

# Quiz 2026 Slack-Admn-201: Latest Latest Test Salesforce Certified Slack Administrator Experience



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## Salesforce Certified Slack Administrator Sample Questions (Q168-Q173):

### NEW QUESTION # 168

What are two triggers that can be used to launch a workflow using Workflow Builder? (Choose TWO)

- A. A specific date and time.
- B. A new channel is created.
- C. A keyword is used in a message.
- D. A new member joins the workspace.
- E. A new member joins a channel.

**Answer: A,E**

Explanation:

Workflow Builder allows launching workflows based on specific triggers. Slack officially states:

"Supported triggers include when a new member joins a channel and at a scheduled date and time." Keyword usage (A) is not currently a native trigger without a custom app. New channel creation (B) is not a trigger. New member joining a workspace (D) by itself is not a trigger unless tied to joining a specific channel.

(Reference: Slack Administration Study Guide - Workflow Builder Triggers)

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### NEW QUESTION # 169

You're an admin in your organization's external workspace primarily used for Slack Connect conversations.

You received several complaints about inappropriate messages from an external user.

Which step should you take to eliminate inappropriate messages from this user moving forward?

- A. Mute the offensive user in each of the channels where they have membership using the channel Settings menu.
- B. Disconnect all shared connection points with the offensive user's organization using the Connections menu.
- C. Remove the user from all of their channels in bulk using the External People menu.
- D. Encourage users who reported the messages to use the /leave slash command in each conversation with the offensive user.

**Answer: C**

Explanation:

Slack recommends:

"Admins can remove external members from all Slack Connect channels in bulk via the External People Management dashboard."

Disconnecting all shared connections (A) is extreme and affects the entire organization. Muting (C) only hides messages for individuals. /leave (D) only removes users themselves, not the offender.

(Reference: Slack Administration Study Guide - Managing External Users)

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### NEW QUESTION # 170

You're a Slack admin reviewing an approval request for an app to be used in your organization.

You notice that a particular app requires permission to "Send messages as @bot." Which bot scope will need to be assigned to the app to grant the requested permission?

(Select the best answer.)

- A. admin.apps:write
- B. chathistory
- C. chat:write
- D. admin.conversations:read

**Answer: C**

Explanation:

According to Slack's API documentation:

"The chat:write scope allows an app to send messages as @bot into channels, groups, and DMs where the app is authorized."

admin.apps:write (B) relates to managing apps, not sending messages. admin.conversations:read (C) relates to reading conversations at admin level. chathistory (D) relates to reading message history.

(Reference: Slack Administration Study Guide - App Scopes and Permissions)

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### NEW QUESTION # 171

You're a Workspace Owner for a financial organization on the Slack Business+ plan. Your Security and Compliance team requires all historical files to always be discoverable. These deleted files may need to be produced to ensure compliance for regulatory and auditing purposes.

Which file retention setting should you enable for your workspace?

(Select the best answer.)

- **A. Keep all files, including deleted files**
- B. Keep all files, including all file versions
- C. Keep all files, only for a set number of days
- D. Keep all files
- E. Keep all files, including deleted files, for a set number of days

**Answer: A**

Explanation:

In the Slack Business+ plan, to meet compliance requirements where deleted files must remain discoverable, you must set file retention to:

"Keep all files, including deleted files."

This ensures that even after a user deletes a file, it remains accessible for auditing and compliance purposes.

Simply keeping files (B) does not guarantee deleted files are retained. Options involving "for a set number of days" (C, E) would risk data loss after the timeframe expires, and D (all file versions) focuses on version history, not deletion recovery.

(Reference: Slack Administration Study Guide - File Retention and Compliance Settings)

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#### NEW QUESTION # 172

You are Workspace Admin of a small but fast-growing organization on Slack's Free plan.

You need to improve the security of logins and automate provisioning of Slack users to save time and expedite onboarding, while being mindful of costs.

Which Slack feature and plan will suit this need?

- A. Google Workspace single sign-on (SSO) and user groups on the Slack Pro plan
- **B. SAML single sign-on (SSO) and identity provider (IdP) groups on the Slack Business+ plan**
- C. Mandatory SAML single sign-on (SSO) and identity provider (IdP) groups on Slack Enterprise Grid
- D. Mandatory two-factor authentication (2FA) on the Slack Free plan

**Answer: B**

Explanation:

Slack best practices state:

"SAML-based SSO and SCIM provisioning (through IdP groups) are available on the Business+ plan. This enables automation of user management and enhances login security." Google Workspace SSO (A) without SAML lacks the full control needed. 2FA (B) is a good practice but doesn't automate provisioning. Enterprise Grid (C) would be overkill and costly for a small organization.

(Reference: Slack Administration Study Guide - Identity and Access Management)

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#### NEW QUESTION # 173

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