

# 100% Pass Quiz WGU - Reliable Introduction-to-IT - Exam WGU Introduction to IT Introduction

**WGU D322 Introduction to IT - Final Exam Review**

**Questions with 100% Verified Answers fully revised 2025/2026**

1. **Information Technology:** The technology used in creating, maintaining, and making information accessible.
2. **IT Professional Roles:** Administration and Support
3. **System Administrator:** responsible for providing technical support for hardware and software issues end users encounter, such as log-in issues
4. **Network Administrator:** is responsible for designing, planning, setting up, and maintaining an organization's network
5. **Database Administrator:** is responsible for installing and configuring databases. This position also fixes database errors and creates user accounts.
6. **Security Administrator:** is responsible for installing, administering, and troubleshooting network security issues
7. **Web Administrator:** is responsible for troubleshooting error messages employees encounter when attempting to access their organization's website. The web administrator is also responsible for tracking, compiling, and analyzing website usage data. This role reports security breaches to appropriate personnel.
8. **Support IT Professionals:** Help desk and training.
9. **Information:** collection of processed data from a variety of sources
10. **DIKW Hierarchy:** Defines the transition of data to information from knowledge to wisdom. (Data Information Knowledge Wisdom)

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## WGU Introduction-to-IT Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Role of the IT department in IT infrastructure management, disaster recovery, and business continuity processes: This section of the exam measures skills of Systems Administrators and explains how the IT department manages infrastructure and supports recovery processes to keep operations running during disruptions. It introduces how IT teams protect systems, restore services, and maintain continuity for the business.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Data management functions in databases: This section of the exam measures the skills of Systems Administrators and summarizes the basic functions involved in managing data within databases. It introduces how data is stored, organized, and accessed, giving learners a simple understanding of how essential database tasks support business information needs.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Introduction to IT: This section of the exam measures the skills of IT Support Specialists and explains information technology as a discipline, along with how the IT department supports business activities. It provides a simple overview of different IT areas such as systems and services, networks and security, scripting and programming, data management, and the business side of IT. Learners see how these areas connect with each other and how they contribute to organizational operations.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Basics of Programming Languages in Software Development: This section of the exam assesses the skills of IT Support Specialists and covers the fundamental purpose of programming languages in software development. It provides a simple description of how programming works and how developers use languages to build tools and applications.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>Structure, function, and security associated with networks: This section of the exam measures skills of IT Support Specialists and outlines the basic components of networks, how they operate, and the security needed to protect them. It provides a simple view of how network structures support communication and how security measures protect information.</li> </ul>

## WGU Introduction to IT Sample Questions (Q60-Q65):

### NEW QUESTION # 60

The primary database application used by a company is having issues, specifically with the layer that alters the database after receiving a request. What is the name of this layer of the database application?

- A. The application layer
- B. The object-oriented layer
- C. The flat-file layer
- **D. The database management layer**

**Answer: D**

Explanation:

The layer responsible for altering a database after receiving a request is the database management layer. In standard database architecture, the database management system acts as the software layer that processes requests, enforces rules, and performs operations such as insert, update, and delete. When an application or user submits a query or transaction, the database management layer interprets the request, checks permissions and constraints, manages concurrency so multiple users can work safely, and then applies changes to the stored data. It also helps ensure reliability through transaction controls such as commit and rollback, which protect data integrity when failures occur. The application layer is where the user interface and business logic typically run, but it does not directly manage the physical storage and controlled updates of the database. The flat-file layer is not a standard layer in modern database applications, and object-oriented layer refers to a programming design style rather than the core DBMS component. Therefore, the correct layer is the database management layer.

### NEW QUESTION # 61

How are IT and globalization related?

- A. IT allows businesses to have a global reach.
- B. IT allows businesses to create a global common gateway interface (CGI).
- C. IT allows businesses to reach global HIPAA compliance.
- D. IT allows businesses to create tax havens for global companies.

**Answer: A**

Explanation:

\*Verified Answer: IT allows businesses to have a global reach.

\*Explanation: Information Technology enables companies to connect and operate on an international scale, facilitating global communication, transactions, and collaboration<sup>123</sup>.

\*References: 123

Therefore, the correct answer is B. IT allows businesses to have a global reach.

### NEW QUESTION # 62

A local nonprofit organization that promotes healthy living in low income communities is planning an outreach program for members of the community that have type 2 diabetes. The organization plans to partner with local hospitals and health centers in order to reach patients.

Which government regulation do the healthcare providers need to consider to ensure that they do not illegally provide patient information?

- A. Digital Signature and Electronic Authentication law of 1998
- B. Health Insurance Portability and Accountability Act of 1996
- C. Privacy Act of 1974
- D. Computer Matching and Privacy Protection Act of 1988

**Answer: B**

Explanation:

Healthcare providers need to consider the Health Insurance Portability and Accountability Act of 1996 (HIPAA) to ensure that they do not illegally provide patient information<sup>1</sup>. HIPAA establishes national standards to protect individuals' medical records and other individually identifiable health information, including protected health information<sup>2</sup>. It applies to health plans, health care clearinghouses, and health care providers that conduct certain health care transactions electronically<sup>2</sup>. The Privacy Rule within HIPAA sets a baseline of protection for health information and allows patients to choose whether their health information may be disclosed for specific purposes such as treatment, payment, and health care operations<sup>3</sup>. Therefore, healthcare providers partnering with local hospitals and health centers should adhere to HIPAA guidelines to safeguard patient privacy.

### NEW QUESTION # 63

What is one example of a professional organization in the IT industry?

- A. Federal Communications Commission FCC
- B. Computer Professionals for Social Responsibility CPSR
- C. Institute for Telecommunication Sciences ITS
- D. National Security Agency NSA

**Answer: B**

Explanation:

Computer Professionals for Social Responsibility is an example of a professional organization in the IT industry. Professional organizations are generally membership-based groups that support practitioners through community, publications, conferences, ethical guidance, and advocacy related to professional practice. CPSR historically focused on the social and ethical impacts of computing, encouraging responsible technology use and informed public policy discussion. By contrast, the National Security Agency is a government intelligence and cybersecurity agency, the Institute for Telecommunication Sciences is a U.S. government research organization under the Department of Commerce, and the Federal Communications Commission is a government regulatory body overseeing communications. Those entities may influence IT and telecommunications, but they are not professional membership organizations in the standard sense used in IT fundamentals coursework. Professional organizations often provide networking

opportunities, professional development resources, and codes of ethics or best-practice guidance for members. Therefore, among the options given, CPSR is the correct example of a professional organization in the IT industry.

#### NEW QUESTION # 64

What does the following SQL statement produce when executed?

```
SELECT * FROM Customers  
WHERE State = 'Arizona';
```

- A. All of the records from the Customers table that are located in Arizona
- B. All of the records from the Customers database
- C. All of the records from the Customers table
- D. All of the records from the Customers database that are located in Arizona

**Answer: A**

Explanation:

The SQL statement provided is a SELECT query that retrieves data from a table within a database. Here's a breakdown of the statement:

\*SELECT \*: This part of the query specifies that all columns from the specified table should be returned in the result set.

\*FROM Customers: This indicates that the table from which to retrieve the data is named 'Customers'.

\*WHERE State = 'Arizona': This is a condition that filters the results to only include rows where the 'State' column contains the value 'Arizona'.

Therefore, when this SQL statement is executed, it will produce a result set that includes all columns for all records in the 'Customers' table where the 'State' is 'Arizona'.

References

\*SQL documentation on SELECT statements.

\*Database management textbooks and online resources that cover SQL syntax and query execution.

#### NEW QUESTION # 65







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