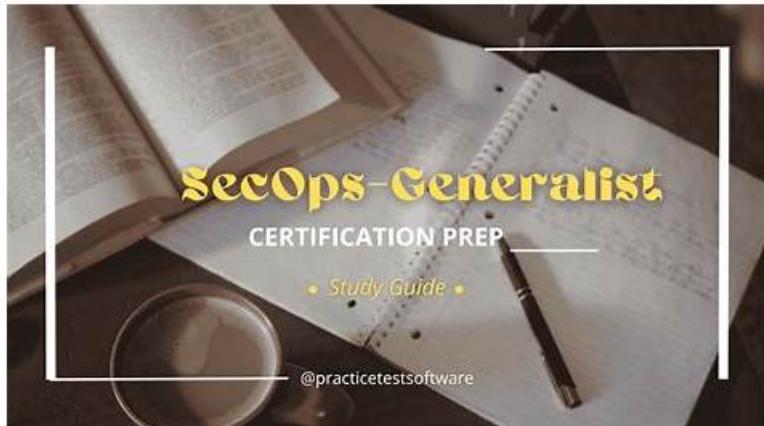


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## Palo Alto Networks Security Operations Generalist Sample Questions (Q221-Q226):

### NEW QUESTION # 221

A global enterprise using Palo Alto Networks Strata NGFWs at headquarters and Prisma Access for remote users needs to implement granular, user-aware security policies. Users authenticate via various methods, including Active Directory/LDAP, SaaS applications integrated via SAML, and VPN connections. The security team needs to map IP addresses to usernames across these diverse environments to enforce consistent policies. Which of the following are valid methods or sources that Palo Alto Networks User-ID can leverage to obtain IP-to-user mappings in such a hybrid environment, potentially involving the Cloud Identity Engine (CIE)? (Select all that apply)

- A. Authentication Policy configured on the firewall, prompting users for credentials for specific applications, with mapping learned directly by the firewall.
- B. Integration with Terminal Services Agents (TS Agents) deployed on Citrix/RDS servers to map multiple user sessions on a

single IR

- C. Log Forwarding from Windows Domain Controllers (DCs) or Syslog from authentication servers (like RADIUS or other identity providers) parsed by a User-ID agent or Cloud Identity Engine connector.
- D. Captive Portal requiring user authentication via the firewall itself, generating mappings upon successful login.
- E. SNMP queries to network switches to identify the MAC addresses and associated switch ports, then correlating with DHCP logs to find user mappings.

**Answer: A,B,C,D**

Explanation:

User-ID is designed to obtain IP-to-user mappings from various sources to provide identity awareness for policy enforcement. In a hybrid environment, multiple methods are often used concurrently. - Option A (Correct): This is a very common and scalable method. User-ID agents (installed on servers) or Cloud Identity Engine connectors (for cloud-based IDPs) can monitor event logs (like security event logs from DCS for Windows logins) or parse syslog messages from authentication systems to learn mappings. - Option B (Correct): Authentication Policy (also known as Policy Based Authentication) allows the firewall to directly challenge users for credentials (e.g., via web forms or Kerberos) for specific traffic, learning the mapping upon successful authentication. - Option C (Correct): Captive Portal requires users to authenticate through a web page hosted or proxied by the firewall before granting access. The firewall learns the IP-to-user mapping upon successful authentication. - Option D (Correct): TS Agents (Terminal Services Agents) are specifically used in multi-user server environments (like Citrix, RDS) where many users share the same server IP. The agent maps specific ports or sessions on that IP back to individual users, allowing the firewall to apply granular policies. - Option E (Incorrect): While MAC address and DHCP correlation can sometimes aid in device tracking or location, it is not a standard or reliable method for direct user identification and mapping in Palo Alto Networks User-ID.

### NEW QUESTION # 222

An administrator is reviewing the security policy for remote users connecting via GlobalProtect to access internal resources. They notice a broad rule allowing 'any' application from the 'VPN-Zone' to the 'Servers' zone. To implement a more secure 'least privilege' model, the administrator wants to refine this policy. Which tuning action is MOST effective for improving the security posture based on App-ID capabilities?

- A. Change the rule action from 'allow' to 'deny'.
- B. Add all users except those who need server access to an exclusion list for this rule.
- C. Attach a Threat Prevention profile to the rule.
- D. Replace the 'any' application with specific App-IDs for the legitimate applications users need to access on the servers.
- E. Change the service from 'any' to 'application-default'.

**Answer: D**

Explanation:

Moving towards least privilege with App-ID involves allowing only explicitly approved applications. Option A blocks everything. Option C uses exclusion, which is less precise than explicit inclusion. Option D is related to service ports but doesn't define which application is allowed. Option E adds inspection but doesn't refine the access control itself. Option B directly addresses the 'any' application issue by specifying only the necessary App-IDs, enforcing that only approved applications are allowed between the VPN zone and the server zone.

### NEW QUESTION # 223

A company is using Prisma Access for its remote users and has implemented policies for SaaS application access. They need to: 1. Allow all authenticated users access to Microsoft 365 (identified as the 'office365-base' App-ID). 2. Allow only the 'Marketing' user group to access the 'Twitter' social media application ('twitter-base' App-ID). 3. Prevent any file uploads to consumer cloud storage services ('dropbox-upload', 'google-drive-upload'). Which combination of Security Policy rules and configurations (assuming App-ID and User-ID are operational and traffic is decrypted where needed) is MOST effective for implementing these requirements in Prisma Access? (Select all that apply)

- A. A Data Filtering profile configured to block file uploads for applications like Dropbox and Google Drive.
- B. A Security Policy rule allowing 'twitter-base' application from 'Mobile-Users' zone to 'Public' zone for the 'Marketing' user group.
- C. A Security Policy rule denying applications 'dropbox-upload' and 'google-drive-upload' from 'Mobile-Users' zone to 'Public' zone for 'any' user, placed above the rule allowing 'office365-base' and 'twitter-base'
- D. A Security Policy rule allowing 'office365-base' application from 'Mobile-Users' zone to 'Public' zone for 'any' user.
- E. A Security Policy rule denying the 'social-networking' URL category for all users except the 'Marketing' group.

**Answer: B,C,D**

## Explanation:

Implementing specific allow/deny policies based on users, applications, and actions requires precise Security Policy rules and correct ordering. - Option A (Correct): This rule allows the 'office365-base' application for all mobile users to the public internet, fulfilling requirement 1. - Option B (Correct): This rule allows the 'twitter-base' application only for the 'Marketing' user group from the mobile user zone to the internet, fulfilling requirement 2. - Option C (Correct): This rule specifically denies the upload function for the specified consumer cloud storage applications for any user from the mobile zone to the internet. Placing this rule above any broader allow rules (like the ones for 0365 or Twitter) ensures that attempts to upload to these services are blocked before other policies are evaluated. - Option D: Using a URL category might block the base websites, but it doesn't provide granular control over specific application functions like file uploads within a site. App-ID with Application Function Control (as used in C) is more precise. Also, managing exceptions for a group via URL categories can be less efficient than using user groups in security policy. - Option E: A Data Filtering profile detects sensitive content. The requirement is to block the action (upload) to specific applications, regardless of content. This is done via App-ID and policy action (deny), although DLP might be applied to allowed uploads to sanctioned services.

**NEW QUESTION # 224**

An administrator manages multiple Palo Alto Networks firewalls using Panorama. They have configured dynamic updates for App-ID, Threat Prevention, WildFire, and URL Filtering to download automatically. Which of the following are valid methods for distributing and installing these dynamic updates to the managed firewalls from Panorama? (Select all that apply)

- A. Use the Panorama web interface to schedule recurring push operations for specific update types to selected Device Groups or firewalls.
- B. Configure each managed firewall to directly download updates from Palo Alto Networks update servers.
- C. Configure Panorama to download updates from Palo Alto Networks update servers, and then push the updates from Panorama to the managed firewalls.
- D. Updates are automatically pushed from Panorama to managed devices in real-time upon download, without requiring a scheduled push operation.
- E. Manually download update files from the Palo Alto Networks support portal and upload them individually to each managed firewall.

**Answer: A,C**

## Explanation:

Panorama provides centralized management of dynamic updates for its managed firewalls. - Option A: While possible, configuring each firewall to download directly bypasses the centralized control and distribution capabilities of Panorama. - Option B (Correct): This is the standard and recommended method for managing updates with Panorama. Panorama downloads the updates, and then the administrator pushes them to the managed firewalls. This provides control over when updates are applied to different groups of firewalls. - Option C (Correct): Panorama allows administrators to schedule recurrent push jobs for specific update types (e.g., push daily Threat updates, push weekly App-ID updates) to specific sets of firewalls or Device Groups, automating the distribution process. - Option D: Updates are downloaded by Panorama, but they are not automatically pushed in real-time. Administrators must initiate a push operation (manual or scheduled) to distribute them to the managed firewalls. - Option E: This is a manual, cumbersome method used for troubleshooting or in specific isolated environments, but not standard practice for managing multiple firewalls with Panorama.

**NEW QUESTION # 225**

Which types of content can typically be submitted to Palo Alto Networks WildFire cloud service for analysis by a Strata NGFW or Prisma Access? (Select all that apply)

- A. Executable files (e.g., '.exe', '.dll')
- B. Document files (e.g., '.pdf', '.doc', '.xls', '.ppt')
- C. Archive files (e.g., 'zip', '.rar')
- D. Encrypted files (e.g., password-protected zips, encrypted documents)
- E. Scripts (e.g., 'js', '.vbS', '.psl')

**Answer: A,B,C,E**

## Explanation:

WildFire supports analysis of a wide variety of file types that are commonly used to deliver malware. - Option A (Correct):

Executables and libraries are prime targets for malware. - Option B (Correct): Documents can contain malicious macros or embedded exploits. - Option C (Correct): Archives are often used to package and hide malware; WildFire can unpack many common archive formats for analysis. - Option D (Correct): Scripts are frequently used for malicious purposes (downloaders, execution, reconnaissance). - Option E (Incorrect): WildFire cannot analyze content it cannot decrypt. Password-protected archives or encrypted documents cannot be analyzed in the sandbox unless the password/key is somehow made available or brute-forced (which is not a standard function of WildFire). Such files are often blocked by File Blocking policies precisely because they cannot be inspected.

## NEW QUESTION # 226

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