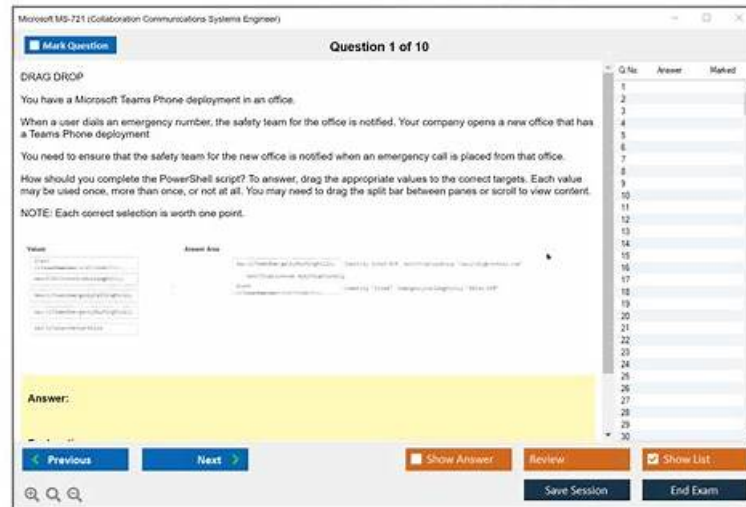


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Microsoft MS-721 (Collaboration Communications Systems Engineer (beta)) Certification Exam is a certification program designed to test the knowledge and skills of professionals in the field of communication and collaboration systems. MS-721 exam is designed to validate the candidate's ability to design, deploy, manage, and troubleshoot Microsoft collaboration and communication technologies.

Microsoft MS-721 Collaboration Communications Systems Engineer (beta) exam is designed for professionals who specialize in the deployment, management, and maintenance of collaboration and communication systems in a Microsoft environment. MS-721 Exam is intended to test the candidate's proficiency in configuring, managing, and troubleshooting Microsoft's collaboration and communication products such as Teams, Skype for Business, and Exchange.

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Microsoft Collaboration Communications Systems Engineer Sample Questions (Q114-Q119):

NEW QUESTION # 114

You have a Microsoft Teams Phone deployment.

You have a call queue named Customer Service.

You need to ensure that when the agents of Customer Service make calls, the outbound calling name appears as Contoso, and the caller ID shows the phone number of Customer Service. Other users must NOT be affected.

Which three actions should you perform? Each correct answer presents a part of the solution.

NOTE: Each correct selection is worth one point.

- **A. Set Override the caller ID policy to On.**
- B. From the Microsoft Teams admin center, modify the global (Org-wide default) caller ID policy.
- **C. From the Microsoft Teams admin center configure a new caller ID policy**
- D. Set Calling Party Name to the organization name.
- **E. Set Replace the caller ID with to Resource account**

Answer: A,C,E

Explanation:

You can manage caller ID policies by going to Voice > Caller ID policies in the Microsoft Teams admin center. You can use the global (Org-wide default) policy or create and assign custom policies. Users in your organization automatically get the global policy unless you create and assign a custom policy.

Create a custom caller ID policy

* In the left navigation of the Microsoft Teams admin center, go to Voice > Caller ID policies. (A)

* Select Add.

* Enter a name and description for the policy.

* Turn on or off Block incoming caller ID and Override the caller ID policy. (E)

* Enter a Calling Party Name.

* Under Replace the caller ID with, set which caller ID is displayed for users by selecting one of the following: (D) User's number: Display the user's number.

Anonymous: Display the caller ID as Anonymous.

Resource account: Set a resource account associated with an Auto Attendant or Call Queue.

If you choose Resource account, you're prompted to specify a resource account for the next field, called Replace the caller ID with this resource account. Only resource accounts with an assigned phone number will be displayed. If you just assigned a phone number to the resource account, it may take a few minutes before the resource account is available for selection.

7. Select Save.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/caller-id-policies>

NEW QUESTION # 115

Your company has a branch office named Branch1 that has limited network bandwidth.

The company has a Microsoft Teams Phone deployment.

You need to limit the amount of data the Teams client utilizes when users are in Branch1.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Explanation:

NEW QUESTION # 116

You have a Microsoft Teams Phone deployment.

You need to deploy a Teams device named Device1 that meets the following requirements:

* Autodials a preconfigured call queue when the phone handset is picked up

* Displays the common area phone user interface

Which license should you assign to Device1, and which feature should you enable for Device1? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Explanation:

NEW QUESTION # 117

You have a Teams Phone deployment that contains a Session Border Controller (SBC) named SBC1.

You deploy a second SBC named SBC2 that is configured as shown in the following exhibit.

You discover that SBC2 fails to receive SIP Options packets from Microsoft SIP gateways and you notice that calls take a long time to connect.

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Explanation:

Box 1: SBC2 is disabled

SBC Settings: Enabled Off

Box 2: the calls fail over to SBC1

NEW QUESTION # 118

You have a Microsoft Teams Phone deployment

You use Direct Routing with a Survivable Branch Appliance (SBA) at a site.

The site experiences an extended internet outage.

Which three PSTN calling scenarios are possible during the outage? Each coned answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. hold and resume of PSTN calls
- B. outbound PSTN calls
- C. call transfer of PSTN calls
- D. inbound PSTN calls
- E. dynamic emergency calling

Answer: B,D,E

Explanation:

Reference:

<https://docs.microsoft.com/en-us/skypeforbusiness/plan-your-deployment/enterprise-voice-solution/enterprise-voice-resiliency>

NEW QUESTION # 119

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