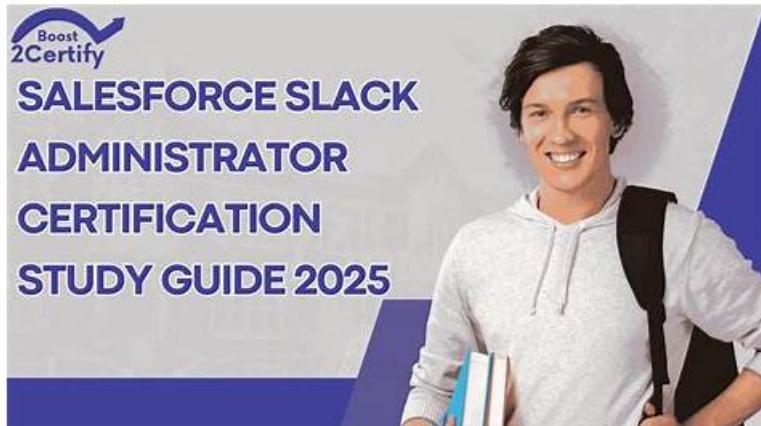


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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

| Topic | Details |
|---------|---|
| Topic 1 | <ul style="list-style-type: none">App Administration: This section evaluates the skills of Slack Administrators in managing applications within Slack. Candidates will summarize the value of interoperability for both decision-makers and end-users while learning to use Workflow Builder for automating tasks. |
| Topic 2 | <ul style="list-style-type: none">Workspace Administration: This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation. |

| | |
|---------|--|
| Topic 3 | <ul style="list-style-type: none"> Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management. |
| Topic 4 | <ul style="list-style-type: none"> User Lifecycle Management: This area focuses on managing user accounts throughout their lifecycle in Slack. Candidates will implement authentication options based on organizational requirements and recommend processes for new account creation. |
| Topic 5 | <ul style="list-style-type: none"> Security: This domain targets Salesforce Security specialists in identifying Slack product security features that meet organizational needs. Candidates will describe how Slack addresses security governance, risk management, and compliance while recommending features that protect sensitive data. |

Salesforce Certified Slack Administrator Sample Questions (Q145-Q150):

NEW QUESTION # 145

You're a prospective customer looking to purchase Slack for your organization of approximately 50 employees. You need to ensure that the plan supports SAML single sign-on (SSO) for authentication.

Which plan(s) fit the requirement?

- A. Business+ and Enterprise Grid
- B. Free, Pro, Business+ and Enterprise Grid
- C. Enterprise Grid only
- D. Pro, business+ and Enterprise Grid**

Answer: D

NEW QUESTION # 146

You are a Slack admin and you have just implemented Enterprise Key Management (EKM) to add an extra layer of protection within your Enterprise Grid.

In which situation would it be most appropriate to revoke the key?

- A. When sensitive information is placed in the incorrect channel and shared with other users.**
- B. When a Multi-Channel Guest is Invited into one of the company's workspaces.
- C. When working with contractors in a Slack Connect channel.

Answer: A

NEW QUESTION # 147

You're a Workspace Admin, and you want all new users to be added to several important channels when they first log in.

What should you do to ensure new users automatically join these channels?

(Select the best answer.)

- A. Train managers to add their new hires to the important channels as part of the new employee onboarding process.
- B. Post and pin all of the important channels in your #general channel for new users to see when they first log in to Slack.
- C. Add important channels to your workspace's default channels.**
- D. Create a workflow that sends a welcome message promoting the most important channels within your company to new users.

Answer: C

Explanation:

Slack officially supports configuring Default Channels for workspaces:

"Default channels are channels that new members will automatically join when they first sign in to Slack." Creating workflows (A) or pinning channels (B) are helpful for awareness but don't enforce automatic joining.

Training managers manually (C) is inefficient and prone to errors.
(Reference: Slack Administration Study Guide - Managing Default Channels)

NEW QUESTION # 148

You're the Primary Org Owner of your org's Slack Enterprise Grid instance. Your Slack instance is comprised of a Global workspace and six additional workspaces aligned to each business unit. Your organization's Chief Product Officer (CPO) is looking for an asynchronous way to share and demo a major product release to the entire company.

What is the most efficient way for the CPO to accomplish this?

(Select the best answer.)

- A. Record a demo outside of Slack and import the file into a multi-workspace channel
- B. Create a public channel in the Product & Engineering workspace for everyone to join and share the new product release announcement in channel.
- C. **Record a Slack Clip in an org-wide announcements channel to screen-share, and present the new product release.**
- D. Start a Huddle in an org-wide announcements channel to screen-share, and present the new product release.

Answer: C

NEW QUESTION # 149

What are the main benefits of Workflow Builder? (Choose all that apply.)

- A. It supports integration with various third-party apps for easy data transfer between services.
- B. Non-developers can easily automate business processes.
- C. Developers and engineers can easily automate efficiencies in their development.
- D. **Templates are available for download.**

Answer: A,B,D

Explanation:

Slack's Workflow Builder is designed to:

"Allow non-developers to automate routine tasks without writing code, support integrations with apps and services for enhanced workflows, and provide templates that users can customize." While developers can use Workflow Builder, it is primarily aimed at non-technical users; developers usually prefer building custom apps or using Slack APIs.

(Reference: Slack Administration Study Guide - Workflow Builder Overview)

NEW QUESTION # 150

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