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RUCKUS RCWA Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> • Designing & Planning a RUCKUS Wi-Fi Solution: This section of the exam measures skills of the Certified Logistics Technician and focuses heavily on the detailed process of planning a RUCKUS Wi-Fi network, including gathering design requirements using site survey tools like Ekahau. It assesses the ability to define strategies for traffic management, load balancing, and network segmentation using technologies like VXLAN. This area also covers selecting the right products for specific use cases, and designing comprehensive security policies that involve RADIUS, PKI, and Role-Based Access Control (RBAC), alongside detailed AP management planning like discovery methods and PoE budgeting.
Topic 2	<ul style="list-style-type: none"> • RUCKUS Wi-Fi Solution Management: This section of the exam measures skills of the Certified Logistics Associate and covers the necessary administrative and maintenance tasks for the overall solution. This includes managing system upgrade paths, defining and controlling administrator roles using directory services and Multi-Factor Authentication (MFA), monitoring network events and alarms, and performing critical functions like backup and restoration on the SmartZone controller. It also addresses generating reports, setting health thresholds, and identifying and locating rogue access points on a map.
Topic 3	<ul style="list-style-type: none"> • Wi-Fi Solution Enhancement through Tuning and Optimization: This section of the exam measures skills of the Certified Logistics Technician and focuses on advanced techniques for fine-tuning and optimizing Wi-Fi network performance after deployment. It includes balancing load and frequency bands, implementing airtime fairness and decongestion methods, and using advanced 802.11 roaming amendments (k, r, v) to improve client mobility. The section also covers optimizing radio settings, such as Client Admission Control (CAC), and managing channel selection and power optimization, including the use of DFS and RUCKUS AI features.
Topic 4	<ul style="list-style-type: none"> • RUCKUS Wi-Fi Solutions: This section of the exam measures skills of the Certified Logistics Technician and covers the detailed, hands-on implementation and setup of RUCKUS solutions, specifically for SmartZone and RUCKUS One platforms. It requires knowledge of initial system setup, implementing licensing, and configuring all core network elements, including clusters, redundancy, AP groups, zones, and advanced WLAN features such as dynamic VLANs and SmartMesh. The section also covers detailed AP configuration steps, best practices for deployment, and setting up security and access controls like RBAC and guest access via captive portals.

Topic 5	<ul style="list-style-type: none"> • Foundational Wi-Fi technologies, standards & concepts: This section of the exam measures skills of the Certified Logistics Associate and covers the foundational principles of Wi-Fi, including radio frequency (RF) concepts, global 802.11 standards, and frequency channelization up to the latest standards (a • b • g • n • ac • ax • BE). It assesses knowledge of antenna characteristics, the difference between Mesh and point-to-point connections, and the basics of authentication methods, including certificate usage and the high-level steps of client roaming across access points.
Topic 6	<ul style="list-style-type: none"> • Wi-Fi Solution Troubleshooting & Repair: This section of the exam measures skills of the Certified Logistics Associate and covers the essential processes for data gathering, analysis, and troubleshooting common issues, such as client connectivity failures and problems with AP-to-controller communication. It requires using diagnostic tools, including built-in speed tests and packet • frame capture, as well as understanding how to use logs and integrate with communication protocols like AAA, Syslog, and SNMP for effective diagnosis and repair.

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RUCKUS Certified Wi-Fi Associate Exam Sample Questions (Q60-Q65):

NEW QUESTION # 60

An administrator has completed a new install of SmartZone-Essentials for switch management, and has configured the SmartZone IP as the registrar IP on an ICX 7450. Which condition explains why the switch is not connecting?

- A. SmartZone is not configured to allow self-signed certificates.
- B. SNMPv3 is not enabled on SmartZone.
- C. SmartZone High Scale is required for ICX switch management.
- D. DHCP options are not properly configured for the switch.

Answer: A

Explanation:

When deploying SmartZone-Essentials (SZ-100/SZ-144) for RUCKUS ICX switch management, the switches establish a secure HTTPS-based connection to the controller using the SmartZone registrar IP. A common issue preventing connection occurs when SmartZone is not configured to accept self-signed certificates-which are typically used by ICX switches by default for initial onboarding.

As described in the RUCKUS One Online Help - SmartZone Switch Management Setup and RUCKUS AI documentation, administrators must explicitly enable the option to "Allow Self-Signed Certificates" in the controller's Switch Management settings. Without this configuration, the SmartZone rejects the ICX connection request during SSL/TLS handshake, causing registration failure.

SNMPv3 configuration and DHCP options are unrelated to initial controller registration. Additionally, SmartZone-Essentials fully supports ICX management; SmartZone High Scale is not required.

Thus, the correct answer is C - the connection fails because the controller is not set to accept self-signed certificates from the switch.

Reference:

RUCKUS One Online Help - SmartZone Switch Management and Onboarding Configuration RUCKUS Analytics 3.5 User Guide - Device Connection and Registration Monitoring RUCKUS AI Documentation - ICX Switch Onboarding with SmartZone Essentials

NEW QUESTION # 61

When planning a Wi-Fi network in RUCKUS Wi-Fi Planner, what is the primary purpose of defining attenuation values for wall materials?

- A. To simulate RF signal loss for coverage prediction
- B. To adjust AP channel width automatically
- C. To calculate client RSSI thresholds
- D. To determine DHCP lease distribution zones

Answer: A

Explanation:

In RUCKUS Wi-Fi Planner, defining attenuation values for wall materials enables the simulation of RF signal loss across physical barriers such as drywall, concrete, or glass.

According to RUCKUS One Online Help - Wi-Fi Planner RF Modeling, accurate wall attenuation data allows the planner to predict signal propagation and coverage maps with greater accuracy. This ensures optimal AP placement and reduces coverage overlap or dead zones.

The RUCKUS Analytics 3.5 User Guide - RF Validation Reports confirms that modeling real-world materials provides reliable pre-deployment visibility of expected SNR and throughput performance.

Other options like RSSI thresholds or DHCP zoning are not part of RF prediction modeling.

References:

RUCKUS One Online Help - RF Prediction and Attenuation Setup

RUCKUS Analytics 3.5 User Guide - Pre-deployment and Validation Reports RUCKUS AI Documentation - Predictive RF Design and Material Modeling

NEW QUESTION # 62

Using the rule of 10s and 3s, how many mW does 23 dBm convert to?

- A. 250 mW
- B. 225 mW
- C. 200 mW
- D. 150 mW

Answer: C

Explanation:

The Rule of 10s and 3s is a quick mental calculation used to convert between dBm (decibel-milliwatts) and milliwatts (mW), which represent power levels. The rule states that:

Every 10 dB increase corresponds to a $10\times$ increase in power.

Every 3 dB increase corresponds to approximately a $2\times$ increase in power.

Starting from 0 dBm = 1 mW:

+10 dBm = 10 mW

+20 dBm = 100 mW

Add 3 dB \rightarrow 23 dBm = $100 \text{ mW} \times 2 \approx 200 \text{ mW}$

Thus, 23 dBm converts to approximately 200 mW. This principle is used throughout RUCKUS documentation for understanding EIRP (Effective Isotropic Radiated Power) and ensuring compliance with regulatory transmit power limits.

According to RUCKUS One Online Help and RUCKUS AI user documentation, administrators often use this conversion when optimizing transmit power settings to balance coverage and interference. The rule helps design engineers translate dB settings into physical power outputs during Wi-Fi tuning and planning.

Reference:

RUCKUS One Online Help - Radio Settings and Transmit Power Configuration RUCKUS Analytics 3.5 User Guide - RF Metrics and Power Analysis RUCKUS AI Documentation - Understanding RF Signal Levels (docs.cloud.ruckuswireless.com/RUCKUS-AI/userguide/index.html)

NEW QUESTION # 63

Which three external proxy and non-proxy authentication services are available in SmartZone?

(Choose three.)

- A. RADIUS
- B. AD
- C. TACACS+
- D. LDAP
- E. SAML
- F. OAuth

Answer: A,B,D

Explanation:

SmartZone controllers support a range of external authentication services for both proxy (via controller) and non-proxy (direct-to-AAA) authentication mechanisms. According to the RUCKUS One Online Help - Authentication Services Configuration, the supported external services include:

- * Active Directory (AD) (A): Used for domain-based user authentication and group policy enforcement.
- * Lightweight Directory Access Protocol (LDAP) (B): Provides user authentication through directory lookup, commonly used for enterprise identity systems.
- * RADIUS (E): A widely used AAA protocol that integrates with external servers such as FreeRADIUS, Cisco ISE, or Microsoft NPS for centralized authentication and accounting.

While SAML and OAuth are used in RUCKUS Cloud and RUCKUS One for SSO (Single Sign-On) and API authentication, they are not used for WLAN or AAA authentication within SmartZone. TACACS+ is not supported as an external client authentication method in SmartZone (it is only used for admin login on some platforms).

Therefore, the correct authentication services are A (AD), B (LDAP), and E (RADIUS).

References:

RUCKUS One Online Help - WLAN Authentication and AAA Integration

RUCKUS Analytics 3.5 User Guide - Authentication Logs and Proxy Mode Analysis RUCKUS AI Documentation - SmartZone AAA and External Authentication Architecture

NEW QUESTION # 64

A network administrator has saved a backup file using the default file name "RUCKUS-Unleashed_db_082719_11_07.bak". Which three actions can be taken with this backup file? (Choose three.)

- A. Restore only WLAN settings.
- B. Display the startup-config as cleartext.
- C. Restore all configuration except system name and IP address.
- D. Restore all configuration.
- E. Restore configuration of an ICX switch managed by Unleashed.
- F. Restore SmartZone controller system settings.

Answer: A,C,D

Explanation:

An Unleashed backup file (e.g., RUCKUS-Unleashed_db_082719_11_07.bak) contains a comprehensive snapshot of the Unleashed network configuration, including SSIDs, WLAN policies, AP settings, and network parameters. According to the RUCKUS One Online Help - Backup and Restore section, administrators can use this file to:

Restore all configuration settings (A), re-establishing the network's operational state.

Restore only WLAN settings (B), providing flexibility when preserving SSID configurations while leaving system details unchanged.

Restore all configuration except the system name and IP address (E), allowing recovery to a new system without IP conflicts.

The backup file cannot display the configuration as cleartext, as it is encrypted for security. It also cannot restore SmartZone controller configurations or ICX switch settings directly—those require separate management mechanisms.

Thus, the valid operations are A, B, and E.

Reference:

RUCKUS One Online Help - Unleashed Backup and Restore Procedures

RUCKUS Analytics 3.5 User Guide - Configuration Snapshot and Restore Logs RUCKUS AI Documentation - Unleashed Configuration Management

NEW QUESTION # 65

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