

# 2026 Authoritative ISQI CTFL-UT: Certification ISTQB Certified Tester-Foundation Level - Usability Testing Exam Infor

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ISQI CTFL-UT exam is a certification exam that is designed to test the knowledge and skills of testers in the field of usability testing. CTFL-UT exam is based on the ISTQB Foundation Level syllabus and is designed for testers who have a basic understanding of software testing and want to specialize in usability testing. CTFL-UT Exam Tests the understanding of the principles of usability testing, the usability testing process, and the tools and techniques used in usability testing.

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## VCEdumps ISQI CTFL-UT Questions PDF

The ISQI CTFL-UT certification is a valuable credential that plays a significant role in advancing the ISQI professional's career in the tech industry. With the ISTQB Certified Tester-Foundation Level - Usability Testing (CTFL-UT) certification exam you can demonstrate your skills and knowledge level and get solid proof of your expertise. You can use this proof to advance your career. The ISQI CTFL-UT Certification Exam enables you to increase job opportunities, promotes professional development, and higher salary potential, and helps you to gain a competitive edge in your job search.

Obtaining the CTFL-UT certification can be a great career move for software professionals. It can help them stand out in a crowded job market and demonstrate their expertise in usability testing to potential employers. Additionally, the certification can help professionals advance in their careers and take on more challenging roles, such as usability testing manager or consultant. Overall, the CTFL-UT Certification is an excellent investment for software professionals who want to enhance their usability testing skills and advance their careers.

## ISQI ISTQB Certified Tester-Foundation Level - Usability Testing Sample Questions (Q13-Q18):

### NEW QUESTION # 13

You're conducting a user survey and you have reached the third stage, selecting an appropriate questionnaire. You have decided to use a standardized questionnaire as you want to benchmark against previous usability measurements. Which of the following user questionnaires allow benchmarking against previous usability measurements?

i. SUS

- ii. SUMI
- iii. WAMMI

- **A. i, ii and iii are true**
- B. i is true, ii & iii are false
- C. ii & iii are true, i is false
- D. i & ii are true, iii is false

**Answer: A**

Explanation:

SUS (System Usability Scale), SUMI (Software Usability Measurement Inventory), and WAMMI (Website Analysis and Measurement Inventory) are all validated, standardized usability questionnaires that support benchmarking. They allow comparison against known usability scores from a wide variety of systems. These instruments provide numeric scores that can be interpreted using benchmark datasets or industry standards.

Therefore, all three-i, ii, and iii-are true, making D the correct answer.

References:

Brooke, J. (1996). SUS - A Quick and Dirty Usability Scale

Kirakowski, J. (1994). SUMI Development

Here are the verified answers and detailed explanations for Questions 22 through 25, formatted in your specified structure:

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#### NEW QUESTION # 14

Which of the following statements about usability test plans is true?

- A. It should contain the briefing instructions
- B. It should be very elaborate and at least 10 pages
- **C. It contains a schedule**
- D. It contains the results of the test sessions

**Answer: C**

Explanation:

A usability test plan is a foundational document created before conducting usability testing. It outlines the objectives, scope, methodology, participants, tasks, and schedule for the testing activities. One of its essential components is the schedule, which details when and how test sessions will occur to ensure proper resource allocation and time management. Including a schedule helps coordinate between test moderators, participants, observers, and stakeholders, making the testing process organized and efficient. While briefing instructions (Option B) may be related to the usability test, they are typically documented separately or included in participant materials rather than the formal test plan itself. The test plan should be concise and focused; it need not be overly elaborate or lengthy (Option C), as clarity and usability of the plan are more important than length. The results of the test sessions (Option D) are not included in the test plan but rather compiled afterward in a test report or analysis document.

Therefore, the correct statement is that the usability test plan contains a schedule, ensuring a structured timeline for the usability testing activities.

References:

Usability.gov, Usability Testing Plan Template

Nielsen Norman Group, Usability Test Planning

ISO 9241-210:2019 Ergonomics of human-system interaction - Usability testing process

#### NEW QUESTION # 15

You're asked to evaluate the direct interaction between ordinary users and the software product. Which kinds of evaluations would be suited for that?

- **A. Usability evaluation**
- B. Usability maturity assessment
- C. Accessibility evaluation
- D. Risk assessment

**Answer: A**

Explanation:

A usability evaluation is specifically designed to assess how real users interact with a software product. It focuses on effectiveness, efficiency, and user satisfaction in completing tasks. This may involve usability testing, expert reviews, or heuristic evaluations. The goal is to identify any usability problems and understand user behavior during real use.

Option A (Accessibility evaluation) targets inclusivity for users with disabilities, not general user interaction.

Option B (Usability maturity assessment) evaluates the organization's usability practices, and Option C (Risk assessment) evaluates potential project or system risks. Only option D directly involves observing and measuring user interaction.

References:

ISO 9241-11:2018 - Usability Definitions and Concepts

Usability.gov: Usability Evaluation Basics

Nielsen Norman Group: Types of Usability Evaluations

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**NEW QUESTION # 16**

Which of the following is the highest WCAG conformance level, promising the most accessible content?

- A. Single A (A)
- **B. Triple A (AAA)**
- C. Quadruple A (AAAA)
- D. Double A (AA)

**Answer: B**

Explanation:

The Web Content Accessibility Guidelines (WCAG) define three levels of conformance for web content accessibility:

Level A (Single A) is the minimum level of compliance.

Level AA (Double A) is the standard recommended for most websites, balancing accessibility and design.

Level AAA (Triple A) is the highest and most comprehensive level of accessibility, covering the widest range of needs.

There is no such level as "Quadruple A (AAAA)," making option D invalid.

Thus, WCAG Triple A (AAA) promises the most accessible content, even though it may not always be practically achievable for all types of content.

References:

W3C: WCAG 2.1 Conformance Requirements

ISO/IEC 40500:2012 (WCAG 2.0)

W3C: How to Meet WCAG

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**NEW QUESTION # 17**

Usability reviews aim to identify potential usability problems based on certain criteria. Which of the following is a reasonable criterion for a usability review?

- A. Opinion of the management
- B. Functional requirements
- C. Statutory Code of Practice
- **D. Usability standards**

**Answer: D**

Explanation:

Usability reviews evaluate a system or interface against established usability principles or standards to identify potential issues before user testing. A recognized criterion for such reviews includes adherence to usability standards such as ISO 9241 or the Web Content Accessibility Guidelines (WCAG). These standards are derived from years of research and user-centered design principles. Options A and C do not directly relate to usability. Functional requirements (option B) refer to what the system should do, not how usable it is.

Hence, option D is correct as usability standards provide a consistent, objective basis for evaluating usability.

References:

ISO 9241-110:2020 - Interaction Principles

WCAG 2.1 - Web Content Accessibility Guidelines

Nielsen Norman Group - Heuristic Evaluation

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## NEW QUESTION # 18

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