

# CBPA試験の準備方法 | 便利なCBPA最速合格試験 | 正確的なABPMP International Certified Business Process Associate (CBPA) Exam最新関連参考書



BONUS!!! PassTest CBPAダンプの一部を無料でダウンロード: <https://drive.google.com/open?id=1oxbKZOTzCRiFyKyczWXjZ9icpoKKo9Id>

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>> CBPA最速合格 <<

## CBPA最速合格の選択は、ABPMP International Certified Business Process Associate (CBPA) Examに合格したことを意味します

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### ABPMP International Certified Business Process Associate (CBPA) Exam 認定 CBPA 試験問題 (Q74-Q79):

#### 質問 # 74

What is a critical success factor for business process management implementation?

- A. Full commitment of all employees
- B. Creation of incentives and benefits for the leadership teams involved
- C. Execution of the new process by a single person
- **D. Full support of leadership**

正解: D

解説:

Leadership support is essential for the success of BPM initiatives. Leaders provide direction, legitimacy, and resource allocation, and are instrumental in fostering a process-oriented culture.

"One of the most critical success factors for BPM implementation is sustained commitment and support from top leadership, ensuring alignment with strategic priorities and resource support."

- ABPMP CBOK, Chapter 7 - Process Transformation

Reference: ABPMP CBOK, Chapter 7 - Process Transformation

#### 質問 # 75

Why are business rules important?

- A. The rules are for making decisions about a process and its output.
- **B. They impose constraints and drive decisions that affect the nature and performance of a process.**
- C. Business rules direct all activities and tasks.
- D. Business rules must be updated in order to be reliable.

正解: B

解説:

Business rules are formal statements that define or constrain some aspect of business behavior. They guide decision-making, ensure consistency, and shape the logic behind process flows. They are crucial in automation, compliance, and risk control.

"Business rules control or influence the behavior of processes by setting constraints, decision criteria, or mandatory steps. They enable processes to operate within acceptable parameters."

- ABPMP CBOK, Chapter 5 - Process Design

Examples:

\* Approval thresholds

\* Eligibility conditions

\* Compliance constraints

Reference: ABPMP CBOK, Chapter 5 - Process Design

#### 質問 # 76

A customer-centric measurement framework includes aspects that relate to

- A. An enterprise-level process schematic and an enterprise-level process improvement
- B. A consolidated view of the complete landscape of an organization's business processes
- **C. New product introduction, product and service delivery, and service responsiveness**
- D. Any kind of customer-focused framework with execution of outputs

正解: C

解説:

A customer-centric measurement framework evaluates how well processes support customer needs. This includes delivery performance, responsiveness, and satisfaction, especially in areas like new product introduction and service delivery.

"Customer-centric process metrics evaluate value delivery, such as service levels, responsiveness, and reliability, which are crucial for improving customer satisfaction."

- ABPMP CBOK, Chapter 6 - Process Performance Management

Reference: ABPMP CBOK, Chapter 6 - Process Performance Management

質問 # 77

Which is the process framework that links cross-functional processes to enterprise-level metrics?

- A. DoDAF model
- B. APQC PCF model
- C. Event Process Chain model
- **D. SCOR model**

正解: D

解説:

The SCOR (Supply Chain Operations Reference) model links business activities involved in all phases of supply chain execution to performance metrics, enabling the measurement and improvement of cross-functional processes at an enterprise level.

"SCOR provides a framework that integrates business process modeling with performance metrics, benchmarking, and best practices. It supports enterprise-level analysis of supply chain processes."

- ABPMP CBOK, Chapter 8 - Enterprise Process Management

Reference: ABPMP CBOK, Chapter 8 - Enterprise Process Management

質問 # 78

Which is the BEST way to understand what to measure in a process?

- A. Define what is manual versus automated and measurable versus non-measurable
- B. Understand what is financial versus non-financial data
- C. Understand what is quantitative versus qualitative results
- **D. Measure the output of the process and not the activity to create the output**

正解: D

解説:

In BPM, measurement should focus on process outputs, not merely internal activities. Output-focused measurement ensures that the process is assessed based on results delivered to the customer or stakeholder, supporting value creation.

"Effective process measurement begins with identifying the output and outcome the process is intended to produce. Measuring outputs aligns with customer expectations and business value delivery."

- ABPMP CBOK, Chapter 6 - Process Performance Management

Why output-focused measurement matters:

- \* Reflects process effectiveness
- \* Aligns with customer satisfaction
- \* Links directly to business goals

Reference: ABPMP CBOK, Chapter 6 - Process Performance Management

質問 # 79

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