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ISQI CTFL-AuT ISTQB Certified Tester Foundation Level - Automotive Software Tester 5

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The CTFL-UT exam covers a range of topics related to usability testing, including usability test planning, design, and execution. Additionally, the exam covers topics related to usability metrics and reporting, as well as accessibility testing. CTFL-UT exam is designed to test an individual's ability to apply their understanding of these topics to real-world situations.

To be eligible for the ISQI CTFL-UT certification exam, candidates must have a basic understanding of software testing concepts and techniques. They should have experience in testing software applications and should be familiar with usability testing processes and techniques. Candidates will also need to have a good understanding of the principles of software quality and the importance of usability testing in ensuring software quality.

The field of software testing has grown immensely in the past few years, and with that, the importance of ensuring usability and user experience has become crucial. That's where the ISQI CTFL-UT Exam comes into play - It's designed to certify professionals in the testing of usability, ensuring that their software is easy to use, accessible, and satisfy user needs.

## Free PDF 2026 Perfect ISQI CTFL-UT: ISTQB Certified Tester-Foundation Level - Usability Testing 100% Accuracy

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### ISQI ISTQB Certified Tester-Foundation Level - Usability Testing Sample Questions (Q36-Q41):

#### NEW QUESTION # 36

A "usability requirement" is:

- A. A requirement on the usability of a component or system
- B. A requirement needed for a usability tester
- C. A requirement how to conduct a usability test
- D. A requirement needed to define the size of a mobile phone used in a usability test

**Answer: A**

Explanation:

A usability requirement specifies how usable a product or component must be, often in terms of effectiveness, efficiency, and user satisfaction, as defined in ISO 9241-11. These requirements ensure that the product meets specific human-centered design goals, such as allowing users to complete tasks accurately and quickly.

Options A and C describe procedural or test setup elements, not actual usability requirements. Option B refers to personnel qualifications, which are not the same as usability requirements related to system behavior or performance.

References:

ISO 9241-11:2018 - Usability: Definitions and Concepts

ISO/IEC 25010:2011 - Product Quality Model (Usability as a quality characteristic) Usability.gov: Defining Usability Requirements

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#### NEW QUESTION # 37

A "usability test participant" ...

- A. ... can be the organizer of a usability test.
- B. ... helps to set up the system used for the usability test.
- C. ... is a person who observes a usability test.
- D. ... is a representative user who solves typical tasks in a usability test.

**Answer: D**

Explanation:

A usability test participant is a person selected to represent the target user group and asked to perform specific tasks in a usability test. Their actions, reactions, and feedback help identify usability issues and evaluate the system's effectiveness, efficiency, and user satisfaction. This role is strictly observational and does not involve organizing, observing, or setting up the test. Options A, B, and C describe other roles (e.g., technical support, observers, or moderators). Only option D accurately reflects the definition of a usability test participant.

References:

ISO 9241-210:2019 - Human-Centered Design

Usability.gov: Roles in a Usability Test

Nielsen Norman Group: Recruiting Test Participants

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### NEW QUESTION # 38

A web shop owner used Google Analytics to gather information about her users. She found out that most users take about five minutes to place an order. Is the usability of the website good or bad?

- A. That depends on the context of use as users may have different expectations
- B. The usability of the website is good - five minutes is a fair amount of time
- C. That depends on the accessibility of the website
- D. The usability of the website is bad - five minutes is way too long

**Answer: A**

Explanation:

Usability is defined in ISO 9241-11 as the extent to which a system can be used by specified users to achieve specified goals with effectiveness, efficiency, and satisfaction in a specified context of use. Without knowing the context-such as product complexity, user familiarity, device type, or purchasing habits-it is impossible to judge whether five minutes is good or bad. For complex items, five minutes may be reasonable, while for one-click purchases, it may be excessive. Thus, usability cannot be assessed solely based on one metric like time-it must be evaluated within its full usage context.

References:

ISO 9241-11:2018 - Usability Definitions and Concepts

Nielsen Norman Group: Context of Use in Usability Testing

Usability.gov: Usability and Context of Use

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### NEW QUESTION # 39

You are asked to evaluate the usability of a software application for a law firm. Due to time and budget constraints, it is not possible to include users in the evaluation process.

Which of the following is a valid approach for evaluating the usability in this case?

- A. Usability Review
- B. Accessibility Evaluation
- C. Usability testing
- D. User surveys

**Answer: A**

Explanation:

When actual users cannot be included, a usability review (often an expert or heuristic evaluation) is the most practical method. Trained evaluators examine the interface against usability principles and standards to identify potential issues. Surveys require user input, and usability testing cannot proceed without users.

Accessibility evaluation targets inclusivity for users with impairments, which is related but not a substitute for overall usability evaluation. Therefore, option A is the only valid method under these constraints.

References:

Nielsen Norman Group: Heuristic Evaluation

Usability.gov: Expert Reviews and Inspections

ISO 9241-110 - Usability Principles

### NEW QUESTION # 40

Which of these basic approaches to a software development project follows all key elements of human-centered evaluation?

- A. Interview users, iteratively develop prototypes, and evaluate the software
- B. Interview users, develop the software, and perform acceptance test
- C. Define requirements, develop the software, and perform acceptance test
- D. Iteratively develop prototypes, perform expert reviews, and integrate found issues

**Answer: A**

Explanation:

Human-centered design, as defined by ISO 9241-210, emphasizes early user involvement, iterative design, and continuous usability

Options A and B lack iteration and continuous evaluation, while option C, although partially aligned, lacks explicit user involvement in the evaluation process, focusing only on expert reviews.

References:

ISO 9241-210:2019 - Human-Centered Design

## Nielsen Norman Group: Human-Centered Design Principles

## Usability.gov: Human-Centered Design Process

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### NEW QUESTION # 41

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