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ATLASSIAN Jira Cloud Administrator Sample Questions (Q16-Q21):

NEW QUESTION # 16

You run the JQL query shown:

assignee changed from currentUser() TO EMPTY and resolution changed to EMPTY Which statement is definitely true?

- A. All returned issues are currently unresolved.
- B. All returned issues are currently not assigned to you.
- C. All returned issues were assigned to you at some point.
- D. All returned issues were in Done status at some point.
- E. All returned issues are currently unassigned.

Answer: C

Explanation:

The JQL query assignee changed from currentUser() TO EMPTY and resolution changed to EMPTY filters for issues based on their change history for the assignee and resolution fields. The statement that is definitely true is all returned issues were assigned to you

at some point(Option C), as the query explicitly requires that the assignee field changed from the current user to EMPTY.

* Explanation of the Correct Answer (Option C):

* The query consists of two conditions:

* assignee changed from currentUser() TO EMPTY: This means the issue's assignee field was changed from the current user (the person running the query) to unassigned(EMPTY) at some point in its history. For this condition to be true, the issue must have been assigned to the current user before being unassigned.

* resolution changed to EMPTY: This means the resolution field was changed to EMPTY (unresolved) at some point, typically indicating the issue was reopened (e.g., resolution was cleared).

* The assignee changed from currentUser() TO EMPTY condition guarantees that all returned issues were assigned to the current user at some point, as the change history explicitly includes a transition from the current user to unassigned.

* Exact Extract from Documentation:

Advanced searching - operators reference

The CHANGED operator searches for issues where a field's value changed from one value to another.

* assignee changed from currentUser() TO EMPTY: Finds issues where the assignee was changed from the current user to unassigned.

* resolution changed to EMPTY: Finds issues where the resolution was cleared (e.g., issue was reopened). Note:

The CHANGED operator examines the issue's history, not its current state. (Source: Atlassian Support Documentation, "Advanced searching - operators reference")

* Why This Fits: The query's condition assignee changed from currentUser() TO EMPTY ensures that all returned issues were assigned to the current user at some point, making Option C definitely true.

* Why Other Options Are Incorrect:

* All returned issues are currently unresolved (Option A):

* The resolution changed to EMPTY condition means the resolution was set to EMPTY at some point in the issue's history, but the issue could have been resolved again later (e.g., resolution set to Done). The query does not check the current resolution state, so this is not definitely true.

* Extract from Documentation:

The CHANGED operator does not guarantee the current state of a field. Use resolution is EMPTY to check if issues are currently unresolved.

(Source: Atlassian Support Documentation, "Advanced searching - operators reference")

* All returned issues are currently unassigned (Option B):

* The assignee changed from currentUser() TO EMPTY condition means the issue was unassigned at some point, but it could have been reassigned to another user later. The query does not check the current assignee state, so this is not definitely true.

* Extract from Documentation:

To check if issues are currently unassigned, use assignee is EMPTY. The CHANGED operator only checks historical changes.

(Source: Atlassian Support Documentation, "Advanced searching - fields reference")

* All returned issues are currently not assigned to you (Option D):

* The query does not guarantee that issues are currently not assigned to the current user.

After being unassigned (TO EMPTY), the issue could have been reassigned to the current user again. The current assignee state is not checked, so this is not definitely true.

* Extract from Documentation:

The CHANGED operator does not reflect the current field value. Use assignee != currentUser() to check if issues are not assigned to the current user.

(Source: Atlassian Support Documentation, "Advanced searching - operators reference")

* All returned issues were in Done status at some point (Option E):

* The resolution changed to EMPTY condition indicates the resolution was cleared (e.g., issue reopened), which often follows a resolved state (e.g., Done). However, the query does not explicitly require that the issue was in a Done status (or had a resolution set) before the change to EMPTY. For example, an issue could have had a resolution set to another value or cleared without being in Done. Thus, this is not definitely true.

* Extract from Documentation:

The resolution changed to EMPTY condition indicates a resolution was cleared, but it does not guarantee the issue was in a specific status like Done.

(Source: Atlassian Support Documentation, "Advanced searching - fields reference")

* Additional Notes:

* The query examines historical changes, not current states, so assumptions about current resolution or assignee values are invalid.

* To ensure current states, additional conditions like resolution is EMPTY or assignee is EMPTY would be needed.

* The query requires the user to have Browse Projects permission for the relevant projects.

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Atlassian Support Documentation: Advanced searching - operators reference Atlassian Support Documentation: Advanced searching - fields reference Atlassian Support Documentation: Search for issues using JQL

NEW QUESTION # 17

You are setting up a new Jira instance and three new projects with shared configuration. There are many managers at the company and you need to structure their permissions accordingly.

Which requirement can only be met with a Managers project role?

- A. Any manager should be able to view the development tools in any project.
- B. Managers need to be able to create shared dashboards.
- C. Only managers who are project leads can see the restricted security level in their own projects.
- D. Only some managers must be selectable from a custom field, depending on the project.
- E. Different managers need to delete issues in different projects.

Answer: C

NEW QUESTION # 18

Some of your project owners would like to make their projects publicly accessible over the Internet.

These projects will not require login.

You could support this by allowing read-only anonymous access to the projects.

Which two additional factors should you take into consideration when setting this up? (Choose two.)

- A. Anonymous users could export all issues from Jira.
- B. Internet search engines could index data.
- C. Anonymous users could find a full list of all your projects.
- D. Spam bots could add comments.
- E. Licensed users might accidentally comment anonymously rather than logging in first.
- F. Anonymous users could see other users' names.

Answer: A,B

NEW QUESTION # 19

The Customer Relations team has just been given access to Jira. They can see two projects but not the project boards. They created several advanced searches and want other project members to see the results. Which permission do they require without receiving too much access?

- A. Administer Jira
- B. Browse Projects
- C. Board administrator
- D. Share dashboards and filters

Answer: D

Explanation:

The Customer Relations team can see two projects (indicating they have Browse Projects permission) but not the project boards, and they want to share advanced searches (filters) with other project members. The permission required to share filters without granting excessive access is the Share dashboards and filters global permission (Option B).

* Explanation of the Correct Answer (Option B):

* The Share dashboards and filters global permission allows users to share filters and dashboards with other users, groups, or roles. This permission is necessary for the team to make their advanced searches visible to other project members. It is a targeted permission that does not grant additional administrative or project-level access.

* Exact Extract from Documentation:

Share dashboards and filters permission

The Share dashboards and filters global permission allows users to share filters and dashboards with other users, groups, projects, or the entire organization.

To grant this permission:

* Go to Settings > System > Global permissions.

* Add a user, group, or role to the Share dashboards and filters permission. Note: This permission is required to make filters or dashboards accessible to others, but it does not grant access to view issues or manage boards. (Source: Atlassian Support Documentation,

"Manage global permissions")

* Why This Fits: The Share dashboards and filters permission directly enables the team to share their advanced searches (filters) with

other project members without granting unnecessary privileges, making Option B the correct choice.

* Why Other Options Are Incorrect:

* Browse Projects (Option A):

* The `Browse Projects` permission allows users to view issues in a project. Since the team can already see two projects, they likely have this permission. It does not control the ability to share filters or access project boards.

* Extract from Documentation:

The `Browse Projects` permission allows users to view issues and projects. It does not include sharing filters or managing boards.

(Source: Atlassian Support Documentation, "Manage project permissions")

* Board administrator (Option C):

* The `Board administrator` role (or `Manage Sprints` permission for company-managed projects) allows users to manage boards, including viewing and editing them. While this would allow the team to see project boards, it grants excessive access (e.g., modifying sprints) and does not address sharing filters.

* Extract from Documentation:

Board administrators can manage board settings and sprints. This role is not required to share filters or dashboards.

(Source: Atlassian Support Documentation, "Manage boards in Jira Cloud")

* Administer Jira (Option D):

* The `Administer Jira` permission (Jira administrator role) grants full access to global settings, including user management, schemes, and permissions. This is far too much access for the team's needs, which are limited to sharing filters.

* Extract from Documentation:

The `Administer Jira` permission grants access to all global settings. It is not needed for sharing filters or viewing boards.

(Source: Atlassian Support Documentation, "Manage global permissions")

* Additional Notes:

* The team's inability to see project boards likely stems from lacking the `View Development Tools` or `Manage Sprints` permission, or not being board administrators. However, the question focuses on sharing filters, so `Share dashboards and filters` is the relevant permission.

* The permission can be granted to the team via a group in `Settings > System > Global permissions`.

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Atlassian Support Documentation: [Manage global permissions](#)

Atlassian Support Documentation: [Manage project permissions](#)

Atlassian Support Documentation: [Manage boards in Jira Cloud](#)

Atlassian Support Documentation: [Manage filters in Jira Cloud](#)

NEW QUESTION # 20

Your business users want to know more about what is happening with the issues raised by their business unit. They gave you a list of situations in which they want to get emails, so you know which parts of the shared notification scheme they want to be added to.

You consult with the project owner.

He doesn't want any changes to the emails that go to developers and testers.

The project owner approves of the business users getting the emails, but he would like to retain control of who gets emails for his project.

How can you satisfy these requests?

- A. Add the business users as Watchers on the issues.
- B. **Place the business users in a group and add that group to the events in the notification scheme.**
- C. Create a role for business users and add that role to the events in the notification scheme.
- D. Modify the events in the workflow so they send the emails to the business users.

Answer: B

NEW QUESTION # 21

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