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## PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
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Topic 1	<ul style="list-style-type: none"> <li>• Designing and developing an organizational incident management process based on ISO</li> <li>• IEC 27035: This section of the exam measures skills of Information Security Analysts and covers how to tailor the ISO</li> <li>• IEC 27035 framework to the unique needs of an organization, including policy development, role definition, and establishing workflows for handling incidents.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• Information security incident management process based on ISO</li> <li>• IEC 27035: This section of the exam measures skills of Incident Response Managers and covers the standardized steps and processes outlined in ISO</li> <li>• IEC 27035. It emphasizes how organizations should structure their incident response lifecycle from detection to closure in a consistent and effective manner.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• Preparing and executing the incident response plan for information security incidents: This section of the exam measures skills of Incident Response Managers and covers the preparation and activation of incident response plans. It focuses on readiness activities such as team training, resource allocation, and simulation exercises, along with actual response execution when incidents occur.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• Fundamental principles and concepts of information security incident management: This section of the exam measures skills of Information Security Analysts and covers the core ideas behind incident management, including understanding what constitutes a security incident, why timely responses matter, and how to identify the early signs of potential threats.</li> </ul>

## PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q73-Q78):

### NEW QUESTION # 73

Which factor of change should be monitored when maintaining incident management documentation?

- A. Market trends
- B. Employee attendance records
- C. Test results

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

When maintaining documentation for information security incident management, test results are critical indicators of how well current plans and controls are functioning. According to ISO/IEC 27035-2:2016 Clause 7.3.3, organizations must update documents based on test outcomes, incident experiences, or environmental changes.

Market trends (Option A) and attendance records (Option B) are not directly relevant to the content or accuracy of incident documentation.

Reference:

ISO/IEC 27035-2:2016 Clause 7.3.3: "Changes in the environment or test results should be used as input for reviewing documentation." Correct answer: C

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### NEW QUESTION # 74

Which element should an organization consider when identifying the scope of their information security incident management?

- A. Electronic information
- B. Both A and B
- C. Hardcopy information

**Answer: B**

Explanation:

Comprehensive and Detailed Explanation:

According to ISO/IEC 27035-1:2016 and ISO/IEC 27001:2022, when defining the scope of an information security incident management system, organizations must consider all forms of information-whether digital or physical-that are relevant to the business. Incidents can affect hardcopy (e.g., paper-based records) and electronic data (e.g., emails, files), so both must be included in the scope assessment.

Reference:

ISO/IEC 27001:2022, Clause 4.3: "The scope shall consider interfaces and dependencies between activities performed by the organization and those that are outsourced." ISO/IEC 27035-1:2016, Clause 4.2.1: "Information in all formats-including printed or written-should be protected." Correct answer: C

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## NEW QUESTION # 75

Scenario 7: Located in central London, Konzolo has become a standout innovator in the cryptocurrency field.

By introducing its unique cryptocurrency, Konzolo has contributed to the variety of digital currencies and prioritized enhancing the security and reliability of its offerings.

Konzolo aimed to enhance its systems but faced challenges in monitoring the security of its own and third-party systems. These issues became especially evident during an incident that caused several hours of server downtime. This downtime was primarily caused by a third-party service provider that failed to uphold strong security measures, allowing unauthorized access.

In response to this critical situation, Konzolo strengthened its information security infrastructure. The company initiated a comprehensive vulnerability scan of its cryptographic wallet software, a cornerstone of its digital currency offerings. The scan revealed a critical vulnerability due to the software using outdated encryption algorithms that are susceptible to decryption by modern methods that posed a significant risk of asset exposure. Noah, the IT manager, played a central role in this discovery. With careful attention to detail, he documented the vulnerability and communicated the findings to the incident response team and management. Acknowledging the need for expertise in navigating the complexities of information security incident management, Konzolo welcomed Paulina to the team. After addressing the vulnerability and updating the cryptographic algorithms, they recognized the importance of conducting a thorough investigation to prevent future vulnerabilities. This marked the stage for Paulina's crucial involvement. She performed a detailed forensic analysis of the incident, employing automated and manual methods during the collection phase. Her analysis provided crucial insights into the security breach, enabling Konzolo to understand the depth of the vulnerability and the actions required to mitigate it.

Paulina also played a crucial role in the reporting phase, as her comprehensive approach extended beyond analysis. By defining clear and actionable steps for future prevention and response, she contributed significantly to developing a resilient information security incident management system based on ISO/IEC

27035-1 and 27035-2 guidelines. This strategic initiative marked a significant milestone in Konzolo's quest to strengthen its defenses against cyber threats. According to scenario 7, what type of incident has occurred at Konzolo?

- A. High severity incident
- B. Critical severity incident
- C. Medium severity incident

**Answer: A**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Severity classification of an incident under ISO/IEC 27035-2:2016 is determined by factors such as potential data exposure, business disruption, and impact on critical services. In this scenario, the server downtime caused by a third-party breach and a vulnerability in cryptographic wallet software-capable of leading to asset exposure-signifies serious business and operational risks. Although the vulnerability was critical, no actual asset theft or breach was confirmed. Therefore, while serious, the incident does not reach the "critical" threshold (which would typically involve data exfiltration, irreversible loss, or public impact). The appropriate classification is "High Severity." Reference:

\* ISO/IEC 27035-2:2016, Clause 6.3.1: "Severity is determined by the actual or potential impact on business operations, data, reputation, and legal obligations."

\* Annex A (Example Severity Levels): "High-severity incidents involve confirmed vulnerabilities with significant potential for impact, such as financial loss or regulatory violations." Correct answer: B

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## NEW QUESTION # 76

Scenario 3: L&K Associates is a graphic design firm headquartered in Johannesburg, South Africa. It specializes in providing innovative and creative design solutions to clients across various industries. With offices in multiple parts of the country, they effectively serve clients, delivering design solutions that meet their unique needs and preferences.

In its commitment to maintaining information security, L&K Associates is implementing an information security incident management process guided by ISO/IEC 27035-1 and ISO/IEC 27035-2. Leona, the designated leader overseeing the implementation of the incident management process, customized the scope of incident management to align with the organization's unique requirements. This involved specifying the IT systems, services, and personnel involved in the incident management process while excluding potential incident sources beyond those directly related to IT systems and services.

According to scenario 3, Leona decided to initially include only the elements provided in Clause 4.3 of ISO/IEC 27035-2, Information security incident management policy content, in the incident management policy.

Is this acceptable?

- A. Yes, because Leona has conducted a thorough risk assessment to identify potential gaps in the incident management policy beyond the scope of clause 4.3 of ISO/IEC 27035-2
- **B. Yes, because as a minimum, the policy must cover the elements provided in clause 4.3 of ISO/IEC 27035-2**
- C. No, clause 4.3 of ISO/IEC 27035-2 does not cover elements for an effective incident management policy

**Answer: B**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Clause 4.3 of ISO/IEC 27035-2:2016 outlines the minimum content requirements for an effective incident management policy.

These include:

Purpose and objectives of the policy

Scope and applicability

Roles and responsibilities

Key terminology and definitions

High-level processes for incident detection, reporting, response, and learning Obligations of internal stakeholders Leona's decision to base the initial policy draft on Clause 4.3 is fully compliant and appropriate, as it ensures foundational consistency. ISO/IEC 27035-2 explicitly states that these elements form the minimum baseline for effective policy creation, and the document can be expanded later as needed.

Reference:

ISO/IEC 27035-2:2016, Clause 4.3: "The information security incident management policy should, at a minimum, contain the following elements..." Therefore, the correct answer is B: Yes, because as a minimum, the policy must cover the elements provided in clause 4.3 of ISO/IEC 27035-2.

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## NEW QUESTION # 77

Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur, Malaysia, is a distinguished name in the banking sector. It is renowned for its innovative approach to digital banking and unwavering commitment to information security. Moneda Vivo stands out by offering various banking services designed to meet the needs of its clients. Central to its operations is an information security incident management process that adheres to the recommendations of ISO/IEC 27035-1 and 27035-2.

Recently, Moneda Vivo experienced a phishing attack aimed at its employees. Despite the bank's swift identification and containment of the attack, the incident led to temporary service outages and data access issues, underscoring the need for improved resilience. The response team compiled a detailed review of the attack, offering valuable insights into the techniques and entry points used and identifying areas for enhancing their preparedness.

Shortly after the attack, the bank strengthened its defense by implementing a continuous review process to ensure its incident management procedures and systems remain effective and appropriate. While monitoring the incident management process, a trend became apparent. The mean time between similar incidents decreased after a few occurrences; however, Moneda Vivo strategically ignored the trend and continued with regular operations. This decision was rooted in a deep confidence in its existing security measures and incident management protocols, which had proven effective in quick detection and resolution of issues. Moneda Vivo's commitment to transparency and continual improvement is exemplified by its utilization of a comprehensive dashboard. This tool provides real-time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency. However, securing its digital banking platform proved challenging.

Following a recent upgrade, which included a user interface change to its digital banking platform and a software update, Moneda Vivo recognized the need to immediately review its incident management process for accuracy and completeness. The top management postponed the review due to financial and time constraints.

Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur, Malaysia, is a distinguished name in the banking sector. It recently experienced a phishing attack, prompting the response team to conduct a detailed review.

The incident underscored the need for resilience and continuous improvement.

What is the primary goal of the information Moneda Vivo's incident report team gathered from the incident?

- A. To document the incident for legal compliance purposes
- B. To showcase the effectiveness of existing security protocols to stakeholders
- C. To learn from the incident and improve future security measures

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The core purpose of incident reporting, as outlined in ISO/IEC 27035-1:2016 (Clause 6.4.7), is to learn from the incident in order to improve future preparedness, resilience, and effectiveness. Lessons learned from an incident should feed into policy, process, and technical improvements. The scenario highlights how Moneda Vivo's team analyzed the phishing attack to understand entry points and weaknesses, directly aligning with this principle.

While legal compliance (Option B) and showcasing security (Option A) may be secondary benefits, the primary objective is always organizational learning and resilience enhancement.

Reference:

ISO/IEC 27035-1:2016, Clause 6.4.7: "The lessons learned phase involves identifying improvements to the information security incident management process and to other relevant processes and controls." Correct answer: C

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## NEW QUESTION # 78

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