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EXIN CDFOM Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Facilities Management: Covers infrastructure maintenance including maintenance programs, outsourcing, contracts, scheduling, spare parts, and contamination control.
Topic 2	<ul style="list-style-type: none">Governance, Risk and Compliance: Covers management framework including compliance, risk management, document control, financial management, and vendor oversight.

Topic 3	<ul style="list-style-type: none"> Service Level Management: Covers creating and managing service agreements, including SLAs with measurable metrics, service reporting, customer satisfaction measurement, and continuous improvement processes.
Topic 4	<ul style="list-style-type: none"> Managing Safety & Statutory Requirements: Focuses on workplace safety compliance, including safety policies, training, Permit to Work systems, PPE, emergency preparedness, and safety audits.
Topic 5	<ul style="list-style-type: none"> Managing Physical Security: Deals with facility protection through security policies, staff management, incident handling, and security audits.
Topic 6	<ul style="list-style-type: none"> Monitoring Reporting Control: Addresses performance oversight through monitoring, escalation procedures, reporting, and trend analysis.
Topic 7	<ul style="list-style-type: none"> Organizational Resilience: Addresses business continuity, facility redundancy, Business Impact Analysis, and disaster recovery preparedness.
Topic 8	<ul style="list-style-type: none"> The Data Centre Organization: Addresses organizational structure, roles and responsibilities, shift management, performance management, training, career development, and succession planning.

EXIN Certified Data Center Facilities Operations Manager Sample Questions (Q10-Q15):

NEW QUESTION # 10

Welding works need to be conducted.

Is a Permit to Work (PTW) required and if so, what type of PTW?

- A. A PTW is required for energy work
- B. A PTW is required for cold work
- C. A PTW is required for hot work**
- D. Welding is covered under standard maintenance work, a PTW is not required

Answer: C

Explanation:

EPI's Permit to Work (PTW) system categorizes work activities based on risk levels to ensure safe execution and hazard control within the data center.

Welding operations involve open flame, sparks, high heat, molten metal, and ignition sources, making them a high-risk activity.

In EPI safety doctrine, welding is explicitly classified under "Hot Work." Hot Work includes activities such as:

- * Welding
- * Cutting
- * Grinding
- * Brazing
- * Soldering
- * Flame use or spark-producing tools

Because of the fire ignition potential, a Hot Work Permit is mandatory before welding can begin.

The Hot Work PTW ensures:

- * Fire watch personnel are assigned
- * Fire suppression systems are prepared or temporarily disabled with compensating controls
- * Surrounding area is inspected for combustible material
- * Correct PPE is used
- * Hot-work zoning, barriers, and extinguishers are in place
- * Post-work monitoring is performed

Therefore, Option D (A PTW is required for hot work) is the correct and EPI-aligned answer.

EPI DCFOM-Aligned Reference Concepts

- * The PTW system ensures hazardous activities are controlled.
- * Welding is classified as Hot Work.

* Hot Work requires a dedicated PTW with fire-risk mitigation and supervisory approval.

NEW QUESTION # 11

Of the below, which is a power efficiency indicator?

- A. nil, w
- B. uw
- C. CPU
- D. PUE

Answer: D

Explanation:

Power Usage Effectiveness (PUE) is the most widely recognized and adopted energy efficiency indicator for data centers globally and is emphasized heavily within the EPI sustainability framework. PUE measures how effectively a data center uses power and is calculated by dividing the Total Facility Power by the IT Equipment Power. The purpose of this indicator is to show how much of the energy consumed by the facility actually reaches IT equipment (servers, storage, network gear) versus how much is consumed by support infrastructure such as cooling, UPS losses, lighting, and building systems.

A lower PUE indicates a more efficient data center, with values approaching 1.0 representing ideal efficiency—where nearly all consumed power is being used for IT load. PUE is essential for benchmarking, energy-saving initiatives, identifying efficiency improvement opportunities, and measuring the success of infrastructure optimization projects. The other options listed—nil, w; CPU; and uw—are irrelevant to facility energy efficiency metrics. CPU relates to computing processors, not facility efficiency; the others are incorrect units or meaningless terms in this context.

Thus, PUE is the correct and industry-standard power efficiency indicator.

NEW QUESTION # 12

In and around the data center, who is responsible for safety?

- A. The facilities manager
- B. The managing director
- C. All staff
- D. The safety manager

Answer: C

Explanation:

EPI's safety and statutory requirements training emphasizes that safety is a shared responsibility across the entire data center organization. While roles such as the safety manager and facilities manager provide leadership, guidance, oversight, audits, and enforcement of safety procedures, they alone cannot ensure a safe workplace. Every individual working in or around the data center—whether employees, contractors, vendors, or visitors—has the responsibility to follow safety procedures, report hazards, use required protective equipment, and stop unsafe activities.

This collective responsibility approach ensures that risks are recognized early, unsafe conditions are not ignored, and safety culture is embedded throughout daily operations. The safety manager establishes policies, training, audits, and compliance frameworks; the facilities manager ensures operational processes support safety; the managing director endorses governance and resources.

However, frontline workers are the most exposed to hazards, making their behavior critical.

Option C is correct because EPI emphasizes that safety cannot be delegated solely to one role; it must be embraced by all staff, ensuring a consistent, safe working environment. Data centers operate high-voltage systems, heavy equipment, and complex mechanical infrastructure, making shared vigilance essential for preventing incidents and ensuring regulatory compliance.

NEW QUESTION # 13

The needs analysis is completed, and services have been defined.

What makes a good service definition?

- A. It should be SMART.
- B. It should follow PDCA
- C. It should have an underlying SLA
- D. It should meet the ROI

Answer: A

Explanation:

In the context of defining services (after needs analysis) in the EPI framework, a good service definition should be SMART- Specific, Measurable, Achievable, Relevant, Time-bound. This ensures that the service can be consistently delivered, measured, controlled, and improved.

- * Specific: clearly defined service features and scope
- * Measurable: metrics and KPIs are defined
- * Achievable: realistic given resources and capabilities
- * Relevant: aligns with business/customer needs
- * Time-bound: has defined timelines for delivery and review

While following PDCA (Plan-Do-Check-Act) (option A) is good practice for continuous improvement, it is not what characterises a service definition. Meeting ROI (option C) is business-case oriented, not a service definition criterion. Having an underlying SLA (option D) is related but not the core characteristic of a well-defined service itself.

Thus, the correct answer is B.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- * Service definitions should be clear, measurable, and aligned with business/customer needs.
- * A SMART definition supports service design, delivery, monitoring, and improvement.

NEW QUESTION # 14

To set up a framework for an effective environmental management system, which standard should be followed?

- A. ISO 5001
- B. EU-COC
- **C. ISO 14001**
- D. LEED

Answer: C

Explanation:

For environmental management systems (EMS), the internationally recognized and adopted standard is:

ISO 14001 - Environmental Management Systems

ISO 14001 provides a framework for:

- * Environmental policy
- * Environmental impact assessment
- * Sustainability objectives
- * Compliance obligations
- * Environmental performance monitoring
- * Continuous improvement

Why the other options are incorrect:

- * A - EU-COC: Energy efficiency best practices for data centers, not a full EMS.
- * B - ISO 50001: Energy management standard, focusing on energy efficiency only.
- * C - LEED: Building sustainability certification, not a management system.

Thus, D is correct.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- * ISO 14001 is the recognized standard for environmental management systems.
- * Supports sustainability, compliance, and environmental performance improvement.

NEW QUESTION # 15

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