

CSA Exam Guide - CSA Valid Exam Vce Free

CSA Exam Outline

Content Categories	Questions	Percentage of Examination
1. Anthropology and Sociology	17	11.9%
2. Family and Aging	16	11.1%
3. Health and Wellness Aspects	20	13.3%
4. Lifestyle Aspects	27	17.8%
5. Financial Aspects	28	18.5%
6. Eldercare Planning	14	8.9%
7. Legal Aspects	9	5.9%
8. End-of-life Planning	9	5.9%
9. Ethical Issues	10	6.7%

Time limit: 3 hours
Total questions: 150
Question format: Multiple-choice
Delivery format: Computer-based



Mometrix TEST PREPARATION

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This CSA exam helps you put your career on the right track and you can achieve your career goals in the rapidly evolving field of technology. To gain all these personal and professional benefits you just need to pass the Prepare for your CSA exam which is hard to pass. However, with proper ServiceNow CSA Exam Preparation and planning you can achieve this task easily. For quick and complete CSA exam preparation you can trust PracticeMaterial Prepare for your CSA Questions.

To prepare for the ServiceNow CSA Exam, candidates should have a thorough understanding of the ServiceNow platform and its various components. They should have experience in configuring and customizing ServiceNow instances, as well as a solid understanding of IT service management best practices. ServiceNow offers a range of training courses and study materials to help candidates prepare for the exam, including online courses, instructor-led training, and self-paced study materials.

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They found difficulty getting hands on ServiceNow CSA real exam questions as it is undoubtedly a tough task. Besides this, it is also hard to pass the CSA exam on the first attempt. Nervousness and fear of exam is also daunting for applicants. The actual CSA Questions being offered by PracticeMaterial will enable you to obtain the certification without any hassle.

ServiceNow CSA (ServiceNow Certified System Administrator) Certification Exam is a technical certification exam that is designed for individuals who want to demonstrate their proficiency in managing and configuring ServiceNow. ServiceNow Certified System Administrator certification is particularly useful for professionals who are responsible for managing the day-to-day operations of a ServiceNow instance, such as system administrators or ServiceNow developers. The CSA Certification Exam is one of the most popular ServiceNow certifications, and it is recognized as a valuable credential by employers and IT professionals around the world.

ServiceNow Certified System Administrator Sample Questions (Q118-Q123):

NEW QUESTION # 118

Which one of the following statements is true about Column Context Menus?

- A. It displays actions such as view form, view related task, and add relationship
- **B. It displays actions such as creating quick reports, configuring the list, and exporting data**
- C. It displays actions related to filtering options, assigning tags, and search
- D. It displays actions related to viewing and filtering the entire list

Answer: B

NEW QUESTION # 119

The Employee On-boarding team has asked for a way for managers to order computers, monitors, business Cards, and cell phones for new employees. How would you proceed to meet this requirement?

- **A. Create Order Guide**
- B. Create Record Producer
- C. Create Requested Item
- D. Create On-boarding Bot

Answer: A

Explanation:

An Order Guide in ServiceNow is used to group multiple catalog items together so that users can request all necessary items in one streamlined process.

Why an Order Guide is the Best Choice for This Scenario?

The Employee Onboarding team needs a way for managers to order multiple items (computers, monitors, business cards, cell phones) for new employees.

An Order Guide allows managers to request all necessary items in a single request, instead of ordering them one by one.

The guide can also use rules and conditions to determine which items should be included based on user input (e.g., different job roles might require different devices).

Why Other Answers Are Incorrect:

A . Create Record Producer - Record Producers are used to capture information and create records (e.g., Incidents, Requests) but do not group multiple catalog items together like an Order Guide does.

C . Create Requested Item - A Requested Item (sc_req_item) is created when a request is submitted, but it is not the starting point for fulfilling this requirement.

D . Create Onboarding Bot - No such feature exists in ServiceNow; onboarding is typically handled via Order Guides and HR Case Management.

Reference from Certified System Administrator (CSA) Official Documentation:

ServiceNow Order Guides Documentation

ServiceNow CSA Training Module: "Service Catalog: Order Guides and Catalog Items"

NEW QUESTION # 120

Which of the following are a type of client scripts supported in ServiceNow? (Choose four.)

- **A. onCellEdit**
- B. onUpdate
- **C. onLoad**
- D. onEdit
- **E. onSubmit**
- F. onSave
- **G. onChange**

Answer: A,C,E,G

Explanation:

InServiceNow,Client Scriptsare used to execute JavaScript codeon the client-side (browser)to control form behavior, validate data, or enhance user interaction.

Types of Client Scripts in ServiceNow: There are four types of Client Scripts supported in ServiceNow:

onLoad (Option D)

Runs when a form loads.

Used to pre-fill fields, hide/show elements, or set default values.

Example: Automatically setting the "Priority" field to High when a new incident is created.

onChange (Option F)

Runs when a specific field value changes.

Used for dynamic form behavior, such as making fields mandatory based on another field's value.

Example: If "Category" is changed to "Hardware," then show the "Hardware Type" field.

onSubmit (Option A)

Runs when the form is submitted.

Used for final validation before allowing submission.

Example: Preventing submission if a mandatory field is left empty.

onCellEdit (Option C)

Runs when a cell value is edited inline in a list view.

Used to trigger immediate validation or updates without opening the full form.

Example: Displaying an alert when a user directly changes an incident's priority from a list view.

Why Are the Other Options Incorrect? B. onUpdate

No "onUpdate" client script type exists in ServiceNow.

"onUpdate" is relevant in Business Rules, not Client Scripts.

E. onEdit

No "onEdit" client script type exists.

Similar functionality can be achieved with "onChange" or "onCellEdit" scripts.

G. onSave

No "onSave" client script type exists.

"onSubmit" handles validation before saving a record.

Reference from Certified System Administrator (CSA) Documentation: #ServiceNow Docs - Client Scripts

#ServiceNow Client Scripts Documentation

"Client Scripts can be onLoad, onChange, onSubmit, or onCellEdit depending on when they execute." Conclusion: The correct answers are:

A: onSubmit (Runs when submitting a form)

C: onCellEdit (Runs when editing a list cell)

D: onLoad (Runs when a form loads)

F: onChange (Runs when a field value changes)

NEW QUESTION # 121

What are the main components of the Form Design interface? (Choose three.)

- A. Field Navigator
- B. Page Header
- C. Field Picker
- D. Field Layout
- E. Form Layout

Answer: A,B,E

Explanation:

The Form Designer in ServiceNow allows administrators to create, edit, and configure forms to control how records are displayed and interacted with in the system. It consists of three key components:

Page Header - This section contains controls such as "Save," "Undo," and "Redo." It allows users to manage their changes while designing forms. The Page Header also displays the name of the form being edited.

Field Navigator - This panel provides a categorized list of available fields that can be dragged and dropped onto the form layout. The fields are divided into different sections, such as "Available Fields" and "Existing Fields," helping users to manage the form's data structure effectively.

Form Layout - This is the central workspace where users design the form by arranging fields. Users can add new fields, move existing ones, and configure their properties. The layout determines how the form appears to end-users.

Reference from Certified System Administrator (CSA) Official Documentation:

ServiceNow Product Documentation - Form Designer

ServiceNow CSA Training Module: "Configuring Forms and Fields"

"ServiceNow System Administration Guide - Form Customization Best Practices" Would you like me to verify and format more

questions in the same manner?

NEW QUESTION # 122

An administrator creates "customer_table_admin" and "customer_table_user" roles for the newly created "Customer Table". Which ACL rule would grant access to all rows and all fields to both the customer_table_admin and customer_table_user roles?

- A. customer.none
- B. customer.all
- C. customer.field
- D. customer.*

Answer: D

Explanation:

In ServiceNow Access Control Rules (ACLs), if an administrator wants to grant access to all rows and all fields of a custom table (e.g., customer table) to specific roles (customer_table_admin and customer_table_user), they should create an ACL rule using the format:

⇒ `tablename.*`

For the Customer Table, the correct ACL format is:

⇒ `customer.*`

This rule allows both customer_table_admin and customer_table_user full access to all fields and records in the customer table.

Why Are Other Options Incorrect?

A. `customer.all` □

Incorrect syntax; ServiceNow does not use .all in ACL rules.

C. `customer.field` □

This would apply only to a specific field, not all rows and fields.

D. `customer.none` □

No such ACL naming convention exists in ServiceNow.

Reference:

ServiceNow CSA Documentation - Creating and Managing ACL Rules

ServiceNow Product Documentation - Table-Level and Field-Level ACLs (<https://docs.servicenow.com>)

NEW QUESTION # 123

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