of OneAPI?

- A. Multiple registration processes
- B. Repeated authorization messages required for increasing security
- C. Multiple token requests
- D. Simplifies API integration by using a single entry point

Answer: D

Explanation:

Zscaler OneAPI is described in the Digital Transformation Engineer and Zero Trust Automation content as a unified API gateway for the entire Zscaler platform. Official OneAPI overview material explains that it provides "a common API endpoint" and "a single programming interface for the entire Zscaler platform," so automation engineers no longer need to manage different endpoints, authentication patterns, or schemas for each product.

The Zero Trust Automation at-a-glance guide further emphasizes that OneAPI "uses a single API to enable automation as an administrator," which accelerates deployment and reduces human error. Study resources summarizing OneAPI reinforce that it "simplifies integration by providing a single-entry point for accessing multiple APIs," reducing complexity and making it easier to build consistent automation across ZIA, ZPA, ZDX, and ZCC.

The other options contradict this design. OneAPI is specifically intended to avoid multiple registration processes and repeated token or authorization workflows; OAuth 2.0 is centralized via ZIdentity so that API clients authenticate once and then use scoped access across services. Therefore, the clearly documented benefit that matches the Zscaler Digital Transformation Engineer description is that OneAPI simplifies API integration by using a single entry point, making C the correct answer.

NEW QUESTION # 17

Which of the following external IdPs is unsupported by OIDC with Zscaler ZIdentity?

- A. Microsoft AD FS
- B. PingOne
- C. Auth0
- D. OneLogin

Answer: A

Explanation:

The ZIdentity documentation on external identity providers explains that Zscaler supports various third-party IdPs over SAML and OIDC, and then provides specific configuration guides for each provider. For PingOne, Auth0, and OneLogin, the ZIdentity help explicitly describes configuring each as an OpenID Provider (OP) for ZIdentity, clearly stating that they are used to provide SSO via OpenID Connect (OIDC).

By contrast, the ZIdentity guides for Microsoft AD FS consistently describe configuring AD FS "as the SAML Identity Provider (IdP) for ZIdentity," and the examples focus on SAML assertions, claim rules, and certificate bindings-not OIDC flows. In other words, AD FS is supported in a SAML mode with ZIdentity, but it is not listed among the IdPs configured as OpenID Providers for OIDC-based integrations.

The Digital Transformation Engineer identity modules reinforce this differentiation by mapping external IdPs to either OIDC or SAML in the ZIdentity configuration, and the hands-on labs use Azure/Microsoft Entra ID or PingOne for OIDC examples, while AD FS is shown only in SAML scenarios.

Therefore, among the options listed, Microsoft AD FS is the external IdP that is unsupported by OIDC with Zscaler ZIdentity, making option C the correct answer.

NEW QUESTION # 18

What is the primary benefit of using a Custom Zscaler Connector for SaaS Application?

- A. Temporary user credentials to access the SaaS Application Tenants
- **B. Minimum set of required credentials to access the SaaS Application Tenants**
- C. Full administrator credentials to access the SaaS Application Tenants
- D. Broad access to all SaaS Application Tenants across Microsoft and Google

Answer: B

Explanation:

In Zscaler's SaaS Security and Data Protection services, a Custom Zscaler Connector (for example, for Google Workspace, Microsoft 365, or Salesforce) is designed so that Zscaler can connect to a specific SaaS tenant using only the minimum set of required credentials and scopes. The documentation for onboarding custom connectors explicitly emphasizes that, instead of providing full administrator rights, you authorize narrowly scoped API/OAuth permissions that allow Zscaler to scan data at rest and enforce security controls while adhering to least-privilege principles.

This minimal-credential approach reduces risk if the connector credentials are ever compromised, simplifies compliance audits, and aligns with modern security best practices. Zscaler needs just enough access to read, classify, and (where applicable) remediate or quarantine sensitive content in sanctioned SaaS applications, not broad tenant-wide admin access. Options suggesting temporary credentials, broad cross-tenant access, or full administrator rights contradict this design philosophy and the way the connectors are documented. Therefore, the primary benefit-and the key phrase you should associate with Custom Zscaler Connectors for the exam-is that they enable Zscaler to operate using a minimum set of required credentials for each SaaS Application tenant.

NEW QUESTION # 19

Which statement is true about ZIA SD-WAN integrations using APIs?

- A. SD-WAN API integrations can support both GRE and IPsec tunnel types.
- **B. You must enter the "SD-WAN Partner Key" under Administration > Cloud Service API Key Management.**
- C. The SD-WAN partner must send an API key and credentials to the Zscaler administrator.
- D. Locations created by the SD-WAN API integrations will not be editable in the Zscaler ZIA Admin interface.

Answer: B

Explanation:

For SD-WAN API integrations with Zscaler Internet Access (ZIA), the control point for establishing trust and enabling automation is the Cloud Service API configuration within the ZIA admin portal. As documented in Zscaler's SD-WAN and Cloud Service API workflow, the ZIA administrator navigates to the Cloud Service API (under Administration) and configures the SD-WAN integration by generating and managing the SD-WAN Partner Key there. This key is then used by the SD-WAN orchestrator or controller to authenticate against Zscaler's APIs and to automate the creation of locations and tunnels.

The key is not provided by the SD-WAN partner; rather, it is created and controlled by the customer's ZIA admin, which makes option D incorrect. Locations and tunnels created via the integration remain visible and generally manageable within the ZIA admin interface, so option B is incorrect. While SD-WAN integrations can automate both GRE and IPsec tunnels in many deployments, that behavior depends on the specific SD-WAN vendor and design, so the blanket statement in option A is not the definitive, document-aligned fact being tested.

NEW QUESTION # 20

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