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Introduction to IT – WGU C182 - Practice Test - Includes Pre-Assessment and Module Questions Rated A

What is the definition of information technology (IT)?

- a. It is a system of dependent parts working separately to accomplish information goals.
- b. It is a system indirectly used to support and improve particular aspects of a department.
- c. It is the technology used to create data, configure servers, and construct buildings.
- d. It is the technology used to create, maintain, and make information accessible. ✓✓d. It is the technology used to create, maintain, and make information accessible.

Which IT position has the responsibility of working with routers and switches?

- a. Network administrator
- b. Systems administrator.
- c. Database administrator
- d. Website administrator ✓✓a. Network administrator.

In which generation were silicon chips first used in computers?

- a. First generation
- b. Second generation
- c. Third generation
- d. Fourth generation ✓✓c. Third generation.

Which low-level language corresponds one-to-one with assembly?

- a. Translator language
- b. Machine language
- c. Compiler language
- d. Programming language ✓✓b. Machine language

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WGU Introduction-to-IT Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> • Basics of Programming Languages in Software Development: This section of the exam assesses the skills of IT Support Specialists and covers the fundamental purpose of programming languages in software development. It provides a simple description of how programming works and how developers use languages to build tools and applications.

Topic 2	<ul style="list-style-type: none"> • Introduction to IT: This section of the exam measures the skills of IT Support Specialists and explains information technology as a discipline, along with how the IT department supports business activities. It provides a simple overview of different IT areas such as systems and services, networks and security, scripting and programming, data management, and the business side of IT. Learners see how these areas connect with each other and how they contribute to organizational operations.
Topic 3	<ul style="list-style-type: none"> • Data management functions in databases: This section of the exam measures the skills of Systems Administrators and summarizes the basic functions involved in managing data within databases. It introduces how data is stored, organized, and accessed, giving learners a simple understanding of how essential database tasks support business information needs.
Topic 4	<ul style="list-style-type: none"> • Role of the IT department in IT infrastructure management, disaster recovery, and business continuity processes: This section of the exam measures skills of Systems Administrators and explains how the IT department manages infrastructure and supports recovery processes to keep operations running during disruptions. It introduces how IT teams protect systems, restore services, and maintain continuity for the business.
Topic 5	<ul style="list-style-type: none"> • Structure, function, and security associated with networks: This section of the exam measures skills of IT Support Specialists and outlines the basic components of networks, how they operate, and the security needed to protect them. It provides a simple view of how network structures support communication and how security measures protect information.

>> Introduction-to-IT Real Question <<

Quiz Authoritative WGU - Introduction-to-IT - WGU Introduction to IT Real Question

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WGU Introduction to IT Sample Questions (Q14-Q19):

NEW QUESTION # 14

Which software allows the user to easily access the hardware of a computer?

- A. Productivity
- B. Application
- C. FTP client
- **D. Operating system**

Answer: D

Explanation:

*The software that allows the user to easily access the hardware of a computer is the operating system.

*Explanation: The operating system serves as the interface between hardware, application software, and the user. It manages hardware resources, file systems, processes, and memory.

*References: 12

Therefore, the correct answer is C. Operating system.

NEW QUESTION # 15

What is one purpose of business continuity planning?

- A. Eliminating downtime for nonessential system services

- B. Helping define how to resume services after a disruption
- C. Outlining a regular schedule for preventive maintenance
- D. Creating consistency in ethical policies throughout a company

Answer: B

Explanation:

Business continuity planning defines how an organization will resume and sustain essential services after a disruption. In Information Technology, disruptions can include cyberattacks, power failures, natural disasters, hardware failures, and human error. A continuity plan documents roles, responsibilities, communication steps, alternative processes, and recovery procedures so operations can continue at an acceptable level. It typically includes priorities for restoring critical systems first, along with targets such as recovery time objective and recovery point objective. Preventive maintenance is important for reducing failures, but it is not the primary purpose of business continuity planning. Ethical policy consistency is part of governance and compliance, not continuity planning. Eliminating downtime for nonessential services is unrealistic and not a central goal; continuity focuses on maintaining or restoring critical functions, and nonessential systems may remain offline during recovery. Because the plan's purpose is to guide an organization in restarting services and operations after an incident, the correct answer is helping define how to resume services after a disruption.

NEW QUESTION # 16

What type of a system requirement involves preventing unauthorized access to data?

- A. Security
- B. User needs
- C. Design
- D. Accessibility

Answer: A

Explanation:

*Unauthorized access refers to gaining entry or access to a system, physical or electronic, without the permission of the owner or administrator.

*Security is the type of system requirement that involves preventing unauthorized access to data.

*Security measures include:

- oAuthentication: Verifying user identity.
- oEncryption: Protecting data from unauthorized viewing.
- oAccess controls: Limiting who can access specific resources.
- oFirewalls: Filtering network traffic.

*Ensuring security helps safeguard sensitive information and maintain data integrity.

References:

- 1.Unauthorized Access: Risks, Examples, and 6 Defensive Measures
- 2.How to Prevent Unauthorized Access: 10 Best Practices
- 3.Threat Picture: Unauthorized Access Prevention
- 4.PMC: Protecting Information with Cybersecurity
- 5.Cyberpedia: Unauthorized Data Access

1: Unauthorized Access: Risks, Examples, and 6 Defensive Measures 2: How to Prevent Unauthorized Access: 10 Best Practices 3: Threat Picture: Unauthorized Access Prevention 4: PMC: Protecting Information with Cybersecurity 5: Cyberpedia: Unauthorized Data Access

NEW QUESTION # 17

Which component of an operating system allows the operating system to run applications?

- A. User interface
- B. Driver
- C. Kernel
- D. File manager

Answer: C

Explanation:

The kernel is the core component of an operating system that enables applications to run by managing system resources and

providing essential services. In Information Technology, applications do not directly control the CPU, memory, or hardware devices. Instead, they request services from the operating system through system calls, which are handled by the kernel. The kernel manages process creation and execution, memory allocation, multitasking, and communication between software and hardware. It also enforces protection and security boundaries so one program cannot easily interfere with another or with the operating system itself. The user interface affects how users interact with the system, but it is not the component that actually runs programs. The file manager handles organization and access to files, and drivers allow the operating system to communicate with specific hardware devices, such as printers and network cards. Because the kernel controls process execution and resource management, it is the operating system component that allows applications to run.

NEW QUESTION # 18

Which IT department goal would support business goals?

- A. Overseeing funds flowing through the organization
- **B. Developing an online shopping cart for company products**
- C. Promoting the company's products and services
- D. Interviewing applicants for marketing positions

Answer: B

Explanation:

IT goals directly support business goals when they enable or improve the core activities that generate revenue or growth. Here's why this option stands out:

*E-commerce Expansion: An online shopping cart directly facilitates sales, expanding the company's reach and providing customers with a convenient way to purchase products. This aligns with common business goals of increasing sales and market share.

NEW QUESTION # 19

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