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CIPS L5M10 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> • Understand Capacity Planning and Control in Logistics Management: This section of the exam measures the skills of Operations Planners and focuses on the techniques and systems used to manage capacity, demand, and resource planning across logistics activities. It explains how organizations balance planning with real-time control, adjust to fluctuating demand, and schedule workloads effectively. Candidates are expected to understand capacity concepts, constraints, demand forecasting, capacity measurement, and different planning approaches such as level planning, chase demand strategies, and demand management methods. The section also examines the use of technology in capacity planning, particularly Materials Requirements Planning (MRP), MRP II, ERP systems, master production scheduling, inventory data, and bills of materials, while recognizing the limitations of these tools. Finally, it covers the role of reverse logistics, emphasizing the handling of customer returns, the development of return policies, and how returned items are reintegrated into the supply chain.
Topic 2	<ul style="list-style-type: none"> • Analyse the Role and Activities of Logistics Management: This section of the exam measures the skills of Logistics Managers and covers the essential concepts, functions, and strategic importance of logistics within modern supply chains. It explains what logistics is, how its key elements work together—such as transportation, warehousing, inventory, packaging, information flow, and security—and how these components support procurement, production, distribution, after-sales processes, and product disposal. The section explores how logistics integrates with broader supply chain management and introduces the idea of total logistics and total cost thinking, showing how multimodal transport and pipeline inventory contribute to efficiency. Candidates must understand how logistics creates competitive advantage by aligning operations with business strategy, managing customer service levels, measuring service quality, and recognizing its financial impact. This heading also evaluates the increasing role of technology in logistics, including barcoding, RFID, e-fulfilment systems, warehouse management systems, automated data capture, and the integration of digital tools across the logistics network.

CIPS Logistics Management Sample Questions (Q22-Q27):

NEW QUESTION # 22

When using a Total Cost of Ownership (TCO) model to determine the true cost of holding inventory, which of the following costs would not be included in the calculation?

- A. Pilferage
- **B. Warehouse staff uniforms**
- C. Obsolescence
- D. Insurance

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

TCO for inventory focuses on all direct and indirect costs incurred in holding stock - such as pilferage (theft), obsolescence (unsellable items), and insurance (risk protection for loss/damage). Staff uniforms, however, are general overheads unrelated to inventory holding cost. (Reference: CIPS L5M10 Study Guide, "Costs of holding inventory," p. 27)

NEW QUESTION # 23

Supply Chain Management is an overarching term which includes several areas of a business. Which of the following are business processes which would fall under the concept of Supply Chain Management? Select THREE

- A. HR
- **B. Procurement**

- C. Finance
- **D. Logistics**
- **E. Innovation and Product Design**

Answer: B,D,E

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Supply chain management spans end-to-end value creation activities, including innovation/product development, procurement, logistics, operations and customer service. Support functions like HR and Finance are important enablers, but they are not core SC processes in this context. (CIPS L5M10 Study Guide, p. 3)

NEW QUESTION # 24

Outbound logistics describes the activities from receipt of goods to use on the production line. Is this correct?

- A. Yes - it includes inventory management processes such as quality checking and stock control
- **B. No - outbound logistics is the process of movement from the production line to the end customer**
- C. Yes - it is inclusive of warehousing and materials handling
- D. No - outbound logistics is the return of items from the customer, for example if they are faulty

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Outbound logistics involves activities that move finished goods from production to the end customer. The description given refers to inbound logistics (movement from suppliers to production). Returns from customers are reverse logistics. (Reference: CIPS L5M10 Study Guide, Inbound, outbound and reverse logistics definitions, p. 4)

NEW QUESTION # 25

Select from the following list the example of reverse logistics.

- **A. A retail outlet returns faulty goods to the manufacturer**
- B. A supplier provides an additional delivery of items to the buyer
- C. The manufacturer sends completed goods to the customer
- D. A distribution centre sends goods to several retail units using the same delivery truck

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Reverse logistics involves goods moving upstream in the supply chain - typically from customers back to the manufacturer or supplier - for return, repair, reuse, or recycling. Returning faulty goods to a manufacturer is a textbook example. (Reference: CIPS L5M10 Study Guide, Reverse logistics definition and examples, p. 189)

NEW QUESTION # 26

Jack bought a washing machine from a UK retailer. After 1 year, a fault develops that stops it from working. Under UK legislation can Jack return the item?

- A. No - a customer has a maximum of 14 or 30 days to return the item
- **B. Yes - if this is within the warranty period**
- C. No - as he has used the item
- D. Yes - if he has attempted to fix the item himself and cannot fix it

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Under the Consumer Rights Act 2015, if a product develops a fault within its warranty period, the customer has the right to repair,

replacement, or refund. Attempting self-repair voids warranty protection. The 14-30- day "cooling-off period" applies to unused, distance-purchased goods only.

(Reference:CIPS L5M10 Study Guide, Consumer legislation and returns, p. 200)

NEW QUESTION # 27

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