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A system administrator at Universal containers incorrectly imported a set of records and needs to remove them from Salesforce. Which tool should the administrator use to complete the task? (Choose 2)

A. Import Wizard
B. Mass Delete
C. Excel Connector
D. Data Loader - ✓✓✓ Correct Answer > BD

Universal Containers wants to ensure that users complete the standard industry field when creating a new account record. To address this concern, the administrator set the Industry field as required. However, some users are still able to create a new account record without completing the industry field.

What should an administrator do to troubleshoot the issue?

****Choose 2 answers****

A) Verify the industry field is set as required on all the account page layouts assigned to the user's profiles.

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Salesforce Slack-Admn-201 Exam Syllabus Topics:

Section	Weight	Objectives
Security	15%	- Data protection and retention policies
		- Security governance and compliance
		- Audit and monitoring
Enabling Slack Success	15%	- Optimization and training
		- Analytics and usage measurement
		- Adoption strategy and best practices

User Lifecycle Management	14%	- Guest account management - Authentication and access control - User provisioning methods
Fundamentals	9%	- Workspace and organization settings and dashboards - Slack paid plan features - User roles and responsibilities
Channel and User Group Administration	28%	- User group creation and administration - Channel types and management - Archiving and deletion policies
App Administration	10%	- Integration management - App installation and configuration - Workflow Builder usage
Workspace Administration	9%	- Workspace visibility and configuration - Multi-workspace architecture design - Workspace creation and approval process

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Salesforce Certified Slack Administrator Sample Questions (Q130-Q135):

NEW QUESTION # 130

Your organization's Slack Enterprise Grid consists of dozens of workspaces with various access settings.

You want to ensure that all new employees are able to join their team's respective workspace.

What is the best way to set up the new employees?

- A. Add new employees to user groups and assign the user groups to the respective workspaces.
- B. Ensure managers are adding their employees to their respective workspaces. New employees can browse other workspaces as they onboard and become more familiar with Slack.
- C. Ensure that the human resources team is adding the new employees to their respective workspaces. Set up and send a "Welcome to Slack" Slackbot message to all new employees introducing them to other public workspaces they can join.
- **D. Use identity provider (IdP) groups to assign new employees to their respective workspaces.**

Answer: D

Explanation:

Slack's best practice for Enterprise Grid states:

"You can use your identity provider (IdP) groups to automatically provision users into the appropriate workspaces, ensuring that workspace membership reflects organizational structure." Manual additions by HR (A) or managers (C) are error-prone and inefficient. User groups (D) control notification settings inside workspaces, but not workspace membership.

(Reference: Slack Administration Study Guide - Managing Workspace Membership via IdP Groups)

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NEW QUESTION # 131

You're the Slack Workspace Admin at a mid-sized company. You're working on an onboarding strategy that encourages members to self-start and learn about Slack at their own pace.

Which strategy should you choose?

(Select the best answer.)

- A. Host a hackathon that allows new employees to learn about building Slack apps.
- B. Host a Slack 101 training for new hires to onboard them.

- C. Use a custom bot to pair employees up, and have onboarding buddies help train new hires on Slack.
- **D. Use Workflow Builder to create an onboarding workflow with webinars and Help Center articles.**

Answer: D

Explanation:

Slack recommends using self-paced resources and workflows for onboarding:

"Workflow Builder allows admins to create automated onboarding workflows that include links to Help Center articles, internal documentation, and recorded webinars, enabling new users to learn at their own pace." Hackathons (B) and Slack 101 live trainings (D) are great, but they are scheduled sessions, not self-paced.

Custom bots (C) add overhead and are not necessary for scalable self-service onboarding.

(Reference: Slack Administration Study Guide - Onboarding Strategies Using Workflow Builder)

NEW QUESTION # 132

The Operations team at Fire Extinguishers Ltd has recently launched Slack and wants to better collaborate when internal alerting systems notify them of a failure. In the past, it was difficult to identify where the alert was coming from and who was responding. Sometimes, the team even missed the alerts.

The Operations team and the Security team both have alerting set up with popular software tools, and the alerts get sent to multiple, unrelated teams.

What should Fire Extinguishers Ltd do to centralize their alerting identification and response?

- A. Build custom apps for all the popular tools that send the alerts to one channel.
- B. Send an announcement to the company reminding them to be more responsive when receiving alerts.
- C. Set up Slackbot custom responses to trigger when the word "alert" or "failure" is used in Slack.
- **D. Install apps from the Slack App Directory for the tools they use, and have the apps post alerts in a #alerts-all channel for the relevant teams to monitor.**

Answer: D

Explanation:

The best practice is to install official, vetted apps for each alerting tool from the Slack App Directory and configure them to post into a centralized channel (such as #alerts-all). According to Slack documentation:

"Integrating alerting tools through approved apps ensures reliable, structured, and centralized notifications.

Centralized channels allow all relevant teams to quickly monitor, identify, and respond to incidents." Building custom apps is unnecessary if existing integrations meet the needs, and reminders or Slackbot triggers do not solve the systemic problem.

(Reference: Slack Administration Study Guide - Integration Management and Best Practices)

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NEW QUESTION # 133

What is a way to determine if an external person outside of your organization also uses Slack?

- A. Search for the person's email in the "People" section of your sidebar.
- **B. Search for the person's email in the "Slack Connect" section of your sidebar.**
- C. Ask your Workspace Primary Owner if they can confirm if the person uses Slack.
- D. Invite them to a Slack Connect channel first to verify whether or not they use Slack.

Answer: B

Explanation:

Slack Connect allows you to:

"Search for external users by entering their email address in the Slack Connect section of your sidebar to verify if their organization uses Slack." Inviting first (B) is less efficient. Asking your Workspace Owner (A) is manual. The "People" section (D) only searches internal directory members.

(Reference: Slack Administration Study Guide - Using Slack Connect Discovery)

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NEW QUESTION # 134

You're a Primary Org Owner for a bank's Slack Enterprise Grid.

Your compliance team is concerned that customer service employees may accidentally share sensitive information like account numbers.

What recommendation should you make?

- A. Build a bot that will message members and ask them to remove sensitive customer data in the event that it is shared.
- B. Designate one admin per channel to monitor and report sensitive data to the compliance team.
- **C. Integrate with a Data Loss Protection (DLP) provider to remove sensitive data shared in Slack.**
- D. Install an eDiscovery app to log all message content in the channel, and maintain a record of all sensitive content shared.

Answer: C

Explanation:

Slack's compliance and security guidance states:

"A Data Loss Prevention (DLP) integration actively monitors Slack messages and files for sensitive information, and can block, quarantine, or delete data according to your compliance policies." eDiscovery (A) archives content but doesn't prevent exposure.

Bots (C) are reactive, not proactive. Manual monitoring by admins (D) is inefficient and error-prone.

(Reference: Slack Administration Study Guide - Integrating DLP Solutions with Slack)

NEW QUESTION # 135

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