

# Latest FS-Con-101 Version, Mock FS-Con-101 Exams



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It is impossible to overstate the significance of valid FS-Con-101 exam questions. The latest and actual FS-Con-101 exam questions are essential to clear the FS-Con-101 exam in one go. Applicants are better prepared to succeed when they prepare with the updated Salesforce FS-Con-101 Questions. These FS-Con-101 exam questions give applicants the knowledge they need to quickly ace the FS-Con-101 examination.

Now there are many IT professionals in the world and the competition of IT industry is very fierce. So many IT professionals will choose to participate in the IT certification exam to improve their position in the IT industry. FS-Con-101 Exam is a very important Salesforce's certification exam. But if you want to get a Salesforce certification, you must pass the exam.

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## Mock FS-Con-101 Exams | Valid FS-Con-101 Exam Labs

As the saying goes, to sensible men, every day is a day of reckoning. Time is very important to people. People often complain that they are wasting their time on study and work. They do not have time to look at the outside world. Now, FS-Con-101 exam guide gives you this opportunity. FS-Con-101 test prep helps you save time by improving your learning efficiency. With our study materials, you can efficiently use all your fragmented time to learn. You can use your mobile phone to practice whether on the bus or at the time you are queuing up for a meal or waiting for someone. FS-Con-101 learning question helps you to enjoy the joy of life while climbing the top of your career. What are you hesitating? Come and buy it.

## Salesforce Certified Field Service Consultant Sample Questions (Q156-Q161):

### NEW QUESTION # 156

Northern Trail Outfitters (NTO) wants to improve customer satisfaction by setting expectations around upcoming appointments. When designing the Customer Service Representative's user interface, in most cases, which two fields should be shared with the customer about an upcoming appointment?

Choose 2 answers

- A. Arrival Window End
- B. Arrival Window Start
- C. Scheduled Start
- D. Scheduled End

**Answer: A,B**

Explanation:

Arrival Window Start and Arrival Window End are fields on the Service Appointment that indicate when a technician is expected to arrive at a customer site based on travel time and service duration calculations.

These fields can be shared with customers to set expectations around upcoming appointments. Scheduled End and Scheduled Start are fields on the Service Appointment that indicate when a technician is scheduled to start and end their service based on their availability and assigned time slots. These fields are not accurate indicators of when a technician will arrive at a customer site, as they do not account for travel time and service duration variations. References: [https://help.salesforce.com/s/articleView?id=sf.fs\\_service\\_appointments.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fs_service_appointments.htm&type=5)

### NEW QUESTION # 157

AW Computing technicians handle different kinds of jobs, many of which involve installing or replacing parts. Having the appropriate inventory is critical to completing the jobs on time.

How should field service be configured to ensure the parts required for a job are listed correctly on the work order?

- A. Ensure the product items are available in inventory.
- B. Include the required products in the work type.
- C. Add the product fields to the work order layout.
- D. Create a flow to add the products to the work order.

**Answer: C**

Explanation:

A quick action is used to create a record from another record with predefined field values. By defining a quick action to create a new service appointment from an existing one, the technician can easily create an additional visit to complete unfinished work.

References: [https://help.salesforce.com/s/articleView?id=sf.fsl\\_quick\\_actions.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fsl_quick_actions.htm&type=5) Work types are used to define the standard duration and skills required for a specific type of work. They can also include the required products that are needed for the work. By including the required products in the work type, the system can automatically add them to the work order when the work type is selected.

References: [https://help.salesforce.com/s/articleView?id=sf.fsl\\_work\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fsl_work_types.htm&type=5)

### NEW QUESTION # 158

Universal containers (UC) wants to deploy knowledge to its field team.

How should UC ensure its technicians can access knowledge articles offline?

- A. Write a workflow that associates articles to work orders based on a picklist on the work order.
- B. Use the Salesforce Mobile App with deep linking to the field service lightning Mobile App.
- C. Create a custom Mobile App that syncs articles based on service appointment assignments.
- D. Use work types to assign associated articles to work order.

**Answer: D**

Explanation:

Work types can be used to assign associated articles to work orders, which can be accessed offline by technicians using the Field Service Mobile App. The Salesforce Mobile App does not have deep linking to the Field Service Mobile App. Creating a custom Mobile App that syncs articles based on service appointment assignments is not necessary and would require additional development and maintenance. Writing a workflow that associates articles to work orders based on a picklist on the work order is not recommended and would not ensure offline access. References: [https://help.salesforce.com/s/articleView?id=sf.fs\\_work\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fs_work_types.htm&type=5) [https://help.salesforce.com/s/articleView?id=sf.fs\\_mobile\\_app\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fs_mobile_app_overview.htm&type=5)

### NEW QUESTION # 159

Approximately 70% of Universal Containers

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