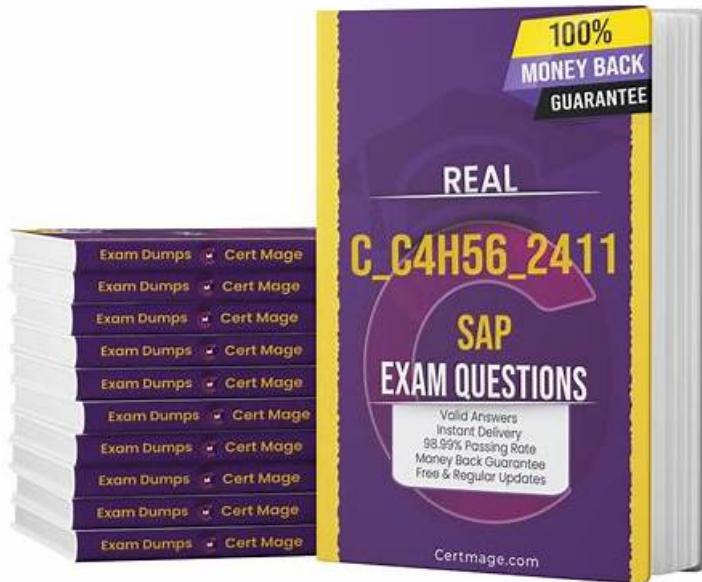


# SAP C-C4H56-2411 Exam Score - C-C4H56-2411 Labs



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## SAP C-C4H56-2411 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Personalization and Extensibility: This part assesses the expertise of a Solution Customization Expert and involves managing personalization, extension fields, validations, and determinations. It looks at how users can tailor and extend the system to meet specific business needs.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Service Objects: This section targets the proficiency of a Service Operations Specialist and covers the setup of service objects like Registered Products, Installed Base, and Warranty. It looks at how these elements are configured to support service management processes.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Managing Clean Core: This part of the exam is designed for a Platform Optimization Lead and focuses on evaluating and applying clean core principles to customer experience solutions. It measures the ability to maximize business process agility, reduce adaptation efforts, and accelerate innovation.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>Cases: This domain measures the skills of a Business Process Analyst and focuses on the configuration of document types, party roles, status schemas, and business flows. It evaluates the understanding of case management and process structuring within the system.</li></ul>

Topic 5	<ul style="list-style-type: none"> <li>Master Data: This part evaluates the knowledge of a Data Management Specialist and focuses on setting up master data within the system. It includes configuring essential entities such as Account, Contact, Product, Organization, and employees to support business operations.</li> <li>User Management: This domain tests the abilities of an Access Control Manager and involves managing the creation of users and business roles, including assigning the appropriate authorizations. It ensures the secure and efficient administration of user access within the platform.</li> </ul>
Topic 6	<ul style="list-style-type: none"> <li>Integration: This domain targets the skills of an Integration Architect and covers the various integration scenarios supported by SAP Service Cloud Version 2. It assesses the ability to connect the system with other applications and services.</li> </ul>
Topic 7	<ul style="list-style-type: none"> <li>Basic Setup: This section of the exam measures the skills of a System Administrator and covers the initial configuration steps required to set up the SAP Service Cloud Version 2 system for the first time. It assesses the ability to perform foundational setup tasks to ensure the system is ready for use.</li> </ul>

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### SAP Certified Associate - Implementation Consultant - SAP Service Cloud Version 2 Sample Questions (Q58-Q63):

#### NEW QUESTION # 58

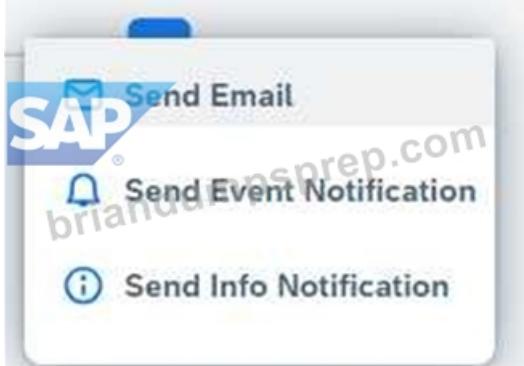
Which action should an administrator take to get a system bug fixed within SAP Service Cloud Version 2?

- A. Implement the provided hotfix number
- B. Send an e-mail to SAP Cloud Support
- C. Report an issue via case
- D. Create an incident**

**Answer: D**

#### NEW QUESTION # 59

Which of the following actions can be configured for autoflow? Note: There are 3 correct answers to this question.



- A. Send info notifications**
- B. Send e-mails**
- C. Send object update

- D. Send event e-mail template
- E. Send event notifications

**Answer: A,B,E**

#### NEW QUESTION # 60

Which of the following options are correct to display warning messages for escalated cases? Note: Scroll down to view all possible answer options.

- A. 
- B. 
- C. 
- D. 

**Answer: B**

#### NEW QUESTION # 61

Which access restriction types are available in SAP Service Cloud Version 2? Note: There are 3 correct answers to this question.

- A. Define specific restriction
- B. No access
- C. Unrestricted
- D. Restricted

- E. Full access

**Answer: A,B,C**

### NEW QUESTION # 62

Which of the following options is correct in the configuration, if you want to assign an escalated case with priority urgent to a team?  
Note: Scroll down to view all possible answer options.

- A. Option C
- B. Option A
- C. Option B
- D. Option D

**Answer: C**

### NEW QUESTION # 63

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SAP Certified Associate - Implementation Consultant - SAP Service Cloud Version 2 exam tests hired dedicated staffs to update the contents of the data on a daily basis. Our industry experts will always help you keep an eye on changes in the exam syllabus, and constantly supplement the contents of C-C4H56-2411 test guide. Therefore, with our study materials, you no longer need to worry about whether the content of the exam has changed. You can calm down and concentrate on learning. At the same time, the researchers hired by C-C4H56-2411 Test Guide is all those who passed the SAP Certified Associate - Implementation Consultant - SAP Service Cloud Version 2 exam, and they all have been engaged in teaching or research in this industry for more than a decade. They have a keen sense of smell on the trend of changes in the exam questions. Therefore, with the help of these experts, the contents of C-C4H56-2411 exam questions must be the most advanced and close to the real exam.

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