

# Experience-Cloud-Consultant Valid Test Cost - Free PDF Quiz 2026 Salesforce First-grade Study Experience-Cloud-Consultant Demo



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Salesforce Certified Experience Cloud Consultant certification exam is designed for professionals who specialize in Salesforce's Experience Cloud technology. Salesforce Certified Experience Cloud Consultant certification assesses a candidate's expertise in designing and implementing solutions using Experience Cloud to enhance customer engagement and drive business growth. Salesforce Certified Experience Cloud Consultant certification exam tests candidates on their knowledge of Experience Cloud best practices, industry standards, and Salesforce's platform functionality.

To become a Salesforce Certified Experience Cloud Consultant, candidates must demonstrate their knowledge and skills in various areas, such as community setup, branding and customization, content management, data and analytics, and security and compliance. Salesforce Certified Experience Cloud Consultant certification exam consists of 60 multiple-choice questions, and candidates have 105 minutes to complete it. The passing score for Experience-Cloud-Consultant Exam is 63%.

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### Salesforce Certified Experience Cloud Consultant Sample Questions (Q25-Q30):

#### NEW QUESTION # 25

Northern Trail Outfitters (NIO) is considering how to manage its accounts for the B2B portion of its business. NIO uses person accounts for its B2C business, and business accounts with related contacts for its B2B business. NTO has several B2B customer accounts that are very large. These accounts have child accounts that represent departments and opportunities at the department level that will need to be visible to users at the parent account level. NTO has Customer Community Plus licenses. How should NTO manage its accounts in its Partner Community?

- A. Use the Business Accounts and Contacts with Sharing Sets to grant additional record access as needed.
- **B. Enable the External Account Hierarchy setting departments as child accounts.**
- C. Extend the Standard Role Hierarchy setting departments as child accounts.
- D. Since NTO has person accounts, it cannot use the External Account Hierarchy and will need to use groups and sharing rules to grant the required record access.

**Answer: B**

Explanation:

This option allows NTO to manage its B2B accounts with multiple levels of hierarchy and grant record access based on the account relationship. External Account Hierarchy is a feature that enables this functionality for Customer Community Plus users. With this feature, users can view and edit records associated with their own account and any child accounts in the hierarchy.

#### NEW QUESTION # 26

DreamHouse Realty (DR) has active participation of home owners and prospective buyers in its Experience Cloud site that uses Chatter. Recently, DR observed a significant number of comments being marked as spam.

OR's Salesforce and Security teams did further analysis and identified the posts made by the spammers.

OR's Management team has decided to remove all the spammers' posts and comments from the Experience Cloud site.

What should the Experience Cloud consultant recommend to remove them?

- A. Submit a high-priority case with Salesforce Support to remove all of the spammers' posts and comments. The site will be under maintenance state until resolution.
- B. Enable Experience Cloud Einstein features to remove all the spammers' posts and comments as a background action.
- C. Experience Cloud site managers, moderators, and admins work together to remove all the spammers' posts and comments manually.
- **D. Utilize the Insights reports by creating and using a custom action to remove all the spammers' posts and comments.**

**Answer: D**

Explanation:

To remove all the spammers' posts and comments from the Experience Cloud site, DR should utilize the Insights reports by creating and using a custom action to remove them. Insights reports are reports that show the activity and engagement metrics on DR's site, such as page views, likes, comments, flags, and moderation actions. DR can use Insights reports to identify the spammers' posts and comments based on the flagging reasons or other criteria. DR can also create a custom action that allows DR to remove multiple posts or comments at once from the Insights reports.

#### NEW QUESTION # 27

The system administrator at Dreamhouse Realty (DR) is giving Experience Builder access to two colleagues who will be responsible for creating and managing new microsites. One contributor needs to create and customize the site, but not publish it. The other colleague is tasked with adding contributors and publishing the final site. Which Experience Builder roles should the system administrator grant?

- A. Builder and Experience Admin
- B. Experience Admin and Publisher
- **C. Publisher and Builder**
- D. Viewer and Publisher

**Answer: C**

Explanation:

To grant Experience Builder access to two colleagues who will be responsible for creating and managing new microsites, the system administrator should grant Publisher and Builder roles. Publisher and Builder are two Experience Builder roles that define what users can do on the site. Publisher is a role that allows users to add contributors, publish changes, and activate or deactivate sites. Builder is a role that allows users to create and customize sites, but not publish them.

#### NEW QUESTION # 28

Universal Containers (UC) has a customer portal so that customers can manage their shipping. UC has several sharing rules in place and leverages the External Account Hierarchy to assist with data access. One of UC's large customers, Cloud Kicks, has recently acquired Northern Trail Outfitters. Sales wants to merge these two accounts, but they are getting an error. What could be the cause of the error?

- **A. Accounts used in an External Account Hierarchy cannot be merged with another account.**
- B. The user trying to merge the accounts does not have the Merge Portal Roles permission.
- C. The user trying to merge the accounts does not have the System Administrator profile.
- D. Accounts with active Experience Cloud users cannot be merged with another account.

**Answer: A**

Explanation:

The cause of the error is that accounts used in an External Account Hierarchy cannot be merged with another account. An External Account Hierarchy is a feature that allows you to create a hierarchy of partner accounts and contacts that mirrors the structure of your partner's organization. This helps you manage data access and visibility for your partners. However, accounts that are part of an External Account Hierarchy cannot be merged with other accounts, because this would disrupt the hierarchy and the sharing settings.

#### NEW QUESTION # 29

Universal Containers is implementing a Partner Community.

Which sharing setting would allow users to collaborate with their peers who work for the same partner firm, but not with any users outside of their firm?

- A. Site User Visibility
- B. Portal User Visibility
- C. Community User Visibility
- **D. Chatter Group Member Visibility**

**Answer: D**

#### NEW QUESTION # 30

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It is universally accepted that the competition in the labor market has become more and more competitive in the past years. In order to gain some competitive advantages, a growing number of people have tried their best to pass the Experience-Cloud-Consultant exam. Because a lot of people hope to get the certification by the related exam, now many leaders of companies prefer to the candidates who have the Experience-Cloud-Consultant Certification. In their opinions, the certification is a best reflection of the candidates' work ability, so more and more leaders of companies start to pay more attention to the Experience-Cloud-Consultant certification of these candidates.

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