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The CTFL-UT exam is an entry-level certification that is suitable for anyone who is interested in usability testing. It is also suitable for professionals who are looking to enhance their skills in this area. ISTQB Certified Tester-Foundation Level - Usability Testing certification is recognized globally, and it is a valuable addition to any software testing professional's resume. CTFL-UT exam is conducted online, and candidates can take it from anywhere in the world. CTFL-UT exam has a multiple-choice format, and candidates are required to answer 40 questions in 60 minutes.

The CTFL-UT Certification program is recognized globally and is offered by the International Software Testing Qualifications Board (ISTQB). ISTQB Certified Tester-Foundation Level - Usability Testing certification is designed to meet the needs of professionals in different industries, including software development, web design, and mobile app development. The CTFL-UT certification is an essential credential for professionals who want to advance their career in usability testing and become experts in the field.

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ISQI CTFL-UT exam is a part of the ISTQB Certified Tester Foundation Level, which is a globally recognized certification in software testing. The CTFL-UT exam introduces the principles of usability testing and covers topics like planning, designing, executing, and analyzing usability tests. Individuals who Pass CTFL-UT Exam can be trusted to understand how usability affects software quality, and can identify potential issues that negatively impact user experience.

ISQI ISTQB Certified Tester-Foundation Level - Usability Testing Sample Questions (Q30-Q35):

NEW QUESTION # 30

Your project manager asked you for your advice. A recent project failed because the users were not satisfied with the final product, although your project manager claimed that she followed the human-centered design process. She interviewed users at the start of the project, created a first prototype and evaluated that prototype.

Which part of the human-centered design process did she miss?

- A. The "evaluate"-part
- B. The "analyze"-part
- C. The "iterate"-part
- D. The "design"-part

Answer: C

Explanation:

The human-centered design process emphasizes iterative development-testing and refining designs through multiple cycles. In the scenario, the project manager interviewed users and evaluated a prototype but did not iterate based on feedback. Skipping iteration likely resulted in unmet user needs. Human-centered design, per ISO 9241-210, includes: understanding context of use, specifying requirements, producing design solutions, and evaluating-repeated iteratively. Hence, option D ("iterate") is correct.

References:

ISO 9241-210:2019 - Human-Centered Design Processes

Usability.gov: Human-Centered Design Activities

Nielsen Norman Group: Iterative Design in UX

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NEW QUESTION # 31

The usability team has written a usability test report. The report has the following structure:

Executive summary (1 page)

Table of contents (1 page)

Findings and recommendations (5 pages)

Objectives (2 pages)

Purpose (2 pages)

Contacts (1 page)

Which best practice does this usability test report violate?

- A. The report misses a description of the evaluation method
- B. The report is too long
- C. The report makes use of usability jargon
- D. The report misses positive findings

Answer: A

Explanation:

A best practice in usability reporting (based on ISO/IEC 25062:2006 - Common Industry Format for usability test reports) is to include a clear description of the evaluation method used. This includes how the test was designed, how participants were selected, what tasks were performed, and under what conditions the test was conducted. This ensures the results are credible and reproducible. The provided structure omits this essential information. While the report length is not excessive and positive findings may or may not be present, the key missing component is the method description.

References:

ISO/IEC 25062:2006 - Common Industry Format for Usability Test Reports

Nielsen Norman Group: How to Write Usability Reports

Usability.gov: Reporting Usability Test Results

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NEW QUESTION # 32

Which of the following statements best describe Rapid Iterative Testing and Evaluation?

- A. Testing is quantitative
- **B. Testing focuses on instant redesigns and confirming made changes**
- C. Testing is informal and many potential users can be accessed
- D. Testing happens on a regular basis, e.g. each Monday

Answer: B

Explanation:

Rapid Iterative Testing and Evaluation (RITE) is a usability method in which usability issues are identified and addressed in short cycles. Unlike traditional usability testing, RITE allows for immediate redesigns and retesting of the improved version within the same study. The goal is to refine the design quickly based on observed usability issues. Option A confuses scheduling with methodology, B is too vague, and D inaccurately characterizes RITE as quantitative, while it is typically qualitative. Therefore, C accurately reflects the purpose and approach of RITE.

References:

* Medlock et al. (2002). The RITE Method: A Rapid Iterative Testing and Evaluation Method

* Nielsen Norman Group: Rapid Iterative Testing

* Usability.gov: RITE Method Overview

NEW QUESTION # 33

Which of the following statements about usability testing is true?

- A. The conditions under which a usability test is done are irrelevant
- **B. Before the usability test sessions, a pilot usability test session can be conducted**
- C. The preparation of a usability test is optional
- D. A usability test consists of one usability test session

Answer: B

Explanation:

A pilot usability test session is a critical step prior to conducting the actual usability test. Its purpose is to ensure that the test setup, task design, and moderator instructions are clear and function as expected.

According to ISO 9241-210 and the Nielsen Norman Group's best practices, pilot testing helps detect unforeseen issues and fine-tune the process. Options A and B are incorrect because testing conditions must reflect realistic scenarios, and thorough preparation is essential to gather meaningful usability data. Option D is also incorrect; a usability test typically consists of multiple sessions with different users to gather sufficient data for analysis. The pilot session ensures everything works smoothly before involving real participants.

References:

ISO 9241-210:2019, Ergonomics of human-system interaction - Human-centred design Nielsen Norman Group: Usability Testing 101 Usability.gov: Pilot Testing

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NEW QUESTION # 34

What location is NOT suitable for conducting a usability test?

- A. A room at the place where the test participant lives or works.
- B. Two office rooms that are connected by a video link.
- **C. A room where no action of the user can be seen or recorded by any means.**
- D. A public place, such as a cafe.

