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Ping Identity Certified Professional - PingAM Exam Sample Questions (Q10-Q15):

NEW QUESTION # 10

Which multi-factor authentication methods require a separate device and an application?

- A. Push, WebAuthn
- B. WebAuthn, Open Authentication
- C. Push, WebAuthn, Open Authentication
- **D. Open Authentication, Push**

Answer: D

Explanation:

PingAM 8.0.2 supports various Multi-Factor Authentication (MFA) methods, each with different hardware and software requirements.⁷ The question asks specifically for methods that require both a separate device and a specific application.

Push Authentication: This requires a mobile device (separate from the computer used to log in) and the ForgeRock/Ping Authenticator app (or a custom app using the SDK) to receive and approve the notification.⁸ Open Authentication (OATH): This refers to TOTP (Time-based One-Time Password). It requires a separate device (smartphone or hardware token) and an application (like ForgeRock Authenticator, Google Authenticator, or Authy) to generate the 6-digit rotating codes.

Why WebAuthn is excluded: While WebAuthn (Option A, B, and C) can use separate devices (like a YubiKey or a secondary phone), it is specifically designed to work natively with the browser and the operating system (using the FIDO2 standard). It does not require a specific "Authenticator Application" to be installed by the user; instead, it uses the platform's built-in authenticators (like TouchID, FaceID, or Windows Hello) or a hardware key handled directly by the browser's WebAuthn API.

Therefore, the two methods that strictly fit the "Separate Device + App" criteria in the PingAM ecosystem are Open Authentication and Push, making Option D the correct answer.

NEW QUESTION # 11

Which statements are correct about push notification authentication implemented with PingAM?

- A . The user must have a device with a camera and install the Authenticator app.
- B . The registration and authentication steps must be part of the same authentication tree.
- C . To register a device the user scans a barcode with the Authenticator installed on their device.¹
- D . During subsequent authentication processes, PingAM instructs the push server to send a notification to the registered device, and waits for the user to use the Authenticator app to approve the request.²

- A. B, C, and D only
- B. A and B only
- **C. A and D only**
- D. A, B, and C only

Answer: C

Explanation:

Push authentication in PingAM 8.0.2 utilizes the ForgeRock/Ping Authenticator app to provide a seamless, out-of-band multi-factor authentication (MFA) experience.³ To understand the correct statements, we must look at the technical requirements and the authentication lifecycle defined in the "MFA: Push Authentication" documentation.

Statement A is correct: For the initial setup, a device with a camera is required because the registration process involves scanning a QR code generated by PingAM. Additionally, the user must install the specific Authenticator app (available for iOS and Android) to handle the cryptographic exchange and receive push notifications.⁴ Statement D is correct: This accurately describes the runtime flow of a push journey. When a user reaches a Push Sender node, PingAM communicates with the Push Notification Service (Apple APNs or Google FCM).⁵ The user's device receives the notification, and PingAM enters a "waiting" state (via the Push Result Verifier node) until the user either approves or denies the request within the app.⁶ Why other statements are incorrect:

Statement B is incorrect because registration and authentication are typically handled by separate trees. Best practice dictates a "Device Registration" tree for the initial onboarding and a "Login/MFA" tree for day-to-day access. Forcing them into the same tree would be inefficient and create a poor user experience.

Statement C is a common point of confusion; while the user scans a code, the documentation refers to it as a QR code, not a standard barcode. In technical certification contexts, this distinction is often strictly enforced.

Therefore, only statements A and D represent the verified facts of the Push implementation in version 8.0.2, making Option C the correct answer.

NEW QUESTION # 12

A PingAM administrator wants to deny access to an area of a protected application if the end user has been logged in for more than

10 minutes. How can this be achieved?

- A. Use a policy with a Scripted environment condition
- B. Use a policy with a Time environment condition
- C. Use a policy with an Active session time environment condition
- D. Use a policy with a Current session properties environment condition

Answer: A

Explanation:

To enforce complex authorization logic based on session duration, PingAM 8.0.2 administrators must move beyond the static "Out-of-the-Box" conditions.

Analysis of the options based on the "Policy Conditions" documentation:

Time Condition (Option A): This condition is used to restrict access based on the clock time of day or day of the week (e.g., "Allow access only between 9 AM and 5 PM"). It does not track the elapsed time of a specific user session.

Current Session Properties (Option B): This condition checks for the presence of specific key-value pairs in a session. While a session contains a startTime property, this condition is designed for matching static values (like department=HR), not for performing mathematical time calculations.

Active Session Time (Option D): This is not a standard default condition name in the PingAM 8.0.2 policy engine.

The Correct Approach (Option C): A Scripted Policy Condition is required for this use case. Within a Policy Condition script, the administrator has access to the session object. The script can retrieve the startTime (or creationTime) of the session and compare it against the current system time (currentTime).

Example logic in the script:

```
var sessionStartTime = session.getProperty("startTime");
```

```
var maxDuration = 10 * 60 * 1000; // 10 minutes in milliseconds
```

```
if((currentTime - sessionStartTime) > maxDuration) { authorized = false; }
```

By using a script, PingAM can dynamically calculate the age of the session at the moment of the access request and return a "Deny" decision if the 10-minute threshold has been exceeded. This provides the granular control needed for high-security environments where "session freshness" is a requirement for specific sensitive resources.

NEW QUESTION # 13

If PingAM is deployed in Apache Tomcat under /openam, what file system backups should be taken when PingAM needs to be upgraded?

- A. Back up /path/to/tomcat/webapps/openam/, <home directory>/openam/ and <home directory>/openamcfg/
- B. Back up /path/to/tomcat/webapps/openam/ only
- C. Execute the PingAM backup script in /path/to/tomcat/webapps/openam/
- D. No explicit backups are required for PingAM as this is done automatically

Answer: A

Explanation:

According to the PingAM 8.0.2 Upgrade Guide and the "Plan the upgrade" documentation, a successful upgrade and potential rollback strategy rely on capturing the complete state of the application across three distinct locations on the filesystem. When PingAM is deployed in a container like Apache Tomcat, the configuration is not stored within the WAR file itself but is distributed to maintain persistence across redeployments.

The three critical areas that must be backed up are:

The Web Application Directory (/path/to/tomcat/webapps/openam/): This contains the expanded binaries, JSPs, and web-level configurations. While the upgrade involves replacing the openam.war file, backing up this folder preserves any manual customizations made to the UI, CSS, or specific library additions (JARs) in the WEB-INF/lib folder.

The Configuration Directory (<home directory>/openam/ or similar): This is the most vital component. By default, PingAM stores its instance-specific configuration, cryptographic keys (keystores), and internal metadata here. For file-based configurations (FBC), this directory holds the entire system state. Even with an external PingDS configuration store, this directory contains the bootstrap file and security secrets required to connect to that store.

The Bootstrap Configuration File (<home directory>/openamcfg/): This hidden directory contains a file (usually named after the deployment path, e.g., am or openam) that tells the PingAM binaries where the actual configuration directory is located. Without this pointer, a restored PingAM instance will behave like a fresh installation and prompt for a new setup.

The documentation explicitly warns: "Always back up your deployment before you upgrade... For AM servers, you can roll back by restoring from a file system backup of the deployed servers and their configuration directories." Relying only on the webapps folder (Option A) or assuming automatic backups (Option B) will lead to data loss or an unrecoverable state.

NEW QUESTION # 14

Which of the following best describes the relationship between users and realms?

- A. Users are never members of a realm
- B. Users do not need to be a member of a realm
- C. A user can be a member of exactly one realm
- **D. A user can be a member of one or more realms**

Answer: D

Explanation:

In PingAM 8.0.2, Realms are the primary organizational units used to group configuration, policies, and identities.¹³ A common misconception is that a user is "locked" into a single realm. However, according to the "Realms" and "Identity Stores" documentation, the relationship is highly flexible.

A Realm does not actually "contain" users in a physical sense; instead, a realm is configured with one or more Identity Stores (such as an LDAP directory or a database). Multiple realms can be configured to point to the same underlying Identity Store. Therefore, if a user profile exists in an LDAP directory that is shared by "Realm A" and "Realm B," that user is effectively a member of both realms. They can authenticate to either realm and receive different policies or session properties based on the realm-specific configuration.

Key points from the documentation:

Logical Partitioning: Realms provide a way to apply different authentication logic (different trees) to the same set of users.¹⁴

Multi-tenancy: An organization can create separate realms for different departments or customer groups, even if they overlap in the back-end user database.

Identity Store Mapping: Because a realm maps to an identity store, and an identity store can be reused across realms, a user's membership is determined by where the realm is "looking" for data.

Thus, Option A is the correct description of the architecture: a user can be a member of one or more realms depending on how the administrator has mapped the identity repositories.

Would you like me to proceed with more questions, or would you like to focus on a specific area such as OAuth2 Grant Flows?

NEW QUESTION # 15

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