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ServiceNow CIS-SPM Exam Syllabus Topics:

| Topic | Details |
|---------|--|
| Topic 1 | <ul style="list-style-type: none">Identity and Access Management: This section explores authentication methods and technologies, authorization and access control models, and the identity management lifecycle. |
| Topic 2 | <ul style="list-style-type: none">Security Architecture and Engineering: This section examines security models and design principles, system and application security, as well as cryptography and key management. |

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| Topic 3 | <ul style="list-style-type: none"> • Regulatory Compliance and Legal Issues: This section addresses risk management and risk assessment methodologies, including threat modeling and vulnerability assessment. It also explores various risk mitigation strategies. |
| Topic 4 | <ul style="list-style-type: none"> • Security Operations: In this section, the focus is on security monitoring and analytics, incident response and management, forensics and investigations, and patch and vulnerability management. |
| Topic 5 | <ul style="list-style-type: none"> • Asset Security: This section focuses on information and asset classification, data security controls, privacy protection measures, and intellectual property protection. |
| Topic 6 | <ul style="list-style-type: none"> • Information Security Governance: This section of the exam delves into security management concepts and principles, examining organizational structures and roles in security. It also covers developing and implementing security policies, standards, and procedures. |
| Topic 7 | <ul style="list-style-type: none"> • Communication and Network Security: This section covers network architecture and design, secure communication protocols, wireless network security, and strategies to defend against network attacks. |
| Topic 8 | <ul style="list-style-type: none"> • Privacy Management: This section covers privacy principles and regulations, privacy impact assessments, data protection techniques, and the concepts of privacy by design. |
| Topic 9 | <ul style="list-style-type: none"> • Software Development Security: This section emphasizes securing the software development lifecycle, including application security testing, code review, secure coding practices, and third-party software management. |

>> CIS-SPM Formal Test <<

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ServiceNow Certified Implementation Specialist - Strategic Portfolio Management Sample Questions (Q62-Q67):

NEW QUESTION # 62

What information are users required to enter on a cost plan for a demand?

- A. Functional currency
- B. Total planned cost
- **C. Cost type**
- D. Discount Rate %

Answer: C

Explanation:

According to the Cost plan breakdown document, users are required to enter the cost type for each cost plan line item. Cost type is a mandatory field that specifies the type of cost, such as labor, software, hardware, etc. The other options are not required fields for a cost plan for a demand. Discount Rate % is an optional field that applies a discount rate to the cost plan. Total planned cost is a read-only field that displays the sum of the planned cost for all the cost plan breakdowns. Functional currency is a system property that defines the currency used for cost management.

NEW QUESTION # 63

Which of the following defines a parent-child relationship?

Choose 2 answers

- A. Parent-child task relationships do not have any effect on task time constraints.
- **B. Any number of child tasks can be nested under a parent task with or without any dependencies.**
- C. A parent-child task must finish before another begins.
- **D. A parent-child relationship is not saved as a record in any table.**

Answer: B,D

NEW QUESTION # 64

What is the default table that stores the idea categories that a user can select from when submitting an idea?

- A. im_idea_core
- B. im_module
- C. dmn_demand
- **D. im_category**

Answer: D

Explanation:

According to the Category Configuration document, the default table that stores the idea categories that a user can select from when submitting an idea is `im_category`. This table contains the predefined categories for ideas, such as Business Process, Customer Service, or IT Service. The other options are not correct, as they are not the tables that store the idea categories. The `dmn_demand` table stores the demand records that are created from the approved ideas. The `im_module` table stores the idea modules that are used to group ideas by different criteria. The `im_idea_core` table stores the core fields of the idea records.

NEW QUESTION # 65

Which role is needed to group related projects and demands?

- A. it_demand_manager
- B. it_project_manager
- **C. it_program_manager**
- D. it_project_user

Answer: C

Explanation:

According to the ServiceNow documentation¹, the `it_program_manager` role is needed to group related projects and demands. This role can create and manage programs, which are containers for projects and demands that share a common goal or objective. The other options are incorrect because:

B. `it_project_manager`: The `it_project_manager` role can create and manage projects, but not group them into programs².

C. `it_demand_manager`: The `it_demand_manager` role can create and manage demands, but not group them into programs³.

D. `it_project_user`: The `it_project_user` role can view and edit project tasks, but not create or manage projects, demands, or programs⁴.

1: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-portfolio-management/concept/c_ProgramManagement.html

2: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/concept/c_ProjectManagement.html

3: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/concept/c_DemandManagement.html

4: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r_Roles.html

NEW QUESTION # 66

What plugin must be installed to use Capacity Planning in a portfolio?

- A. Time Card Management
- B. Skills Management
- C. Collaborative Work Management
- **D. Portfolio Planning**

