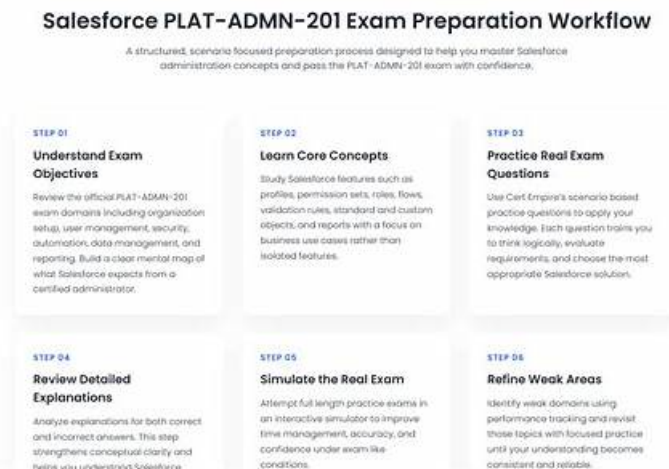


Plat-Admn-201 Exam Topics & Latest Braindumps Plat-Admn-201 Book



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Tech firms award high-paying job contracts to Salesforce Certified Platform Administrator (Plat-Admn-201) certification holders. Every year many aspirants appear in the Plat-Admn-201 test of the certification, but few of them cannot crack it because of not finding reliable Salesforce Certified Platform Administrator prep materials. So, you must prepare with real exam questions to pass the certification exam. If you don't rely on actual exam questions, you will fail and loss time and money.

Salesforce Plat-Admn-201 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Productivity and Collaboration: This domain addresses activity management, Chatter collaboration, Salesforce mobile app customization, and AppExchange applications including managed and unmanaged packages.
Topic 2	<ul style="list-style-type: none"> Service and Support Applications: This domain covers case management systems, including case assignment, queues, and automation through escalation rules, auto-response rules, and Einstein for Service.
Topic 3	<ul style="list-style-type: none"> Agentforce AI: This domain introduces AI-powered agents in Salesforce, covering use cases, configuration in Agent Builder, security considerations, and troubleshooting agent permissions.
Topic 4	<ul style="list-style-type: none"> Object Manager and Lightning App Builder: This domain focuses on Salesforce data architecture, including object relationships, field customization, page layout management, and understanding the implications of field deletions on dependent features.
Topic 5	<ul style="list-style-type: none"> Automation: This domain covers automation tools for streamlining business processes, including assignment and escalation rules, Flow configuration for various scenarios, and approval process setup.

>> Plat-Admn-201 Exam Topics <<

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to-do list, but it's hard to put into practice for there are always unexpected changes during the Plat-Admn-201 exam. Here we recommend our Plat-Admn-201 test prep to you. With innovative science and technology, our study materials have grown into a powerful and favorable product that brings great benefits to all customers. Under the support of our Plat-Admn-201 Study Materials, passing the Plat-Admn-201 exam won't be an unreachable mission.

Salesforce Certified Platform Administrator Sample Questions (Q87-Q92):

NEW QUESTION # 87

Users at Cloud Kicks are reporting different options when updating a custom picklist on the Opportunity object based on the kind of opportunity. Where should a Platform Administrator update the option in the picklist?

- A. Record type
- B. Fields and relationships
- C. Related lookup filters
- D. Picklist value sets

Answer: A

Explanation:

When a single picklist field needs to show different values to different users or for different business contexts, Record Types are the configuration point. While the master list of all possible values is defined in "Fields and Relationships" (Option D) or a "Global Value Set" (Option C), the Record Type determines which of those values are "available" for a specific type of record. For example, a "Wholesale" record type might show different discount levels than a "Retail" record type. If users are seeing inconsistent or incorrect options, the Platform Administrator must go to the specific Record Type settings for the Opportunity object, find the picklist in question, and move values between the "Available" and "Selected" columns. This provides a tailored user experience and prevents users from selecting values that do not apply to the specific type of record they are managing.

NEW QUESTION # 88

Marketing users at Cloud Kicks have been completing the Lead Source field inconsistently, with values like Web, Website, and Online. To ensure data quality, a Platform Administrator needs to standardize these records. Which Flow should the administrator use to clean up these inconsistent Lead Source values?

- A. Record triggered flow
- B. Screen flow
- C. Schedule-triggered flow
- D. Segment triggered flow

Answer: C

Explanation:

When an administrator needs to perform a "cleanup" of existing data in bulk, a Schedule-triggered flow is the most efficient choice. This type of flow can be configured to run once (or on a recurring schedule) and process all Lead records that meet the "inconsistent" criteria (e.g., Lead Source equals 'Website' or 'Online'). The flow can then automatically update those records to the standard "Web" value. A Record-triggered flow (Option B) only works on records as they are being created or updated, so it would not fix historical data unless every record was manually touched. Screen flows (Option D) require manual user interaction for each record. Segment-triggered flows (Option A) are used in Data Cloud marketing contexts rather than standard core record cleanup.

NEW QUESTION # 89

A new agent is being developed to help customer service reps process customer requests for a replacement product. The agent needs to call an action that takes two inputs:

productId: An 18 character ID for the product being replaced

reasonCode: A three-digit code representing the reason for the replacement Which set of agent instructions should a Platform Administrator use for these inputs, according to best practices for Agentforce instructions?

- A. Instructions for productId: "ID from the product record." Instructions for reasonCode: "Code for the reason."
- B. Instructions for productId: "The 18 character ID of the product. Retrieve this from the conversation history or the user's input. Required." Instructions for reasonCode: "A three-digit code that specifies the reason for replacement. This is required only when the product ID is present."

- C. Instructions for productId: "The product ID. Retrieve this from the conversation history or the user's input." Instructions for reasonCode: "The three-digit replacement reason. This is required when the product ID is present."
- D. Instructions for productId: "The 18 character ID of the product." Instructions for reasonCode: "A numerical code."

Answer: B

Explanation:

Effective Agentforce instructions must be explicit about the data format, the source of the data, and the requirements for the input. Option D is the best choice because it provides the most detail for the Large Language Model (LLM). It specifies the format (18 character ID / three-digit code), the source (conversation history or user input), and the logic/dependency (required only when the product ID is present). This level of detail prevents the agent from guessing or providing incomplete data to the underlying Salesforce action. Options A and C are too vague and could lead to errors. Option B is better but lacks the explicit "Required" tag and format details found in Option D. High-quality instructions act as a contract between the agent's natural language understanding and the structured data requirements of the Salesforce system.

NEW QUESTION # 90

Ursa Major Solar wants to roll out the Salesforce mobile app, and the first information it wants its users to see is the Top Opportunities report. What should a Platform Administrator configure to achieve this?

- A. Add the Reports tab to the Salesforce mobile app.
- **B. Enable Mobile Home for the Salesforce mobile app.**
- C. Enable Today for the Salesforce mobile app.
- D. Add the Dashboards tab to the Salesforce mobile app.

Answer: B

Explanation:

Mobile Home is a customizable landing page for the Salesforce mobile app that acts as the default "start page" for users. It allows administrators to add various "cards" or "widgets," including reports, pinned records, and upcoming events. By enabling and configuring Mobile Home, a Platform Administrator can place a specific Report card (such as "Top Opportunities") at the very top of the screen, ensuring it is the first thing users see upon opening the app. While adding the Reports tab (Option A) or Dashboards tab (Option D) allows users to find the information, it does not automatically present specific report data on the home screen. The "Today" feature (Option B) focuses on calendar events and tasks rather than customized reporting data.

NEW QUESTION # 91

A Platform Administrator creates a custom text area field on the Account object and adds it to the service team's page layout. The service team manager loves the addition of this field and wants it to appear in the highlights panel so that the service reps can quickly find it when on the Account page. How should the administrator accomplish this?

- A. Create a new page layout and a new section titled highlights panel.
- **B. In the Account object manager, create a custom compact layout.**
- C. Make the field required and move it to the top of the page.
- D. From the page layout editor, drag the field to the highlights panel.

Answer: B

Explanation:

In the Salesforce Lightning Experience, the Highlights Panel at the top of a record page is controlled by the Compact Layout. The compact layout determines which fields (up to 7) appear in the record header and in the hover-over details. To add a new custom field to this area, the Platform Administrator must go to the Object Manager for Accounts, select Compact Layouts, and either edit the existing primary layout or create a new custom one. After adding the custom text area field to the "Selected Fields" list and saving, the field will immediately appear in the Highlights Panel for users. It is a common misconception that the standard Page Layout editor (Option D) controls the highlights panel; while the page layout controls the "Details" section and "Related Lists," it does not manage the header area. Option B might make the field easier to find in the details section but will not place it in the highlights panel.

NEW QUESTION # 92

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