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## SAP C\_BCSCX\_2502

SAP Certified Associate - Positioning SAP Business Suite via  
SAP Customer Experience Solutions

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our experts have rewritten the textbooks according to the exam outline of C-BCSCX-2502, and have gathered all the key difficulties and made key notes, so that you can review them in a centralized manner. Experts also conducted authoritative interpretations of all incomprehensible knowledge points through examples and other methods. The expressions used in C-BCSCX-2502 Learning Materials are very easy to understand. Even if you are an industry rookie, you can understand professional knowledge very easily. The C-BCSCX-2502 training torrent will be the best study guide for you to obtain your certification.

## SAP C-BCSCX-2502 Exam Syllabus Topics:

| Topic   | Details   |
|---------|---|
| Topic 1 | <ul style="list-style-type: none"><li>• Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.</li></ul> |

|         |   |
|---------|---|
| Topic 2 | <ul style="list-style-type: none"> <li>• <b>Integration Across CX Solutions:</b> This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.</li> </ul>  |
| Topic 3 | <ul style="list-style-type: none"> <li>• <b>Understanding the SAP Customer Experience Portfolio:</b> This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.</li> </ul> |

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## SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q22-Q27):

### NEW QUESTION # 22

What are some of the benefits of an integration between SAP Customer Experience and SAP ERP?

Note: There are 3 correct answers to this question

- A. Integration value mapping needs to be maintained
- B. Integration monitoring needs to be centralized
- C. Integration caters for error handling and monitoring
- D. Integration is GDPR compliant
- E. Integration between SAP CX and SAP ERP is out-of-the-box

**Answer: A,C,E**

### NEW QUESTION # 23

Which of the following actions can you perform in SAP Customer Data Cloud?

- A. You can manage customer segments.
- B. You can migrate data using the Data Workbench.
- C. You can record all master data (customer, products, organization) in a central database.
- D. You can analyze customer preferences for communication.

**Answer: D**

### NEW QUESTION # 24

Which of the following are associated with SAP Sales Cloud Version 2?

Note: There are 2 correct answers to this question.

- A. Service orders
- B. Pricing conditions
- C. Coupon campaigns
- D. Opportunities

**Answer: A,B**

### NEW QUESTION # 25

What are some of the aspects that help differentiate SAP Customer Experience solutions in the market?

Note: There are 3 correct answers to this question.

- A. Offering scalability and flexibility
- B. Providing expertise in purchase processes
- C. Including integration capabilities
- D. Providing industry expertise

Answer: A,C,D

### NEW QUESTION # 26

What does Clean Core mean in relation to SAP Customer Experience?

- A. It is a strategy to keep existing solutions in the target system environment by prioritizing.
- B. It is a strategy to minimize modifications, and to run with cloud-compliant extensions and customizations.
- C. It is a strategy to retain an existing installed base of solutions.
- D. It is a strategy to aid in cleaning legacy data for the purposes of data migration.

Answer: B

### NEW QUESTION # 27

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